

Secure Locker Solutions

Simplicity, Security, Savings

Pitney Bowes observations about package management

- Mail centers offer limited hours for package pick-up
- Agile / remote workers do not have permanent delivery addresses
- Campus environments need 24/7 accessibility across multiple locations
- Storage costs are increasing as space becomes more valuable
- Stories and claims for misplaced or lost packages are increasing
- Notification processes are manual and do not leverage today's technology
- Re-delivery attempts become 'normal' where they should be 'exceptions'
- Digitally connected consumers are driving the need to rethink traditional parcel delivery
- Self-service with security is not just a trend, but a necessity



What is an Intelligent Locker?

A sophisticated, easy-to-use solution that provides secure, unattended delivery of valuable goods and shipments.

- **Space saving** – lockers are not allocated per person; used only upon need
- **Ease of access** – secure PIN / barcode
- **Secure** – collections and drop-offs are recorded to monitor accountabilities
- **Size benefits** – customized boxes hold different sized items from flats to large parcels
- **Flexible** – 24/7/365 access eliminates lines, wait-times and impact on staff
- **Convenience** – readily accessible and secure mechanism for package retrieval anytime, well suited to active schedules

Pitney Bowes solutions tailored to meet your goals and complement your environment



Deliveries from carriers, internal mail and packages, confidential and personal hand-offs

Expectations for Simplicity

For the Recipient:

Prompt notification of an incoming item. Convenient anytime access.

For Your Staff:

Provide documented and streamlined procedures. Minimize multiple delivery attempts and unnecessary effort.

Simplify customer contact and accurately respond to inquiries for optimum efficiency.



Simplicity from receipt to confirmed delivery

Expectations for Security

For the Recipient:

Security for incoming mail and parcels. Assured safe storage and confirmation of delivery.

For Your Staff:

Never leave valuable packages unattended. Enabled signature validation and image capture preserving chain of custody integrity.

Know where packages are at all times.



Accountability at every step of the delivery

Meeting Your Savings Goals

For the Recipient:

One stop retrieval anytime. Reduce or eliminate wait time to retrieve packages.

For Your Staff:

Automatic notification to the recipient of parcel delivery. Reduce the number of inquiries by providing better overall service.

Extend service hours without adding staff. Quickly retrieve tracking information.

Eliminate multiple delivery attempts and reshipment costs.



Self-service with security is not just a trend, but a necessity