



Advanced Technology Solutions, Services, & Expertise

Connection® Public Sector Solutions delivers technology to enhance growth, elevate productivity, and empower innovation, all while consistently demonstrating award-winning performance for quality service and on-time delivery. Connection's extensive experience in education has resulted in a commitment to offering solutions that provide the best value and fulfill the unique IT needs of higher education and K-12.

As technology continues its forward momentum, Connection continues to evolve to respond to all your IT needs. Connection's dedicated specialists support E&I members in designing, enabling, managing, and servicing IT environments. They work closely with IT as well as academic and administrative departments to solve technology challenges, including campus integration standards and streamlining purchasing procedures.

Twice recognized by Forbes as one of "America's Most Trustworthy Companies," Connection offers E&I members consistently competitive pricing on the computer equipment and related hardware, software, and services needed most.

Contract Highlights:

- Significant cost savings on more than 300,000 products and peripherals from hundreds of manufacturers
- Products & solutions from over 1,600 technology partners
- Custom-configured computer systems from an ISO 9001:2015 certified technical configuration lab
- IT certified staff with over 2,500 technical certifications
- Specialized staff such as technical sales specialists and pre-sales engineers
- Nationwide distribution through a 268,000 sq. ft. cutting-edge facility with tremendous scale & rapid response
- Award-winning service & delivery performance
- Institution branded purchasing portal customization
- Advanced reporting capabilities that put the right information at your fingertips
- Custom purchase programs that offer personalized shopping, purchasing approvals, & more
- Specialized programs with manufacturers
- Sophisticated Web-based services:
 - Online ordering through dedicated website
 - 24/7 product and account information
 - Product and technical information, order history details, and billing information
 - Smart selectors to compare up to five products and their features
 - Memory configurator
 - Order delivery tracking

For more information, visit www.eandi.org or contact your [E&I Member Relations Representative](#) or Michael Mast, *Business Development Manager, Technology*, at mmast@eandi.org.

Contract Details

Getting Started:	To sign up for our Connection contract, please complete this simple Letter of Participation .
Effective Dates:	2/15/2019 – 7/31/2027
Prices/Discounts:	Pricing is based on percentage off list. Visit www.eandi.org for details.
Place Orders With:	Contact a representative of the dedicated E&I sales team: Phone: 800.986.2289 Fax: 603.683.6192 Email: eandi@connection.com Online: www.govconnection.com/eandi
Payment Terms:	Net 30. No minimum order
Credit Cards Accepted:	American Express, Discover, Mastercard, and Visa
Shipping Terms:	F.O.B. destination, full freight allowed
Delivery Terms:	3-5 business days, ARO, in-stock items
Warranty:	Standard manufacturer's warranty
Claims:	Report damages to your Account Manager at 800.986.2289 or to Customer Service at 800.800.0079, option 6, within the first 30 days of receipt to arrange for a carrier inspection and return of the damaged product.
Return Policy:	Contact Customer Service at 888.213.0259 or via email at customercare@govconnection.com to obtain a Return Merchandise Authorization. All non-defective returns authorized by Connection, whether opened or unopened, will not be assessed a restocking fee. Request for returns must be authorized within 30 days of delivery. Returned authorized items beyond 30 days of receipt will incur a 10% restocking fee. Notify your Connection Account Manager for all returns and exchanges.
Request Literature:	Contact Michael Mast, <i>Buisness Development Manager, Technology</i> , at mmast@eandi.org or 480.414.4401.
Federal ID Number:	52-1837891
RFP Number:	Competitive Solicitation RFP #683385
Contract Number:	CNR-01483

Note: All E&I contract-related information and documentation is provided exclusively for the use of E&I members and shall not be distributed and/or shared outside of E&I's membership. Doing so is detrimental to the Cooperative and its members, as it impacts E&I's ability to negotiate and maintain competitive agreements.

