



Request for Proposal # **683484**
For
**Maintenance Repair and Operations (MRO)
Supplies and Other Related Products & Services**

Mission Statement

E&I Cooperative Services assists our members in creating supply-chain efficiencies, lowering costs and reducing risks by collaborating with our members, suppliers and strategic partners. We deliver exceptional value to higher education, K-12 and related communities by making it easy for them to access high-quality contracts, strategic sourcing expertise, insights and unrivaled customer service.

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Issue Date: June 17, 2019

Closing Date & Time: August 01, 2019, 1:00 PM Eastern Time

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Part 1: GENERAL OVERVIEW

Part 1 of this document is intended as an explanatory overview only and does not include comprehensive specifications. Additional details and specifications are provided in the sections that follow.

1. Description of Cooperative

Educational & Institutional Cooperative Services, Inc. (E&I) is a member owned New York non-profit corporation established in 1934 and is governed by a Board of Directors. The Board of Directors is a group of professionals who are elected by the E&I Membership. The Board provides oversight to ensure the Members' needs are addressed and met. Our Membership is comprised of public and private universities and colleges, community colleges, other affiliated members, K-12, and teaching healthcare facilities throughout the United States.

The power of cooperative purchasing enables E&I to issue competitive solicitations and negotiate contracts for its Members on a wide variety of products and services. E&I currently maintains a large and robust portfolio in the areas of scientific equipment and supplies, furniture, interior furnishings, computer and software, athletics, electronics, multimedia, facilities, maintenance, food service, office equipment and supplies, transportation and delivery services.

2. Purpose and Intent of the Request for Proposal (RFP)

The purpose of this RFP is to establish a cost-effective Master Agreement ("Agreement") for Maintenance, Repair and Operations (MRO) Supplies and Other Related Products & Services which complies with our Member procurement requirements and will provide E&I Members a procurement vehicle to acquire the products and/or services outlined in the Scope of Services in Part 2.

Products and/or services considered for award shall equal or exceed the quality level of industry standards as defined within this RFP, and shall comply with all applicable federal, state, and local technical, environmental, and performance standards and specifications. See attachments A-L, including Attachment H for Edgar requirements.

E&I is committed to utilizing purchasing and business practices in accordance with the National Association of Educational Procurement Code of Ethics. The primary goals and objectives of E&I are to: (1) assist our Members to obtain the absolute lowest cost and best value that exceeds other public sector consortia agreements, (2) establish a strategic sourcing partnership with any selected manufacturer(s) and authorized dealers, and (3) enhance our position as the premier Cooperative Purchasing Service for Education.

3. Market Opportunity

By satisfying the above Member needs, the Cooperative anticipates significant Member purchases to be recorded against the resulting Agreement(s). The Cooperative currently has more than 4,800 Members, comprised of roughly 50% public and 50% private. K-12 school districts, academic healthcare and research institutions have become eligible for membership in E&I. The Cooperative's expectations are a substantial opportunity for growth (in terms of Member purchases) with competitively solicited Agreement(s) in these markets. There is also interest in utilizing the potential contract by the Participating Oregon Community Colleges (POCC), and the Illinois Public Higher Education Cooperative (IPHEC).

4. Member Participation

Once the awarded Supplier has been established and the Agreement finalized, individual E&I Members (in some situations Member departments) will review the contract and determine their individual participation. See Section B43 of Attachment B for specific details on how members participate in awarded Supplier's program. The awarded Supplier's program includes the Agreement along with additional supporting materials (if any) developed by the awarded Supplier.

Some members may have existing agreements in place. Those members that do, will consider this program as the existing agreements expire or, if available, may choose to opt out of existing agreements and move to the new E&I contract. For large dollar orders, Members retain the right to do individual Member competitive solicitations in which we strongly encourage the awarded supplier to quote the E&I contract or the member may wish to negotiate better pricing which is allowed within our contract and is considered part of the contract.

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Part 1: GENERAL OVERVIEW

Upon award of a Master Agreement from this RFP, the Supplier shall be provided an electronic file listing of E&I Members. Updated versions will be sent as needed. E&I will post the awarded Supplier's program on the E&I internal web site. The E&I web site is password protected and only available to the Members.

5. Definitions

The following are the definitions of general terms used in this RFP. Additional definitions specific to the scope of service may be found in Part 2, Scope of Services.

- **MAY:** Indicates something that is not mandatory but permissible/desirable.
- **SHALL, MUST, WILL:** Indicates a mandatory requirement(s) that must be addressed. Failure to address these mandatory requirements will result in rejection of your proposal as non-responsive. E&I may, but is not required to, reserve the right to request additional information.
- **SHOULD:** Indicates something that is recommended but not mandatory. If the Supplier fails to provide recommended information, E&I may, at its sole option, ask the Supplier to provide the information or evaluate the proposal without the information.
- **MANUFACTURER:** Indicates an entity that makes the products from raw materials outlined in this RFP, all of its agents, and employees.
- **SUPPLIER/VENDOR:** Indicates an entity that distributes/furnishes the products and or services of a company, all of its agents, and employees.
- **MEMBERS:** Includes Institutions, Universities, Colleges (private and public) and K-12 schools that are listed in the E&I record.
- **HIGHER EDUCATION:** All Universities, Colleges, Healthcare Facilities (private and public) in the United States that provide for advanced learning and/or grant degrees i.e. - Associate, Bachelor, Master, and/or PhD. These Universities, Colleges and Healthcare Facilities may or may not be members of E&I.
- **K-12:** All School Systems and Districts (private and public) in the United States that provide education for students in Kindergarten through 12th Grade. These School Systems and Districts may or may not be members of E&I.
- **EDUCATION:** The combination of Higher Education Institutions and K-12 School Districts.
- **DAYS:** All days specified are based on calendar days unless otherwise noted.
- **HUBS:** Historically Underutilized Businesses e.g. minority, women-owned businesses (for the State of Texas, Certified HUBS within the State of Texas).
- **MWBE:** Minority, Woman-owned Business Enterprises.
- **NATIONAL AGREEMENT:** E&I awards an Agreement which is available throughout the United States (including Alaska and Hawaii).
- **REGIONAL AGREEMENT:** E&I may elect to award an Agreement by Geographical Areas of the United States. See table below for geographic breakdown:
- **RESPONSIVE:** A proposal is responsive if it meets all of the requirements of the RFP documents or solicitation.
- **RESPONSIBLE:** A supplier is responsible if they are capable or qualified to perform the work.
- **MOST RESPONSIBLE:** A supplier whose reputation, past performance, and business and financial capabilities are such that the supplier would be deemed most capable of satisfying Member needs for a specific contract.
- **GREATEST BENEFIT:** The decision for award will be based on an overall combination of variables such as quality, price and various elements of required service that in total are optimal relative to the needs of the E&I Membership.

