# **Doing More with SupplyManager**

SupplyManager helps you manage your business more simply and cost-effectively.

#### Access McKesson SupplyManager<sup>SM</sup>

For new account setup, you will login at mms.mckesson.com

with your NEW login credentials sent via email. You will receive an email titled

#### McKesson SupplyManager<sup>SM</sup> Information

with your new login and a separate email with your temporary password from  $\,$ 

#### Customer.Systems@mckesson.com

When you login for the first time, you will be prompted to validate your information and set up multi-factor authentication (MFA).



#### **Accounts**

Access your accounts by clicking the down arrow in the upper right next to the cart then click Switch. You will see all your accounts available to your login.



#### Search

Search by description, brand name, manufacturer, manufacturer item number, McKesson item number or any combination of these terms.



#### Cart & Quick Add

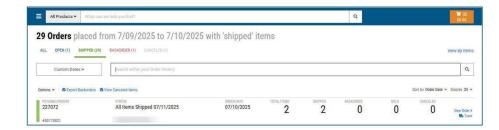
Click the orange cart icon in the upper right corner to access your cart. Inside the cart, quick add allows you to add items to your cart without searching the site. Simply enter the item number and quantity and click "add item".



# **Doing More with SupplyManager**

#### **Order Status & Tracking**

View open orders status, invoices, and Proof of Delivery in SupplyManager under the Orders link on SupplyManager. Tracking an order is as easy as clicking a button. You can also see proof of delivery and signatures.



## **Ordering with Connectivity**

Ordering automation connectivity is commonly referred to as punchout or electronic data interchange (EDI). Automating your orders through connectivity can help alleviate these daily concerns:



Reduced risk and increased security



Time and cost savings



Enhanced accuracy and less errors



Improved inventory management and control



Compliance

#### **Connectivity Customers**

McKesson has partnerships with a wide variety of third party connectivity partners. A representative from McKesson will work with your Account Manager to schedule time with you to update your current connections, so you can continue to utilize the same ordering platform you do today.

# The Drug Supply Chain Security Act (DSCSA)

Effective November 2024, when ordering applicable RX drugs, the FDA requires that each trading partner in the supply chain record the sold to, or legal entity taking ownership of the product, and the ship to, the physical location the product is shipping to, as an electronic transaction. To record that transaction, we'll need the Global Location Numbers (GLN) for your Bill to and Ship to addresses.

To submit a Global Location to be loaded, please send McKesson account number(s) and GLN(s) to **GLNsubmissions@mckesson.com**.

To contact GS1 for GLN creation: **www.gs1us.org/industries-and-insights/standards/global-location-number** Serialization data for orders containing applicable items shipped from McKesson Medical-Surgical distribution centers will be available on SupplyManager in the reporting section.

If you would like to receive Electronic Product Code Information Services (EPCIS) data via an electronic connection, please reach out to your Account representative to begin the onboarding process.

# Turn data into insights with McKesson Business Analytics<sup>SM</sup>

With McKesson Business Analytics (MBA), our interactive business analytics dashboard, you can get data-driven insights that help improve your business outcomes. You can gain visibility into category spend and fill rates, cost analytics and more.

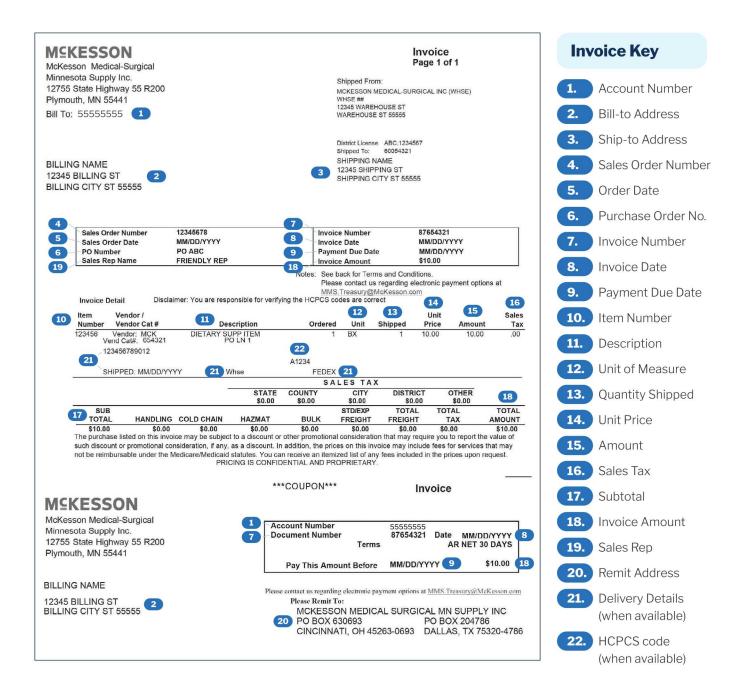
If you will be a SupplyManager user, here's how you will access MBA:

