Go to the “Head of the Class”

As a Schindler Customer, you will have the most technically advanced programs and services supporting your institution’s equipment.

Service Methods
- Predictive Preventative Maintenance based on equipment type, manufacturer, and model
- Automated Repair Planning to ensure timely completion of all repairs
- Route Management Programs for faster callback response time

Service Technology
- Schindler Remote Monitoring for both OEM and Competitor equipment
- Technical Improvement Program and Elevator Quality Improvement Products
- National Call Center (SCSM) located in Holland, Ohio

Schindler Service Means Reliability

Safety
- Schindler Safety Inspections on every unit worldwide
- ISO certified audits/audits to ensure standardized safety procedures

Reliability Improvement
- National Callback Support and Automated Callback Reduction to reduce downtime
- Extensive Technical Training for all of our Technicians
- Largest Parts Network in North America
- Team One Regional Engineering to work on problematic units