CENMED REDUCES EQUIPMENT DOWNTIME



Local non-profit hospital looking for annual and preventative maintenance.



ORGANIZATION DETAILS

A leading health system in New York, pioneering significant medical advancements and providing award-winning care to our diverse patient community. Maimonides is both a treatment facility and academic medical center with 711 beds, and more than 70 primary care and sub-specialty programs.

Industry: Private Care System

Company Size: 7,000 employees, 1,800 doctors, and 80+

Brooklyn-based locations

Location: Brooklyn, New York



CHALLENGE:

Four grossing stations needing annual preventative maintenance with one station needing a repair service.

SOLUTION:

Since the repair needs to be done prior to the annual maintenance, we proposed cycling the grossing station's access with the staff for one day to allow for the tech to be onsite for a full workday. This allows the tech to maximize his time onsite, reduce equipment downtime, and minimize costs.

OUTCOME:

The customer agreed this would be the best solution, and we are currently coordinating the service event with them.