

Environmental, Social, & Governance (ESG)

How Compleat partners/promotes local diverse businesses

The driving force behind much of our software development has been to ensure that the tangible benefits of accounting automation and purchasing optimisation can be enjoyed by SME's as much as corporates. Our Ideal Customer Profile (ICP) are micro and small businesses often overlooked by major software suppliers. Together with SME's we see education and non-profit sectors as being crucial to our success and a good deal of our product development is directed towards the needs of these types of organisations. Consequently, a significant number of our customers are based in charities, voluntary organisations, care homes, housing associations, educational establishments and other forms of non-profit organisations. One of our major partners in the US is solely dedicated to serving non-profit organisations.

Sustainability initiatives Compleat has in place

Our long-standing aim is to be recognised a Carbon Neutral company. We have undergone an audit of our greenhouse gas emissions and entered a program to offset these through a tree planting regime. Through the use of our own and other digital products we operate a paperless office. Employees work principally under a home working arrangement thereby reducing our emissions further. When we travel we try to use rail services as much as possible and flights are kept to a minimum and only used for transatlantic travel or other long haul. One benefit that we are shortly about to introduce for our employees is to use salary sacrifice schemes to facilitate the purchase of electric vehicles and we are hopeful of a good take-up of this.

Example of how Compleat promotes environmentally friendly products and services? Our own product is environmentally friendly! By digitising invoices and automating process flows we significantly reduce the amount of paper and other resources that an office has typically had to purchase in order to operate. As a software company our level of purchasing outside of headcount is relatively low. Where we are required to purchase then considerations are always made to ensure an environmentally suitable supplier is considered.

How does Compleat's products and/or services help E&I to support the Environmental Social Governance (ESG) programs at our member institutions? As well as giving members tools needed to support their sustainability goals.

As stated above through the digitisation of the purchase process, from the raising of a Purchase Order through to the purchase invoice itself and ultimately to payment for those goods and services our software can contribute significantly to E&I and their members success in their sustainability goals. We have successfully removed the need for paper within our own company and we hope that those organisations who utilise our software will have similar goals.

ESG program goals reporting at member institutions.

Through a partner we have been able to provide customers taking up the service, the ability to audit the emissions of their own suppliers by cross referencing those suppliers against the data held within our platform. This carbon accounting has proved a valuable resource to enable our customers to audit their suppliers, holding them to account for their own emissions, whilst also providing more sustainable supplier alternatives where appropriate.

**Simplifying the way
everyone buys & pays.**

Invoice Automation | Online Buying | Purchase to Pay | Digital Procurement



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