



HVAC Equipment, Parts and Supplies - Indoor Air Quality Solutions

Carrier Enterprise, LLC (CE) is a one-stop solution for industry leading HVAC equipment, parts, and supplies. A part of the largest HVAC distribution network in North America, CE has over 2,200 associates in over 200 locations at the ready to meet the needs of your institution.

CE offers Carrier Corporation OEM products as well as a portfolio of other top-tier HVAC brands. Members have access to their complete offering of products for new installations, replacements and retrofits, emergency repairs, and service maintenance. MWBE HUB strategic supplier programs are also available.

Contract Highlights:

- Carrier Corporation equipment available through CE network & national distribution network
- Carrier factory authorized parts market basket: over 200 items
- Enhanced universal parts & supplies market basket: over 7,400 items
- MWBE HUB strategic supplier program
- Online ordering: punch-out catalog
- Volume incentive rebate on incremental growth

Visit www.eandi.org to learn more and get started. For more information, please contact your E&I Member Relations Representative or David Manz, Business Development Manager, Facilities.



Contract Details

Getting Started:	To sign up for this contract, please complete this simple Letter of Participation . If you are interested in signing up for multiple E&I contracts, please use our EZ Button . You must be registered and logged in to the website to access the EZ Button.
Effective Dates:	7/1/2018 – 6/30/2023
Prices/Discounts:	Carrier Enterprise, LLC (CE), has two market baskets consisting of the top-selling items in education that fall under the contract pricing. Please visit www.eandi.org for details and incentive information.
Payment Terms:	Net 30 unless superseded by state statute. \$50 minimum order for online and e-commerce orders.
Credit Cards Accepted:	Mastercard, Visa, American Express, Discover
Place Orders With:	Online purchasing encouraged: www.cehvac.com (national) or www.carrierenterprise.com (CE region). Phone: Rob Gallant (480) 249-6516
Delivery Terms:	Stocked market basket items typically are delivered in 1-3 days dependent on customer location and shipping method (LTL or UPS). Retail purchases are on demand if products are stocked at local warehouse. F.O.B. Destination, Full Freight Allowed on market basket items. UPS ground only. LTL subject to special quote
Installation Info:	Carrier may work with third party contractors and E&I members upon request. Certain restrictions apply. Carrier executive approval required.
Warranty:	Equipment parts and supply warranty covered by manufacturers in most cases. Equipment, parts and supply warranty and service requests for market basket and other products or services provided should be funneled through the E&I Carrier dedicated customer service team.
Claims:	Contact Carrier Enterprise, LLC (CE), customer service and provide shipment details with digital photos, if necessary. Carrier Enterprise, LLC (CE), works with the member to process any applicable freight damage(s) or product shortage(s) that occurred while in transit. Replacement of product will be done as necessary while member works through freight claim reimbursement directly with the carrier.
Return Policy:	Return Materials Authorization (RMA) typically approved within 24 hours of request. Stocked parts and supplied orders may be returned within 30 days at no charge if in resalable condition. Members may be responsible for return freight charges.
Minority Supplier Certificate:	MWBE HUB strategic supplier programs available
Request Literature:	David Manz, <i>Business Development Manager, Facilities</i> at dmanz@eandi.org
Federal ID Number:	06-1519509
RFP Number:	Competitive solicited RFP #683324 for Building Automation, HVAC, HVAC-R Equipment, Supplies and Services
Contract Number:	CNR-01463

Note: When placing orders, please identify yourself as an E&I member. All pricing and contact terms are strictly confidential, and recipients are not authorized to disclose such information to competing suppliers or use it in negotiations with existing or potential suppliers.

