



"The transparency provided by the new system has been a game-changer. Everyone sees the same information, and anyone in the supply chain team can answer questions instantly."



Janice Dylla, Baylor College of Medicine

Getting It Right From the Start

Designing and implementing a new procurement solution can feel overwhelming—especially when the stakes include operational efficiency, compliance, and staff adoption. Outdated systems, fragmented workflows, and high-stakes transitions demand more than technical execution—they require strategic leadership. Groves & Company helps organizations bridge the gap between vision and reality, ensuring their investment delivers measurable, lasting results.

What Can You Expect

Partnering with Groves & Company provides:

- Streamlined processes built for long-term scalability.
- Improved compliance through tailored workflows and controls.
- Meaningful cost savings by eliminating inefficiencies.
- Confident adoption through hands-on training and support.

How We Work with You

With 25+ years of experience, Groves & Company brings structure, clarity, and collaboration to every engagement:

- **Solution Design:** In-depth workshops to define requirements and tailor-fit the solution architecture.
- **System Configuration:** Secure data migration and integrations with existing platforms.
- **Testing & Training:** Thorough testing and user-centered training to build confidence and capability.
- **Deployment & Support:** Detailed go-live planning and onsite support to manage complexity and ensure success.



Success Story: Design-Driven Transformation at Baylor College of Medicine

Challenge:

Baylor College of Medicine's procurement environment was decentralized, creating visibility issues, inefficiencies, and compliance risks. Teams relied heavily on emails and manual approvals, which slowed processes and complicated vendor oversight. The fragmented system also left internal users frustrated, disconnected, and unable to track procurement activities across departments confidently.

Solution:

Groves & Company led collaborative design sessions to architect a fully integrated solution powered by JAGGAER. They migrated legacy data, standardized approval paths, configured supplier workflows, and trained internal teams on new processes and system usage. The approach emphasized sustainability, usability, and alignment with Baylor's broader institutional goals and compliance framework.

Results:

- Procurement cycle times dropped significantly, and **manual tasks were reduced**.
- **Compliance was improved** with centralized tracking and consistent approvals.
- Staff reported a **significant increase in efficiency** and engagement.

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"The most impactful change was having the entire procure-to-pay process in one location, giving everyone full visibility from start to finish."

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**Janice Dylla, Baylor College of
Medicine**

A Partnership for Sustainable Transformation

At Groves & Company, we don't stop at implementation. We work with your team to ensure every detail is right—from design to go-live and beyond.

- **Collaborative Design:** Built around your people, processes, and goals.
- **Seamless Execution:** We guide and support you through every milestone.
- **Ongoing Partnership:** We remain engaged to adapt and optimize as your needs evolve.