



Comprehensive IT Managed Services

Connection understands there's a lot more to IT than just technology. As a trusted, single-source IT solutions provider, Connection is dedicated to fulfilling the specialized IT needs of the education marketplace.

Connection's customer-centric approach focuses on working with members before, during, and after every technology purchase. From design and through deployment, Connection offers a complete portfolio of IT services designed to support members and help get the most out of their investment.

Contract Highlights:

- Solutions for all stages of the IT lifecycle, from researching & planning to installation & asset disposition
- Dedicated account manager who understands the needs of IT decision makers
- Technical experts who can help with the assessment, design, and implementation of IT projects
- A variety of professional services, including:
 - Installation services
 - Image development
 - Desktop imaging
 - Asset tagging
 - Deployment and installation services
 - Asset Disposal and redeployment

For more information, contact your [E&I Member Relations Executive](#) or Michael Mast, *Portfolio Support Executive - Technology*, at mmast@eandi.org.



Contract Overview

Effective Dates:	3/1/2014 – 2/29/2024
Prices/Discounts:	Visit www.eandi.org/contracts/connection-it-services for pricing.
Credit Cards Accepted:	American Express, Discover, Mastercard, Visa
Payment Terms:	Net 30 days, no minimum order
Place Orders With:	Phone: (800) 986.2289 Fax: (603) 683.0374
Delivery Terms:	Service deliverables as per Statement of Work.
Installation Information:	Installation as per Statement of Work.
Warranty:	Supplier warrants that services will be performed in a workmanlike manner, in accordance with standards generally accepted in the industry. At supplier's sole obligation and member's exclusive remedy, supplier will re-perform, at no charge, any service that fails to conform materially to this warranty provided supplier is notified in writing of the non-conformance within thirty (30) days of completion of the service.
Request Literature:	Contact Michael Mast, <i>Portfolio Support Executive, Technology</i> Email: mmast@eandi.org
Federal ID Number:	52-1837891
RFP Number:	This contract was the result of a competitive solicitation based on E&I RFP #683195 for IT Managed Integration Services & Staff Augmentation.
Contract Number:	CNR-01350

