

# University of Colorado Automates with a Smart T&E Solution

## About University of Colorado

The University of Colorado is a dynamic community of 58,000 students and 30,000 faculty with staff located on multiple campuses. The University of Colorado offers world-leading programs in nearly every academic discipline. Any day of the week, every day of the year, thousands of faculty, staff and students travel around the world for research, advanced study and recruiting.

## Partnership with Concur

Prior to implementing Concur solutions, the University used a manual, paper-based process for travel. The University selected Concur for its ability to automate the business rules, scan receipts, and to expedite the process. The end-to-end solution addressed everything from travel booking through expense report generation and approval. The ability to coordinate all aspects of travel -preferences, itineraries, alerts, card charges and expense report submission – has proved to be a major benefit for the University of Colorado. Faculty and staff receive their reimbursements faster, improving their overall satisfaction. In addition, integrating the University's procurement cards with back-end financial systems enabled visibility into another area of spend, resulting in increased savings for the university.

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*Sandy Hicks, Assistant Vice President and CPO, University of Colorado*

University financial managers say simplifying and integrating the process has contributed to overall ROI, including:

- Online travel booking through Concur has enabled savings of \$310,000 in airfare transaction fees alone in the first year of deployment.



University of Colorado  
Boulder | Colorado Springs | Denver | Anschutz Medical Campus

## Company Name

University of Colorado

## Partnership with Concur:

- Concur® Travel
- Concur® Expense
- Concur® Expense Pay

## Industry

Higher Education

## University Size

58,000 students, faculty, and staff

## Location

Boulder, Colorado

## Why Concur?

- Automation of business rules
- Accelerated expense reimbursement
- Anytime access to travel booking

- With Concur, the University has leveraged aggregated airfare data to negotiate new vendor discounts amounting to an additional \$215,000 in savings.
- Converting to a corporate-billed travel card integrated into Concur's end-to-end solution has resulted in \$432,000 in travel-related rebates.
- Concur® Expense Pay has helped the University accelerate expense reimbursement time by nearly 80 percent.
- Anytime access to travel booking gives the University's thousands of staff and faculty members the flexibility to make or change reservations with a moment's notice from anywhere, any time.
- The University has reduced expense reimbursement time from five days to 1.4 days. The University of Colorado would recommend Concur for its ability to automate processes and act as a valuable online resource to faculty and staff, as it simplifies travel for travelers and their travel arrangers.



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