

Connection[™]
PUBLIC SECTOR SOLUTIONS
we solve IT[™]



IT Managed Integration

Connection understands the IT needs and complexities of the education marketplace. From design through deployment, Connection offers a complete portfolio of IT services designed to help E&I members. This competitively solicited contract is specifically for IT Managed Integration Services & Staff Augmentation.

Connection specializes in fulfilling the unique IT needs of higher education and K-12 institutions, as well as federal, state and local governments. Connection's extensive experience managing government contracts provides the expertise and knowledge to adequately address the various needs facing higher education procurement professionals. Customer requirements are fulfilled efficiently through a variety of purchasing mechanisms that result in accurate departmental billing and shipment support documentation.

Contract highlights:

- Dedicated Account Managers, who understand the needs of IT decision makers
- Technical experts who will assist members with assessment, design and implementation of IT projects
- A variety of professional services including:
 - Installation Services
 - Image Development
 - Desktop Imaging
 - Asset Tagging
 - Deployment and Installation Services
 - Asset Disposal and Redeployment

E&I is dedicated to providing our members with competitive pricing and aggressive discounts on a broad range of hard-ware, software, peripherals and service offerings. For more information on this competitively solicited Connection contract, contact your [E&I Member Representative](#) or Michael Mast, *Business Development Manager, Technology*, at mmast@eandi.org.

Contract Details

Getting Started:	<p>Complete the Letter of Participation at www.eandi.org/lop-rfi/connection-it-services-lop/</p> <p>Use our EZ Button at www.eandi.org/ez to sign up for multiple E&I contracts at the same time. You must be registered and logged in to E&I's website to access the EZ Button.</p>
Contract Effective Dates:	3/1/2014 – 2/29/2024
Pricing/Discounts:	Pricing may consist of hourly rates for services, fixed or discounted for hardware and software, or a combination thereof. Pricing is subject to review for specific member requirements and shall be documented in a fully executed Statement of Work between supplier and member.
Place Orders With:	<p>Connection 732 Milford Avenue Merrimack, NH 03054-4633</p> <p>Phone: 800.800.0019 Fax: 603.683.6192 eandi@govconnection.com www.govconnection.com/eandi</p> <p>Always identify yourself as an E&I member when requesting a quote or placing an order and reference Contract Number CNR-01350.</p>
Warranty:	Supplier warrants that services will be performed in a workmanlike manner, in accordance with standards generally accepted in the industry. At supplier's sole obligation and member's exclusive remedy, supplier will re-perform, at no charge, any service that fails to conform materially to this warranty provided supplier is notified in writing of the non-conformance within thirty (30) days of completion of the service.
Credit Card Accepted:	American Express, Discover, MasterCard and Visa
Federal ID#:	52-1837891
Request Literature:	Michael Mast, <i>Business Development Manager, Technology</i> P: 480.414.4401 E: mmast@eandi.org .
Contract Number:	CNR-01350

Note: All E&I contract-related information and documentation is provided exclusively for the use of E&I members and shall not be distributed and/or shared outside of E&I's membership. Doing so is detrimental to the Cooperative and its members, as it impacts E&I's ability to negotiate and maintain competitive agreements.