- 1 Log in to SupplyManager
- Click the reports tab in the top menu
- 3 Select New reports
- Open a report and set your date range
- Edit reports to exclude any information you don't want in your report
- 6 Export your report or save the report for easy access in the future

If you will not be a SupplyManager user, contact your McKesson Account Manager and request access to your MBA dashboard. Once you receive the link, click on the reports tab and follow the same instructions above.

## **McKesson Invoice**

Use this guide to become familiar with your new invoice. The key will help you easily identify where information is located.



## **McKesson Distribution Network**

The McKesson distribution network spans across the U.S. We are located close to where many of our customers do business so we can offer some of the best delivery and transportation services around. Plus, we are investing in our future by actively building our distribution capabilities:





FORWARD DISTRIBUTION CENTERS

**CROSS DOCKS** 

REDISTRIBUTION CENTERS

**BIOMED CENTERS** 

# **Same-Day Shipping Cut-Off Times**

#### **McKesson**

**Bulk (Facility)** 

**Patient Home Delivery** 

1 p.m.

Local DC Time

3 p.m. Local DC Time

**Note:** Orders placed prior to cut off time(s) containing regulated items that require licensure or GLNs not on file will still ship same day without the regulated lines while we work with you to resolve requirements and release the held lines as soon as possible.

### **Item Availability Overview**

We pride ourselves on our 99.8% order accuracy and fulfillment rate. Each day, we fulfill more than 6,500 orders for more than 18,000 Long- Term Care customers, including SNFs, ALFs and independent rehab agencies.

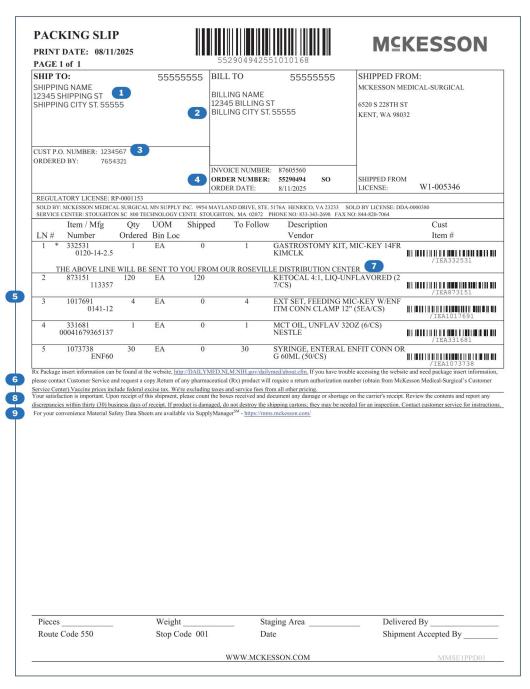
While we try to avoid backorders as much as possible, sometimes they happen. Our goal is to get you all items on an order as fast as possible. You can always contact Customer Service or your account manager if you have any questions about your order status.

- McKesson SupplyManager<sup>SM</sup> will indicate if an item is in-stock at the primary warehouse, in-stock in the network or not stocked.
- · You can always check your backorder status in SupplyManager.
- If your primary warehouse is out of an item, we will automatically ship that item from the closest warehouse that has the item in-stock.
- If the item is not in-stock in any warehouse, the item will be shipped from the closest warehouse whenever it is brought into stock.
- The packing slip will indicate if any items are backordered or which warehouse they shipped from if they did not ship from your primary warehouse.

**Note:** Backordered lines in certain equipment categories, cold chain products and certain ship-to states are excluded from this process.

## **McKesson Packing Slip**

Use this guide to become familiar with your new packing slip. The key will help you easily identify where information is located.



## **Packing Slip Key**

- 1. Ship-to Address
- 2. Bill-to Address
- 3. Customer P.O. Number
- 4. Order Detail
- 5. Items Ordered/ Quantity
- 6. Obtain Additional Product Information
- 7. Alternate shipping location line level detail
- 8. Receiving instructions
- 9. Obtain Material Safety Data Sheets