Return Policy

Buyer may return any product which seller stocks with no restocking charge if purchased from supplier within previous thirty (30) days if it is in new condition, suitable for resale in its undamaged original packaging and will all its original parts and if it has not been used, installed, modified, rebuilt, reconditioned, repaired, altered or damaged and meets all local State and Federal laws governing the type of product that can be sold or put into transit in the State in which the product is being returned. Buyer’s surplus job returns and those not meeting the above criteria will be evaluated on an individual basis after Buyer has contacted Seller’s authorized representative for prior written permission. Special orders or non-stock items may be returned if the manufacturer will accept the return. Except for items Seller stocks which meet above criteria, credit memoranda issued for authorized returns shall be subject to the following deductions: (a) cost of putting items into salable condition, (b) transportation charges, if not prepaid, and (c) handling and restocking charges.

Claims

INSPECTION AND ACCEPTANCE: Claims for damage, shortage or errors in shipping must be reported within ten (10) business days following delivery to Buyer. Buyer shall have ten (10) business days from the date Buyer receives any products to inspect such products and services for defects and nonconformance which are not due to damage, shortage or errors in shipping and notify Seller, in writing, of defects, nonconformance, or rejection of such products. After such ten (10) business day period, Buyer shall be deemed to have irrevocably accepted the products, if not previously accepted. After such acceptance, Buyer shall have no right to reject the products for any reason or to revoke acceptance. Buyer hereby agrees that such ten (10) business day period is a reasonable amount of time for such inspection and revocation. Buyer shall have no right to order any change or modification to any product or services previously ordered by Buyer or its representatives or cancel any order without Seller’s written consent and payment to the Seller of all charges, expenses, commissions and reasonable profits owed or incurred by the Seller. Specially fabricated or ordered items may not be cancelled or returned, and no refund will be made. The sole and exclusive remedy for merchandise alleged to be defective in workmanship or material will be the replacement of the merchandise subject to the manufacturer’s inspection and warranty.