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Part 1: GENERAL OVERVIEW

- **GO TO MARKET:** Strategy or action plan specifying how the Supplier will utilize its inside and outside resources (e.g. sales force and distributors, marketing initiatives, etc.) to deliver its products and/or services to the Education market through an E&I contract.

Contract Region Key

Northeast

Mid-Atlantic

Southeast

Central

Great Lakes

Western

States

CT, MA, ME, NH, NY, RI, VT

DC, DE, MD, NJ, PA, VA, WV

AL, FL, GA, KY, MS, NC, SC, TN

AR, IA, KS, LA, MN, MO, ND, NE, OK, SD, TX

IL, IN, MI, OH, WI

AK, AZ, CA, CO, HI, ID, MT, NM, NV, OR, UT, WA, WY

Part 2: SCOPE OF SERVICES

2.1 Statement of Work

E&I intends to establish a contract for Maintenance Repair and Operations (MRO) Supplies and Other Related Products & Services (MRO Supplies). All E&I Members will be eligible to participate in the resulting Agreement. Members are currently purchasing MRO Supplies for the minor repairs and maintenance, renovations, small and large construction projects on their campuses. There are individual departments on the campuses that may be currently in need of MRO Supplies such as Facilities, Physical Plant, Athletic Department, Intramural Programs, Residence Halls, Telecommunications, IT, and Academic/Research Programs, Environmental Health & Safety, Campus Police, and other departments.

There are often specific brands of products and equipment that members utilize for the different areas on campus. Members may be purchasing for new construction and/or may be replacing, repairing, or renovating existing facilities. They are seeking contracts that will improve efficiencies, assist in lowering the supply chain costs, provide energy savings, provide just in time deliveries, and promote green and sustainable initiatives. Our member institutions currently purchase MRO Supplies that are used in construction, utility and industrial applications through various suppliers.

Suppliers may or may not have branch locations across the country. It is important for members to receive their MRO Supplies via overnight delivery or as per the request of the member. Same day delivery should be an option but is not a requirement to submit a response to this RFP.

The awarded Supplier(s) is/are expected to be the manufacturer or a fully authorized dealer/distributor for any of the manufacturers it represents. Suppliers should also have the capability to offer members the option to purchase their products through a minority distribution partner, such as HUB/MWBE or other Minority Business Enterprise channels. These programs are also known as a "Distributor Alliance" program where a large company partners with a small or minority distribution company to sell their products. This capability must be outlined in your proposal response.

The Supplier is expected to furnish MRO Supplies as required by Members. The Supplier and its distributors must be able to provide service and timely deliveries to all Members and campuses. Direct involvement by the awarded Supplier may be necessary to assist Members in understanding the different types of products/services available and in selecting the best solution to fit their needs. The supplier is expected to outline, in their proposal response, its national or regional capability and footprint of its supply chain to meet these needs. Include information about the number of Distribution Centers (DC's), Branches, and the logistic capabilities in your proposal response as well.

Education Market

E&I defines "Education" as a combination of Higher Education Institutions and K-12 School Districts. The K-12 portion of the E&I Membership has grown to approximately 40%. Because of this fact, E&I requires each supplier to have a focused plan to meet or exceed the requirements of both our K-12 and Higher Education members. K-12 School District requirements may differ from district to district and we expect the suppliers to have knowledge of these differences. Your RFP response must include information about your experience and knowledge of the growing and ever-changing K-12 market.

2.2 Term

The Agreement term will be for five (5) years with the E&I option of one five (5)-year renewal. Exercise of the renewal will require notification and mutual agreement between E&I and Supplier at least one (1) year prior to Agreement expiration.

If this RFP results in an Agreement, a hold-over clause may be invoked by the E&I member on a month by month or year by year basis as per the Agreement between the member and Supplier utilizing the same terms and conditions as listed in Agreement between the awarded Supplier and E&I.

2.3 Scope of Products and Services

All products offered under a resulting Agreement shall be new, unused and currently available. Remanufactured or refurbished products are not acceptable, in lieu of new product, unless authorized by the member. All products provided by the supplier(s) that is/are selected for an award from this RFP shall provide products that meet or exceed all federal, state and local standards for the product's intended use/purpose.

Part 2: SCOPE OF SERVICES

MRO Supplies Categories include but are not limited to any and all Products and/or Services that could be considered a necessity in maintenance, repair and operations of a member facility. Proposal responses shall include all categories as listed in your catalog, line card or on your web site. Suppliers submitting a proposal response shall include all the products that they sell and services that they provide, even services with no cost. Services may be priced as per the usual and customary method used by the Supplier. Provide a detailed explanation for each Service proposed and how pricing is established for each Service.

Specification Checklist

Members will require Suppliers to explain how they will meet the minimum requirements listed below. This is not an all-inclusive list, but some of the most common requirements for this category of products and services.

