

EDUCAUSE 2019 Top 10 IT Issues

- 1. Information Security Strategy:** Developing a risk-based security strategy that effectively detects, responds to, and prevents security threats and challenges
- 2. Student Success:** Serving as a trusted partner with other campus units to drive and achieve student success initiatives
- 3. Privacy:** Safeguarding institutional constituents' privacy rights and maintaining accountability for protecting all types of restricted data
- 4. Student-Centered Institution:** Understanding and advancing technology's role in optimizing the student experience (from applicants to alumni)
- 5. Digital Integrations:** Ensuring system interoperability, scalability, and extensibility, as well as data integrity, security, standards, and governance, across multiple applications and platforms
- 6. Data-Enabled Institution:** Taking a service-based approach to data and analytics to reskill, retool, and reshape a culture to be adept at data-enabled decision-making
- 7. Sustainable Funding:** Developing funding models that can maintain quality and accommodate both new needs and the growing use of IT services in an era of increasing budget constraints
- 8. Data Management and Governance:** Implementing effective institutional data-governance practices and organizational structures
- 9. Integrative CIO:** Repositioning or reinforcing the role of IT leadership as an integral strategic partner of institutional leadership in supporting institutional missions
- 10. Higher Education Affordability:** Aligning IT organizations' priorities and resources with institutional priorities and resources to achieve a sustainable future

