



Audiovisual Conferencing & Unified Communications & Collaboration Solutions

IVCi is a national, industry-leading provider of cutting-edge audiovisual (AV) and video conferencing solutions, unified communications and collaboration (UC&C), and AV systems integration, with over 25 years of success.

IVCi develops and delivers scalable technology solutions standardized for your school or campus, backed by best-in-class managed services to ensure you have the support you need when you need it. Their teams partner with members to build strategies to identify, design, deploy, and manage the ideal technology environment for your institution - to create outstanding user experiences and deliver a clear return on your investment.

IVCi maintains top relationships with manufacturers through financial performance, dedication to training and certifications, and a track record of quality service. The company operates in a customer-first culture, seeking feedback throughout the project's lifecycle. IVCi offers services to fit every customer need, with manufacturer's warranty support, optional 24/7 phone support and guaranteed short response times, white-glove end user experience support, and technical solutions experts for optimal video networking.

Contract Highlights:

- **A full suite of subscription-based offerings** for hardware and professional services.
- **Design, deployment, and service** by instructional technology classroom design specialists.
- **EVOLVE subscription-based offerings** include:
 - **AVaaS** – makes it easy to upgrade and expand your AV solution as the technology evolves.
 - **IVCi Portal** – all access, user-friendly portal delivering full visibility into projects, quotes, helpdesk, images, and documentation.
 - **QR code-based solutions** for training, user adoption, and support.
- **ENGAGE - comprehensive esports program** offering:
 - **Flexible financing options** including subscription-based services, with the ability to guarantee state-of-the-art technology throughout the program's lifecycle.
 - **Online configurator** provides an easy-to-use equipment selection tool with full service support.
- **RAPID RESPONSE** puts end-users in contact with support resources and/or live personnel through a quick QR scan on their camera phone.
- **Environmental workflows** for institutions during and after COVID-19.

For more information, visit our website at www.eandi.org/contracts/IVCi or contact Michael Mast, *Business Development Manager, Technology*, at mmast@eandi.org.

Contract Details

Getting Started:	Complete the Letter of Participation at www.eandi.org/lop-rfi/ivci-lop/ . Use our EZ Button at www.eandi.org/ez to sign up for multiple E&I contracts at the same time. You must be registered and logged in to E&I's website to access the EZ Button.
Effective Dates:	2/1/2021 - 1/31/2026 1 Five-year renewal remaining
Prices/Discounts:	Visit www.eandi.org/contracts/IVCi for pricing and discount details.
Payment Terms:	Net 30 unless otherwise mandated by the member's state requirements.
Credit Cards Accepted:	American Express, Mastercard, Visa
Place Orders With:	Contact: Linda Lentz, <i>Senior Director of Sales / Lifecycle Services</i> at IVCi P: 317.502.7992 E: llentz@ivci.com
Shipping Terms:	Supplier shall notify member of any additional freight terms and charges for custom orders, as applicable.
Delivery Terms:	F.O.B. destination, full freight allowed (supplier pays freight).
Installation Terms:	Installation services offered by IVCi directly or through sub-contracts as required.
Warranty:	Original equipment manufacturer's policy applies.
Claims:	Damages must be reported to IVCi within 24 hours of delivery.
Return Policy:	Unopened merchandise may be returned at IVCi's discretion with a valid return authorization. A restocking fee of 10% will apply.
Request Literature:	Contact Michael Mast, <i>Business Development Manager, Technology</i> P: 480.414.4401 E: mmast@eandi.org
Federal ID Number:	200399584
RFP Number:	Competitive Solicitation RFP #683455
Contract Number:	EI00048~2021MA

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