- Products are provided for their Intended use/purpose
- Products may be required to meet minimum performance requirements
- Traceability of product origin
- Products may be subject to Inspections - Acceptance
- Compliance (e.g., safety, environmental, industry standards, etc.)
- Any restrictions that a local agency might impose
- Delivery– Overnight, Express, multiple delivery locations, backorder tracking and delivery dates provided upon request, special delivery requirements may need to be offered.
- Installation, if available
- Guarantees/Warranty – Product, manufacturer or extended.
- Training requirements may need to be met for specific Products and/or Services - As technology continues to advance, there is an expectation that the MRO Supplier(s) will be an integral part of general and technical training. The Supplier(s) shall demonstrate programs offered and whether or not a cost is involved. If the Supplier has no current program, a proposed program shall be presented.
- Additional discounts or special pricing for large quantity purchases over \$5,000
- Special care and handling for products that have such a requirement
- Packaging may need to meet member requirements
- Quality control – for some products and services there may need to be specific quality control measures in place as per the product or service required by the member.
- Contract transition – the ability of the awarded supplier to transition any member that requests to be moved to the E&I Agreement
- Services that may be provided by a third-party – Supplier shall provide a list of all third-party service providers. Your response shall also provide detailed information on the Services to be offered by any third party along with the vetting process used by your company to recommend the third-party as a service provider.
- Insurance – Suppliers must carry the proper insurance
- Labor-related Prevailing Wages – if applicable for installations and/or services being provided through the resulting Agreement(s)

Services

Supplier shall clearly state its ability to provide services related to supporting the above products. Proposals must include a full description of each service offering. Services may include, but not be limited to;

- On Campus Store Operations
- Inventory Management
- Consulting (i.e. increase efficiencies, reduce expenses, construction, brand awareness, e-commerce, Facilities, Energy, Utility, etc.)
- Product Sourcing
- Environmental – (i.e. Sustainability/Green, Energy, Water, Haz Mat spills, etc.)
- Vending machines
- Emergency Preparedness & Response
- School/Campus Security
- Career Technical Education (CTE)
- Safety
- Other Services

Part 2: SCOPE OF SERVICES

E&I recognizes that any one Supplier may not provide all Products and/or Services. All Products (catalog or non-catalog, special order, and drop-shipped), or Services provided by your company shall be included in your response to this RFP.

2.4 Pricing

The required Pricing method for Products being proposed is a published list price less a discount pricing model (List less Discount). All proposals must meet this requirement first. “List Price” may be defined as any cost, that includes a mark-up for profit, for a Product or Services that is the basis for any specific price program. The “List Price” must be available to the public to view in printed or on-line, electronic, format on demand. All Services, whether free or if there is a cost, must be submitted for evaluation listing the Service, a description of the Service, and the price for the Service, if any. Once the evaluation team has reviewed your company’s list less discount proposal, and they have determined that it meets the requirements of this solicitation, then they may review other pricing proposed by your company. It is understood that Suppliers may call their “List Price” by different names, E&I requires that the “List Price” must be provided to E&I. The following pricing structure(s) are to be submitted using the price sheet templates in Attachment A-1, tabs A through D.

A. Market Basket Items (Tab A)

Market Basket Items are defined as Products with high dollar sales volume or large number of the same Product sold over a calendar year. Tab A of Attachment A-1 contains a collective list of 1,000 high spend/volume products purchased by a sample of the E&I Members. Provide a price proposal for all items listed. **If Supplier(s) has the exact match of an item in its catalog, it must be included in the submission.** If Supplier(s) does not carry an exact match of a product, a technical equivalent may be entered in the space provided. Supplier(s) **must** propose on at least 80% of the 1,000 items listed. E&I, in its sole discretion, may deem the Supplier(s) proposal as non-responsive if Supplier(s) fails to meet this 80% threshold.

B. Category Price List (Tab B)

In this section, you are proposing a Category Discount for all of items in the categories that you provide. The pricing is List less Discount. If Subcategories are available, provide them as well. The Category and Subcategory shall match the Report of Sales in tab 5 of the Supplier Questionnaire, Attachment C.

C. Services Price List (Tab C)

Supplier shall describe all available Services and, if applicable, the cost (discount off set price, hourly fees, per unit fees, etc.)

D. Additional Volume Discounts (Tab D)

Suppliers are to provide additional volume-based pricing for consideration. Examples include, but are not limited to, deeper discounts based on dollar thresholds for single orders, cumulative purchases by member, and aggregate volume by the membership. Suppliers shall propose how additional discounts are to be earned. In addition to the above, there can be discounts based off Suppliers’ list of manufacturers. If this is available to our members – what would it look like?

Member-specific “Hot List” Items

Most members have a core list of items that are heavily consumed and ordered on a frequent basis. Supplier shall respond to how they will work with each member to establish the member-specific hot list of items either by member and/or by member department/sub-departments within the members campus. The member-specific hot list of items should contain up to 500 items that will be identified by the member. The member-specific hot list of items can be changed during the Agreement to meet the needs of the member at least once every twelve months upon member request. As stated, the need for MRO Products will differ for every Member, therefore the awarded Supplier(s) must have the ability to tailor a “Hot List” by member as well as maintain the “Market Basket List” as described above in Section 2.4 A. The “Hot List” may or may not include any of the items from the “Market Basket List”. The discount percentage for all member-specific “Hot List” items shall be no less than one half percent deeper than the discount percentage available through the Agreement resulting from this RFP.

Part 2: SCOPE OF SERVICES

Price Increases and Decreases

Market Basket pricing must be held firm through December 31, 2021. Thereafter, increases to the Market Basket are allowed once per calendar year with prior approval from E&I before implementation. Any additions/deletions and price changes shall be reviewed and mutually agreed upon on an annual basis (calendar year). Market Basket price increase requests shall be submitted ninety (90) days in advance of the effective date of the increase. The maximum allowable increase shall not exceed 2% on an aggregate annual basis for any Product or Service and must be accompanied with supporting documentation to justify any increase. E&I reserves the right to decline any request for price increases.

Category Discounts resulting from this Agreement will remain firm for the duration of the Agreement, unless otherwise agreed upon by both parties.

