Keep Your Cars, Trucks, and Equipment Running Smoothly

With over 90 years in the aftermarket automotive parts business, Genuine Parts Company (dba NAPA) is the most respected name in the industry. NAPA’s more than 50 distribution centers and 6,000 stores nationwide ensure members receive localized attention and support to keep cars, trucks, and equipment performing safely and efficiently.

E&I members have access to aftermarket Light, Medium, and Heavy Duty automotive and truck parts, as well as parts for off-road equipment, tools, paint, motorcycles, agriculture, and even non-automotive applications. Technical and shop training is also available for the educational market, and ordering is seamless and simple.

Contract Highlights:

- Multiple ways to order: online, in-store, phone
- Punchout e-commerce available for most major platforms, including custom requests
- Over 500,000 OEM quality parts
- Just-in-Time (JIT) delivery on stocked items, usually within 2 hours of ordering (within store delivery radius)
- On-site vendor managed inventory programs
- Employee purchase program
- Member-specific pricing available online at www.napaprolink.com

Visit our website at www.eandi.org/contracts/napa for more information and to get started, or contact your E&I Member Relations Representative or David Manz, Portfolio Support Executive - Facilities, at dmanz@eandi.org.

This contract was the result of a competitive solicitation based on E&I RFP #683394.
Ordering Information

Getting Started: Complete the E&I NAPA LOP www.eandi.org/lop-rfi/napa-lop/

Contract Effective Dates: 1/1/2019 - 12/31/2023

Prices/Discounts: Please visit www.eandi.org/contracts/napa for pricing information.

How to Get a Price: www.napaprolink.com will display member-specific pricing per user ID/login once connected to the E&I contract.

Place Orders With: Local store, phone or in person
Online: www.napaprolink.com
E-commerce punch-out capabilities

Federal ID Number: 58-0254510
Credit Cards Accepted: American Express, Discover, MasterCard and Visa
Min. Order: Case by case basis
Payment Terms: Net 30 or per state statute

Invoicing By: NAPA

Delivery Terms: JIT or “Hot Shot” delivery: no charge
Direct from DC: no charge if minimum order is met
Vendor Direct: shipping charges may apply
Vendor Managed Inventory: no charge

The standard (JIT) “Hot Shot” delivery for orders placed for normally stocked inventory is dependent upon mileage and traffic conditions surrounding the store. In general, delivery is completed in 30-45 minutes within 5 to 7 miles of a store. Visit www.eandi.org/contracts/napa for store locator.

Return Policy: NAPA merchandise can be returned if the part is not damaged and in its original packaging in resalable condition. Some exception may apply, based on the type of part.

Claims: Return the merchandise to the selling NAPA store to receive a replacement. It would be preferred that the original NAPA invoice or receipt be presented at the time of the return. A work order or repair would be beneficial if the part was already installed. For concealed damage, return to the store or DC or send back to store or DC with the delivery driver.

Warranty: Manufacturer warranties apply
Request Literature: David Manz, Portfolio Support Executive - Facilities, at dmanz@eandi.org
Contract Number: CNR01477
RFP Number: 683394
Installation Info: Parts installation is limited to select locations only

Note: When placing orders, please identify yourself as an E&I Member. The information contained herein is confidential and proprietary to E&I and its members and is not to be shared with any third party.