AV Integration & Unified Communications & Collaboration Solutions

AVI-SPL is an industry-leading global provider of audio video technologies, solutions, and services, with 48 locations across the U.S. The company designs, integrates, manages, and supports onsite and cloud-based communications and collaboration technologies that enable educational institutions to better collaborate, communicate, and connect—anytime, anywhere.

Experienced teams work hand-in-hand with you to create audiovisual (AV) and unified communications and collaboration (UC&C) solutions that are simple to use, scalable, serviceable, and measurable. Post-sales technical support helps troubleshoot situations, proactively anticipate and address any issues, and provide timely, accurate responses to members’ questions. AVI-SPL’s focus is to ensure that your institution is using the right technology to achieve your objectives now and into the future.

Contract Highlights:

- **Design/build methodology and consultative approach** enables members to collaborate and help determine the best solutions and products to maximize value and ROI.
- **Local support services are available** for integrated spaces, voice, video, and headset purchases, including proactive monitoring.
- **Technicians troubleshoot and maintain ownership** of customer issues through resolution.
- **Remote support is provided** to ensure member satisfaction.
- **Leader in innovative communications technology** that has been unlocking business value for over 40 years.

For more information, visit our website at [www.eandi.org/contracts/AVI-SPL](http://www.eandi.org/contracts/AVI-SPL) or contact your E&I Member Representative or Michael Mast, Business Development Manager, Technology, at mmast@eandi.org.
Contract Details


Use our EZ Button at www.eandi.org/ez to sign up for multiple E&I contracts at the same time. You must be registered and logged in to E&I’s website to access the EZ Button.


Payment Terms: Net 30. Orders of $50,000 or greater (net of freight) may require a down payment and progress billing, depending on the scope of the project. Member and supplier may agree in writing to additional invoicing and payment terms on a case-by-case basis.

Credit Cards Accepted: American Express, Discover, Mastercard, and Visa

Place Orders With: Contact AVI-SPL
P: 800.282.6733 | F: 800.244.8630 | E: Bids@avispl.com

Shipping Terms: Visit www.eandi.org/contracts/AVI-SPL for shipping details.

Delivery Terms: F.O.B. destination, full freight allowed, ground (supplier pays freight).

Installation Terms: Installation services are available through AVI-SPL or third-party subcontractors as needed.

Warranty: Original Equipment Manufacturer’s policies shall apply.

Claims: Contact the AVI-SPL account manager who will engage customer service. Packaging with visible damages should be refused and reported to the local account manager. Hidden damages must be reported as soon as possible.

Return Policy: Contact the AVI-SPL account manager to request a Return Merchandise Authorization from the manufacturer. Manufacturers have limited time periods for returns.

Request Literature: Contact Michael Mast, Business Development Manager, Technology
P: 480-414-4401 | E: mmast@eandi.org

Federal ID Number: 59-1958935

RFP Number: Competitive Solicitation RFP #683455

Contract Number: EI00049

Note: All E&I contract-related information and documentation is provided exclusively for the use of E&I members and shall not be distributed and/or shared outside of E&I’s membership. Doing so is detrimental to the Cooperative and its members, as it impacts E&I’s ability to negotiate and maintain competitive agreements.