Member Specific Hot List pricing shall remain firm during each calendar year. Any additions/deletions and price changes shall be reviewed and mutually agreed upon by Supplier(s) and the Member on an annual basis. Annual SKU level usage must be provided to the Member by the Supplier(s). The maximum allowable increase shall not exceed 2% on an aggregate annual basis and must be accompanied with supporting documentation to justify any increase. The Member may utilize E&I for assistance in annual price review and approval.

Products with pricing that is considered “volatile” shall be identified and the pricing method for these Products shall be outlined in your proposal response.

All price reductions announced by a manufacturer are to be applied on all orders placed by members after the manufacturer’s announcement.

List Price File for Products and Services

Suppliers shall be required to provide E&I with a complete file, in Microsoft Excel, of all Products in their catalog and Services that are provided through the resulting Agreement with E&I a minimum of one time each calendar year. A new file must be provided to E&I anytime the list price changes. Product and Service listing may be contained in the same file but on separate tabs within the file.

The Product file shall include, but not be limited to, the following information; SKU or catalog number, manufacturer item number, the name of the manufacturer, a product description, the unit of measure, the quantity in the unit of measure, the list price, and the category discount that applies to the Product. The Service file shall include, but not be limited to, the SKU or Catalog number, a description of the Service, the list price, if any, and the discount for the Service, if any. The maximum allowable increase shall not exceed 2% on an aggregate annual basis for any Product or Service and must be accompanied with supporting documentation to justify any increase. This file shall be kept up-to-date and reflect the most recent pricing in the resulting Agreement with E&I. The List Price File for Products and Services is due to E&I within ten (10) business days after any price change is approved by E&I.

2.5 Terms and Conditions of Agreement

As a result of this RFP process, it is our expectation that an Agreement will be established between E&I and one or more of the Suppliers that have submitted a proposal response. The Agreement will incorporate the relevant terms and conditions of this RFP and the Supplier’s proposal response. Upon award each successful Supplier will sign an Agreement with E&I to sell Products and/or Services. The Agreement will incorporate all the terms and conditions as indicated in Attachment B, pricing, specifications, and requirements of the RFP.

2.6 Supplier Questionnaire

Suppliers should fully complete the Supplier Questionnaire in Attachment C of this RFP. For your proposal to be considered for evaluation, all questions must be completed and any questions that do not apply to your business model must be accompanied by a reason for non-applicability. You may mark a section not applicable, but you must also include a reason why it is not applicable. Your responses to these questions will assist us in evaluating your proposal as it relates to the following:

- Response to Scope of Services
- Corporate Information
- Supplier Capabilities
- Administration and Marketing
- Vendor Reporting File

Part 2: SCOPE OF SERVICES

2.7 Proposal Innovation & Improvements

Supplier may offer innovative ideas, new concepts, and alternative partnership arrangements falling outside the specifications of this RFP. Added value services, incentives, and economic solutions beyond the scope of this RFP may be considered. Examples may include:

- Value-added attributes, and additional products and services which make the Suppliers proposal a better value to the members.
- A value-add would include a program or service that further serves the members needs above and beyond standard expectation and complements the product offering
- Creative programs to ensure quick and deep ongoing "traction" with the membership
- Programs to elevate sales made on campus (departmental "road shows," leveraging web site messages, etc.)
- Willingness to work with members' on-site retail facilities (campus stores), if such program exists.
- Willingness to work with members on a sponsorship program, if requested
- Extending the Agreement to faculty, staff, and students through employee purchase programs
- Creative pricing (signing bonuses, rebates, e-commerce rebates to promote online ordering, etc.) – For any rebates you propose, please also include a pricing/discount structure alternative for any members who are unable to accept rebates (i.e. credits that can be used towards future purchases, additional pricing discounts in lieu of rebates, etc.).
- Incentives for early payment

E&I may accept an offer under this RFP demonstrating such a significant change or improvement that it considers being a breakthrough advancement to the Products and Services being sought.

2.8 Customer Service

E&I has listed the following preferences as it relates to customer service responsibilities. Describe your capabilities for Customer Service keeping in mind the following:

- Identify unique aspects of your service model that differentiates your organization and would be a benefit to the members in meeting their MRO Supplies needs.
- Members require dedicated, knowledgeable, experienced representatives with quick turnaround to inquiries (in most cases the same day).
- Number and location of the distribution centers
- Dedicated toll-free access number
- Web chat capable customer service
- Change Order, Exchanges, and Cancellations (provide your policy)
- Describe the policy and procedure for correcting invoice discrepancies
- Customer service responsiveness – same day response to phone and e-mail inquiries
- Describe how your customer service representatives are qualified/trained to respond to questions regarding the resulting Agreement (if awarded).
- Describe your internal metrics for measuring customer service efficiency and results

2.9 Customer Experience

Members have an interest in having a user-friendly customer experience throughout the term of the contract. Supplier(s) shall provide details of the customer experience. How does the customer experience differentiate you from your competitors? A demonstration of these capabilities may be required. Supplier(s) to describe the capabilities of the following:

- User friendly and intuitive website that can support an e-commerce punch-out environment
- Website Speed
- The website must allow Members to search the Supplier's catalog based on keyword, brand name, description, manufacturer number, supplier number, etc.
- Search filter capabilities should also be available on the Suppliers website
- Contract pricing accurately represented on the website
- The ability to take quantity into consideration when generating pricing
- The ability to provide tracking and order information after an order is submitted
- Technical Product Support should be available to members
- Downloadable/exportable invoices

Part 2: SCOPE OF SERVICES

- Order history search with details
- Suggested lower price alternate products on website
- MSDS requests made available through your web site.
- Describe the quote-to-invoice process for your company
- Training, at no additional cost, on the basic use of the website, performing searches, ordering, invoicing, credits, etc.
- Provide sample screen shots of existing websites created for other customers.

