Interface is a highly respected and recognized name within the modular floor coverings industry. As the world’s largest commercial manufacturer of soft-surfaced carpet tiles, our recent expansion into modular resilient flooring has progressively shifted our approach to a completely modular flooring system. We remain committed to sustainability and employ manufacturing and reclamation practices that minimize our impact on the environment.

Contract Highlights:

- The entire line of Interface carpet tiles and modular resilient flooring (LVT). LVT flooring offers benefits like superior sound absorption, glue-free installation, and impressive durability.

- All products are sold and serviced by authorized dealers or members can purchase directly from the supplier.

For larger renovation and/or new construction projects, the E&I contract provides for an easy transfer of contract pricing to a member’s elected General Contractor/Project Manager. Contact your E&I Member Relations Executive or Tina Smith, E&I Portfolio Support Executive, at tsmith@eandi.org or visit www.eandi.org.
Effective Date: 9/1/2011 - 8/31/2021


Place Orders With: Place orders directly with supplier or dealer. 
*Please reference contract # 3E0000EI to ensure that appropriate discounts are applied.*

Interface Customer Service:
Phone: (800) 634.6032   |   Fax: (800) 830.9506


Federal ID Number: 58-2132517
Credit Cards: American Express, Discover, MasterCard and Visa
Min. Order: As per the material requirements of the product ordered
Payment Terms: Net 30 unless superseded by State Statute
Invoicing By: Strategic Flooring Services Turnkey Dealer or the manufacturer.
Delivery Terms: 30 to 45 Days, ARO

Return Policy: All returns must be authorized in advance by calling (800) 336-0225 ext. 6264.
- No returns allowed after 90 days from the date of service.
- 25% of invoice amount will be charged for restocking/re-inspection process.
- Member is responsible for all freight charges.
- Interface will not accept returns of 50 square yards or less of customized products.
  
- Credit for returns will be issued based on quality of return after inspection. Damaged products, products not labeled or identified, or products that have been installed will be deducted from pending credits.

Claims: Contact Administrative Claims/Customer Service at (800) 336-0025 ext. 6434. 
*Carrier’s delivery receipts must be provided, clearly noting damage or loss.*

Request Literature: marketinglit@eandi.org
Contract Number: CNR01308

Note: When placing orders, please identify yourself as an E&I Member. The information contained herein is confidential and proprietary to E&I and its members and is not to be shared with any third party.