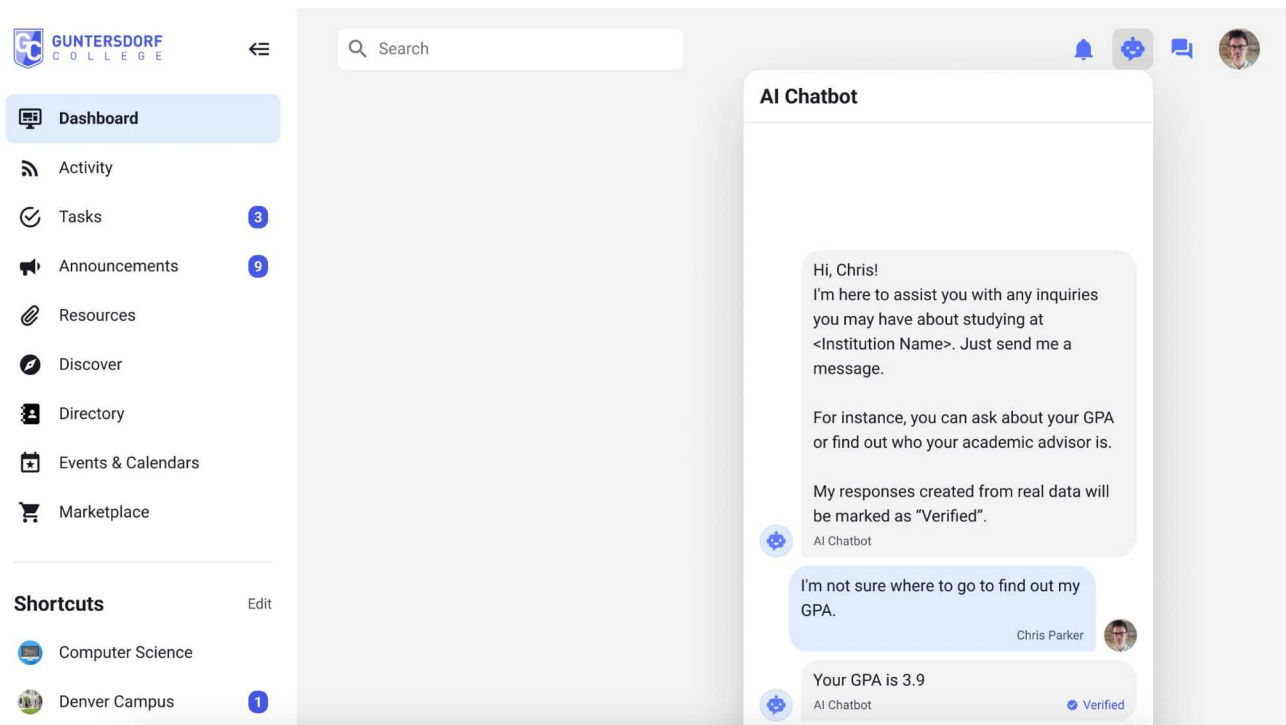# Chatbot
(add on)

As your friendly, tireless, always-available frontline, Pathify's chatbot surfaces accurate information, provides immediate responses, enriches student support and relieves institutions of extended help desk lines or ticket queues. A modern, personalized support experience — now accessible in the one app students use throughout the day.

Scalable support
Round-the-clock assistance addresses student concerns and surfaces relevant results, at any time on any device.

Powerful integrations
Connect easily with source systems — like the SIS or LMS — to return information like balances, grades, schedules and more.

Self service
Integrating with the existing tech-stack enables a greater breadth and depth of response compared to competitors.

Hyper-personalized
Chatbot leverages the same user authentication and role structure in delivering tailormade responses.