2.10 E-Procurement

Please provide your e-Procurement strategy for punch-out and hosted catalogs. Supplier(s) to also describe the following:

- What e-procurement platforms does your company support?
- Web and B2B Integration Technical Support
- Capabilities
- Customer Service (phone, e-mail, and webchat)
- Supplier(s) to provide the number of customers on punch-out enabled systems such as SAP, Workday, ESM Solutions, and Jaggaer (formerly SciQuest), and others; provide implementation plan.

E&I Members may have specific requirements as to what they want published in their catalog that is accessible to their institution. They may want to block certain manufacturers or product lines in order to participate in the agreement. Suppliers must provide their solution/flexibility to meet these requirements.

2.11 Contract Support

E&I provides national contracts for all members. It is important that the Supplier(s) provide strong contractual support for E&I. In addition, our Members may require local support and it is important that the Supplier(s) provide local support as requested. Describe your strategy to provide Contract Support for members keeping in mind the following;

- E&I requires a fully dedicated representative to support E&I. This individual must have national responsibility that supports all the E&I Members and the ability to promote and influence the strategy within their own organization. This representative shall not manage any other Cooperative Contracts
- Detail how company representatives will support any resulting Agreement with individual members.
- Describe how you will assign staff to support the resulting contract (i.e. technical staff, customer service representatives, and regional/local sales representatives).
- Describe how you will provide ongoing training to your staff to support the resulting Agreement.
- Members may already be using another cooperative contract for MRO Supplies. If the member chooses to convert to the E&I Agreement, that member will be converted within one business week.

2.12 Supplier Expertise

It is important for E&I and the Membership to understand a Supplier's expertise and reliability. This can serve as a good indicator of quality results. Supplier(s) to address the following.

- Supplier(s) must have been in business for a minimum of five years providing MRO Supplies on a regional or nationwide basis. Supplier(s) to provide number of years of experience in MRO supply distribution.
- Supplier(s) to provide in detail knowledge and experience in providing MRO Supplies as required in this RFP. Include business history, description of current service area, and customer base.
- Supplier(s) to include how frequently new technologies are incorporated to improve efficiency, quality, and customer experience. Please provide examples.
- Respondent to provide the investments the Supplier(s) has made in the last three years in logistics, personnel, product assortment, and technology programs.
- Supplier(s) to provide the number of catalog and category items. Supplier(s) to include the Supplier's estimated market growth of these categories over the next five years.

Part 2: SCOPE OF SERVICES

2.13 Delivery

Delivery of Products and Services - Member will have specific requirements, such as for safety reasons, for having products delivered via overnight delivery or as per a special request. Some institutions may require delivery daily or two to three times a week and this service must be available to the member at no extra cost. For a baseline on the delivery the following should be addressed in your proposal: (Alternatives may be proposed for consideration.)

Base delivery: The Supplier shall maintain enough inventory to provide delivery of products ordered by 3 PM (of fulfilling warehouse) via overnight delivery or as per the request of the member. Delivery shall be expected on regular working days and during normal hours of operation of the member institutions. The normal days and hours of operation are Monday through Friday from 8:00 AM until 5:00 PM. This may vary by member institution. If a needed product is not in stock the Supplier may offer to substitute a product of equal or greater value that is manufacturer approved for use with the existing equipment for the same price. The member institution must approve any substitutions.

A member may request overnight delivery of products not normally stocked by the Supplier through their distribution center overnight at no additional charge. All products shipped for overnight delivery shall be received by 12:00 PM the following day.

For delivery to special location, the member may elect to pay the expedited delivery charges, if agreed upon at the time the order is placed. Often the member has an express mail contract or ground service contract in place and may also opt to utilize their shipping contract to save on delivery charges.

All orders for products not delivered within the time as specified may be cancelled and purchased from another dealer/distributor unless:

- Prior approval is given for an extended delivery date and time by the member
- The order states an extended delivery date
- The products ordered by the Supplier is lost in shipment from the manufacturer and the member agrees to accept a late delivery date.

Delivery is to be made at the times, and in the quantities requested by the member. Multiple awards may be made to assure the availability of Products and Services. As Products or Services are required, the member will call or contact the Supplier to check on contract pricing, availability and place orders. The contract pricing is being requested as F.O.B. Destination.

Member Construction Projects – Members may request that Products are to be delivered to a General Contractor that is working on an on-site project for the member. The delivery address shall identify that the products are being utilized by a member through a general contractor. These orders shall be included in the Report of Sales as indicated in Section 3.1.

2.14 Supplier Diversity

Proposal responses shall describe utilization and consideration of Historically Underutilized Businesses (HUB's) and Small Business Enterprises as defined by the Small Business Administration (SBA). Does your company currently have any programs that support these organizations? If so, describe how the resulting contract could be included? How will the Supplier(s) support our members' needs around MWBE goals and objectives? Propose a Supplier Diversity product distribution program that will be offered to the member utilizing the E&I contract and indicate any additional mark up to cover the cost. Supplier(s) shall have the capability to provide Tier 2 diversity reporting.

2.15 Ongoing Cost Savings Initiatives

Members are interested in all cost savings initiatives. The expectation is that the awarded Supplier(s) will work with E&I and the members to locate all cost savings opportunities. Open collaboration and communication are key to achieving this objective. Please address the following in your response.

- Describe what E&I can do to help drive down cost to provide competitive pricing.
- Describe any cost savings initiatives where E&I can help reduce the Supplier's cost.

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Part 2: SCOPE OF SERVICES

- Describe any ways that the members can help lower the Supplier's Supply Chain Cost.
- Describe your strategy around cost savings members including an implementation plan, timeline, tracking and communication tools. Please provide two examples of where you have done this before and include two references.

