AVI-SPL Symphony drives the collaboration experiences today's users expect.

Proactively monitor, manage, and analyze multi-vendor environments with a single application.

Adhoc meeting spaces, tiny laptop displays, and glitchy connections are tolerated when employees work from home. But when teams are in the office, collaboration expectations skyrocket. Users demand user-friendly spaces, large displays, intelligent audio and video, and consistent network performance.

AVI-SPL Symphony helps you deliver it all, ease your IT team's workload, and reduce end user-generated tickets.

Optimize user and IT support experiences with Symphony.

Symphony is a user experience management platform to connect, monitor, and track collaboration technology in your digital workplace to empower your people. Its functionality enables teams who support technologies and the users who rely on those collaboration tools every day.

- Unified global view of live data from your hybrid collaboration environments

- Compatible with Microsoft Teams Rooms, Zoom Rooms, and Cisco Webex

- Remote room and device troubleshooting

- Rich monitoring and control of your AV, video, and UCC technologies

- Robust automation for room readiness and other SOPs

- Rich utilization analytics for data-driven decisions

- Faster ticket resolution and lower number of end-user tickets

- Self-healing capabilities

- ITSM integration

- Increased technology up-time and adoption

What does Symphony do for you?

Asset Capture
Know what technology you have deployed where. Get easy access to asset information for AV, UCC, and video hardware and devices.

Cloud Migration
Leverage valuable performance data as you transition from traditional video conferencing to cloud conferencing.

Centralized Monitoring
Monitor your devices, rooms, and meetings from anywhere, anytime, in a single portal.

Incident Management
Let Symphony auto-create, clear, and close tickets based on your custom values. Symphony integrates with leading third party ITSM platforms.

Workplace Management
Gather information related to your technology, spaces, and people to create data-driven decisions.

Success Metrics
Symphony tracks how your technology performs to deliver meaningful data about space, technology, and adoption.

Symphony is the platform that brings it all together.

Symphony enables a seamless end-to-end collaboration workflow for end users and operators. The monitoring and data that Symphony provides drive efficiency for day-to-day tasks and deliver a more strategic view of your space and technology estate. Symphony integrates all of this information into a single platform.

Contact us to schedule a demo

AVI-SPL

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