2.16 Supplier Relationship Management Program (SRM / OEM Strategy) and Supply Chain Management

E&I and Members are interested in having a distributor that truly manages the manufacturers it distributes. Supplier(s) is/are expected to continuously negotiate with manufacturers to obtain improved discounts and extend improved pricing to members. In addition, it is critical that the Supplier(s) has an effective Supply Chain Strategy. Describe your capabilities in these areas. Please consider the following:

- Supplier(s) to provide program and strategy that would be utilized.
- E&I to be included in discussions with Supplier and manufacturer.
- Frequency of Supplier meetings with the manufacturers.
- Manufacturer Special Price Quotes must be applied to the awarded contract. How and when are the Manufacturer Special Price Quotes applied?
- Manufacturer Special Price Quotes must be applied to all members
- Describe your Supply Chain Process including Technology used for Supplier Integration and Supplier Requirements.
- Please provide Customer examples of where you have implemented an effective Supplier Relationship Management Program and Supply Chain Process. Provide two references.

2.17 Sustainability

Provide a comprehensive discussion of your company's corporate and local sustainability practices for the entire scope of Products and Services in your proposal response. The Supplier(s) is/are to address environmental concerns related to the purchase of Products made of recycled materials, general waste reduction, offering Products made of post-consumer recycled materials, offering products that are easily recycled through member programs, packaging reduction, reduction of operating and maintenance costs, improved energy efficiencies, use of 'green' products, efforts to reduce consumption of energy and water, and efforts to reduce adverse effects on human health and the environment for the entire product life cycle. Include your recommendations to reduce the environmental impact and create efficiencies. What measures are used to assess progress made to meet the sustainability goals? (i.e. Sustainability Tracking, Assessment & Rating System 'STARS') All "Sustainable" or "Green" Products submitted in your proposal must be certified and identified as such in your catalog.

2.18 Value Added Services

All proposals must clearly state the details of each Value-Added Service and what is included with the Service to be provided. Proposals shall include any or all of the following value-added services:

- Customer Service** - Provide access to a Specialized Quotations or Customer Service group that is authorized to approve additional volume discounts based on the size of each individual order or total annual sales volume. This same group shall also provide support for any issues related to the resulting contract.
- Product Warranty** - Provide any Manufacturer warranty/guarantee information as requested by any member.
- Consulting Service** - Propose Consulting Services that can provide various types of consulting including total cost of procurement analysis as well as any other cost reduction initiatives.
- Emergencies** – Propose Emergency Procurement Solution Service for providing Product or Service to any member on a 24/7/365 basis.
- Product Training** - Provide free product safety training when available
- Vendor Expos** – Participation at on site Vendor Expos/Conferences and/or product shows at member locations, NAEP Annual Meeting, and NAEP Regional Meetings.
- Electronic Information** - Provide all data price files in an Electronic Format when requested.

Part 2: SCOPE OF SERVICES

- H. **Cost Reducing Consulting Services** - a team of individuals that focuses on helping members with opportunities related to cost savings. This team should be able to assist the member in understanding baseline costs within the processes related to indirect materials spend, focusing on cost of acquisition; cost of possession, and cost of product. The team should be able to provide cost reduction opportunities for the member. In addition, ongoing documentation and measurements on mutually agreed upon cost savings areas should be provided.
- I. **Electrical Energy Audit** - A team of experienced professionals to provide a simple/complex energy audit that will benefit the member by upgrading lighting products to energy-efficient models. This team should also be able to retrofit lamps and motors to reduce kilowatt consumption. The team should also be able to provide an outline of initial costs for these items and project the expected cost savings.
- J. **Janitorial Products Inclusive of environmentally friendly “Green” Products** - The Vendor to provide information that will reduce product and labor cost, minimize waste and maximize cost savings for janitorial products used by the member. Supplier should be able to perform materials analysis at the Member’s location, help meet OSHA requirements, and if applicable, meet CDC hand hygiene compliance including member employee training and certification
- K. **Safety Products and Training** – Suppliers should propose a complete line of Facility Safety Products, and Services. Key Safety Services should include but not be limited to:
- Safety Equipment Service
 - Facility Labeling and Sign marking
 - Prescription Safety Eye Ware Program
 - Safety Shoes
 - Facility Safety Product surveys
 - OSHA certification and training programs (cost for this training shall be included with your response).
- L. **Other Value-Added Services** - Any additional Value-Added Service not mentioned here that your company can provide to members.
- M. **Member Rebates (Added Value)** - Respondents are encouraged to propose member rebates in addition to the CAF. In the current environment some members are tasked with generating revenue and increasing operating funds. To assist these institutions in meeting their need for generation of revenue and to encourage use of the Agreement, Suppliers may propose member order credit towards future purchases in lieu of rebates. For any rebates you propose, respondents must include a pricing/discount structure alternative for any members who are unable to accept rebates (i.e. credits that can be used towards future purchases, additional pricing discounts in lieu of rebates, etc.).
- N. Any and all rebates and/or order credits shall have no effect on the reporting and payment of the Contract Administrative and Marketing Fee (CAF) outlined in Section 3.2 below.

Part 3: SUPPLIER PERFORMANCE EXPECTATIONS

The following obligations shall govern the relationship between Supplier & E&I. They are to be reviewed by competent legal or other personnel and any exceptions noted on Attachment I. It should be noted that any exceptions, as well as additional or attached terms and condition which are determined to be unacceptable to E&I, may result in the disqualification of your proposal. Part 3 in its entirety must be included in Tab 6 of proposal response.

3.1 Report of Sales

The Supplier shall receive an electronic file listing of E&I members (E&I member list) after the Agreement based on this RFP is signed by both parties.

Suppliers shall submit to E&I a monthly electronically formatted, line item detailed report of sales, in U.S. dollars, for total member purchases through the resulting Agreement by institution (the "Report of Sales") for all of the members listed in the E&I member list, including any institutions that join E&I during the course of business for the term of the resulting Agreement from the RFP. The Report of Sales shall be submitted and formatted as per all the required fields in the Vendor Reporting File ("VRF") detailed in the Questionnaire, Attachment C (tab 6) included with this RFP. The Report of Sales from the Supplier shall include all sales invoiced during the prior month, less returns and credits. Supplier agrees to provide any additional reporting requested by E&I during the active term of the resulting Agreement. The Report of Sales is due no later than ten (10) days following the end of the month. The initial Report of Sales is due no later than thirty (30) days after the month of the effective date of the Agreement. The Report of Sales shall be sent via e-mail to vrf@eandi.org as per the scheduled due date of the report with a copy to the Contract Manager.

All sales, regardless of method, shall be included in the Report of Sales. Any and all rebates proposed and accepted in the contract award shall have no effect on the reporting and payment of the Contract Administrative Fee (CAF), see section 3.2 below. All rebate activity will be reported to E&I. If Supplier proposes that E&I distribute rebate payments directly to its Members, Supplier shall provide E&I with a rebate activity report that separates member rebate payments from CAF payments. If the Supplier proposes to distribute rebate payments directly to Members, a report shall still be provided to E&I showing the information agreed upon between E&I and the awarded Supplier.

Suppliers must provide a sample Report of Sales in tab 6 the Supplier Questionnaire, Attachment C of this RFP, to assure that the Supplier is able to provide the reporting as required. The Supplier must also provide in Attachment C the name of the person responsible for submitting the report. The Supplier shall notify E&I when a change in personnel is made and provide updated contact information.

E&I may ask for additional reporting to meet the requirements of the members. Additional reports may include but not be limited to:

- Diversity partner spend by member, region, or nationally
- Rebate reports
- Full catalog list price
- Other reports deemed necessary as per members requirements

3.2 Contract Administrative and Marketing Fee

Supplier shall provide E&I a Contract Administrative and Marketing Fee (CAF) in the 3.00% to 5.00% range, based on the net total invoice amounts on all orders invoiced pursuant to the resulting Agreement in each month during the term of the Agreement. The CAF shall be calculated monthly and, include all sales invoiced during the prior month, as per the corresponding Report of Sales. The CAF rate shall remain constant regardless of any and all pricing methods utilized by the member, special quotes pricing, all services including value added services and/or use of Supplier Diversity programs.

The CAF shall be transmitted via EFT or by check to E&I on a monthly basis no later than ten (10) days following the end of the month. Failure to submit the CAF as specified shall result in an interest charge of 1½% per month levied upon Supplier until the CAF is paid in full.

Supplier's failure to submit the CAF and Report of Sales when due shall constitute grounds for E&I's termination of the Agreement. Supplier shall remain liable for all CAF owing up to and including the time the Agreement has been terminated by E&I or expires.

Should a holdover clause be invoked as described in Section 37 of Attachment B, the Supplier shall continue to submit the CAF and supporting Report of Sales for the duration of the holdover period.

Part 3: SUPPLIER PERFORMANCE EXPECTATIONS

3.3 Agreement Audit

E&I may, at any time during the term of the Agreement and for a period of three (3) years after the receipt of the last Report of Sales and payment of CAF covering the period through the date of termination, audit the Supplier's records pertaining to its compliance with the terms of the Agreement. An audit may be scheduled or announced by providing the Supplier a minimum of five (5) business days advance written notice. Every effort will be made to arrange a mutually convenient time for the audit but in no event shall an audit be delayed more than twenty (20) business days from the date of notice, unless agreed to by E&I in its sole discretion. The audit will be conducted by E&I and/or its designee. Supplier will provide E&I with access to records, sufficient workspace and staff support to facilitate an audit. Our audit may include, but is not limited to, product compliance, member pricing, order processing, order fulfillment, delivery terms and conditions, invoicing, rebate calculations where applicable, accuracy and timeliness of submitted Reports of Sales and the related CAF and any other reports or payments required under the terms of the Agreement. Any deficiencies or errors shall be corrected within ten (10) business days of E&I notification to the Supplier. If the discrepancy is greater than 5% from amounts reported, the cost of the audit shall be paid by the Supplier.

3.4 Supplier Commitment

Supplier's proposal shall reflect their commitment in achieving E&I's primary goals and objectives as outlined in Part 1, Section 1.2. To meet E&I's goals and objectives, Suppliers are required to make the following commitments to ensure the overall success of the resulting Agreement(s):

A. Corporate Commitment

The Supplier will commit that its awarded Agreement with E&I:

- Shall be the Supplier's primary (go to market) offering for Education
- Has the endorsement of the Supplier's senior management
- Has the endorsement of Supplier's sales organization(s)
- Shall be promoted to Supplier's existing Education clients, with intention and ultimate plan toward program conversion (where feasible)

B. Pricing and Product Commitment

The Supplier will commit that the awarded Agreement:

- Shall be the lowest available contract program pricing (net to buyer) available to Education. Upon discovery of lower pricing to Education, supplier agrees to assess the program within 5 business days and, in good faith, match the lower pricing.
- Shall provide products and services that meet or exceed member requirements
- Should not negatively impact sales force incentive structure where another contract would be more advantageous to position

C. Sales Commitment

The Supplier will commit that the E&I Agreement:

- Shall be marketed by Supplier as their go to market offering for Education
- Shall be positioned by Supplier's sales force which is trained, engaged, and committed to the success of the program with all Education clients
- Shall report sales accurately and timely to E&I as required

D. Legal Commitment

The Supplier will commit that its awarded Agreement with E&I:

- Shall comply with all federal laws and regulations
- Shall comply with all state and local laws and regulations

3.5 Marketing and Sales Responsibilities – Supplier

A. Education Sales Activities

Supplier is responsible for Education sales activities which will include:

- Understanding Education buying procedures and practices
- Providing manufacturer/supplier specific marketing materials as necessary
- Guiding and assisting the member in the purchasing, receipt and use of the manufacturer's product and/or services
- Supplier/manufacturer must have a clear Higher Education Strategy and K-12 Education Strategy for their sales force

Part 3: SUPPLIER PERFORMANCE EXPECTATIONS

B. Additional Business Services

Supplier shall, at its own expense, provide to E&I:

- A comprehensive “go-to-market” plan, detailing the role of the E&I Agreement in Supplier’s Education market strategy and how Supplier intends to leverage the E&I Agreement to build and expand Education business.
- A dedicated Education Agreement Administrator able to act with full authority. The Education Agreement Administrator shall meet with appropriate E&I representatives on a scheduled basis to discuss and measure marketing strategies, performance, Report of Sales, CAF and other Agreement related issues.
- A contact list of dealers, agents, account representatives and service assistants with experience and knowledge of the Agreement. Supplier will provide initial and ongoing training and awareness of the E&I Agreement to all inside and outside sales representatives as well as to its distribution chain, including quarterly meetings at corporate headquarters, call centers, regional offices, etc.
- Initial and continuing member-based customer service and order problem resolution.
- Descriptive product marketing literature, catalogs, and product price schedules, links to Supplier’s website, content for “micro-site” on E&I website, e-mail communications, articles for inclusion in the electronic monthly newsletters, and on the E&I website.
- E&I staff contract rollout training and follow-up training sessions as required, to include training webinars, conference calls and on-site training as appropriate to educate E&I employees of Supplier’s member offerings.

C. Marketing Opportunities

- E&I encourages participation, annually and throughout the term of the Agreement, as an exhibitor at the annual NAEP Meeting and Product Exhibition. For additional information on the conference, please visit the NAEP website at www.naepnet.org.
- E&I encourages participation, annually and throughout the term of the Agreement, upon notification, at NAEP regional meetings, member town meetings, member regional meetings, member on-campus supplier fairs and member presentations.
- E&I encourages participation, annually and throughout the term of the Agreement, at applicable product exhibitions and conferences such as Association for Physical Plant Administrators (APPA) Leadership in Educational Facilities, Regional APPA conferences, and Association of College and University Housing Officers (ACUHO).

3.6 Marketing and Sales Responsibilities – Supplier and E&I

Joint Responsibilities – Supplier in collaboration with E&I shall jointly:

- Develop, approve and implement a business development plan to include Contract Performance, Marketing & Communications, Sales, Accounting Reporting and Contract Management related initiatives to be reviewed on a scheduled basis
- Establish and maintain member relations
- Collaborate to identify leads and opportunities, develop key target lists and leverage existing relationships to build membership and business
- Make sales calls to members, as appropriate

3.7 Marketing and Sales Responsibilities – E&I

- E&I will create ongoing member awareness of the E&I Portfolio of Products and Services via online and direct marketing, marketing communications, face-to-face interactions with members, social media and other venues as appropriate.
- Upon commencement of a new agreement, E&I will notify all members and make specific contract information available online.
- E&I’s Member Services Teams made up of Member Relations Executives (MRE) for Higher Education, Member Development Executives (MDE) for K-12, and Inside Member Representative (IMR) that cover all Education will identify and share sales leads as appropriate and assist with Supplier sales activities when possible and in a variety of ways.
- E&I will designate a Portfolio Support Executive (PSE) to Supplier to lead the strategy and execution of the business development plan, including joint sales collaboration training, opportunity optimization and marketing/awareness related initiatives.
- E&I will share relevant market intelligence it gathers through surveys, etc.

Part 4: EVALUATION PROCESS AND CRITERIA

Any contract(s) resulting from this Request for Proposal will be awarded in writing to responsive and responsible bidders whose proposal, in the opinion of the evaluation team, offers the greatest benefit to our members when considering the total value including the quality, service levels, customer service and total cost (including any trade, prompt payment discounts, and other miscellaneous charges).

4.1 Evaluation Process

All proposals should be complete to be considered responsive. If the proposal fails to conform to the requirements of the RFP, E&I and/or the RFP Team will determine whether the variance is significant enough to consider the proposal.

As part of the evaluation process, E&I may require a demonstration/presentation before the award is made and the demonstration/presentation may be considered as an additional factor in award. Selected Supplier(s) shall be given a script and/or instructions for the presentation in order to provide the evaluation team further insight regarding their proposal and to clarify any issues. Failure of a Supplier to conduct a presentation on the date scheduled may result in rejection of the Supplier's proposal. In addition, E&I may decide to make site visits, as needed, during the evaluation process which shall be coordinated with the respective Suppliers.

4.2 Evaluation Criteria

E&I Members have identified the following factors, in relative consideration, as important in evaluating the merits of an Agreement:

1. Pricing
 - Pricing and Terms that provide for increased discounts and lower overall cost
2. Adherence to Terms & Conditions/RFP Specifications
 - RFP closely aligns with Members' institutional policies, federal, state, and local legal and regulatory requirements and policies
3. Supplier's Capabilities
 - Order Placement/Delivery/Installation
 - Service, Support, Product Warranty and Maintenance
 - Administration, i.e. Reporting Capabilities
 - Environmentally sustainable products and solutions
 - On-Line Capabilities, including electronic ordering, E-commerce, procurement cards, billing and access to Supplier's electronic catalogs
 - Supplier Diversity, including Historically Underutilized Businesses (HUBs), Woman and Minority Business Enterprises (WMBEs) and Small Business Enterprises as defined by the Small Business Administration (SBA)
 - Sustainability
 - Cost Savings Initiatives
 - Supplier Relationship Management
4. Breadth and Quality of Products/Services
5. Supplier's Qualifications
 - Financial Stability
 - References
 - Experience and Past Performance
6. Added Value Solutions/Incentives and other information as deemed relevant by E&I

Part 4: EVALUATION PROCESS AND CRITERIA

This portion of the RFP includes a tentative schedule of events and requirements Suppliers must follow in submitting their proposals.

4.3 Tentative Schedule of Events

The timeline associated with this RFP is provided below:

Activity	Due Date
Request for Proposal issue date	June 17, 2019
Pre-Proposal Conference to be held via a WebEx document presentation. Dial in information will be provided via the WebEx link once you register for the meeting using the link below. https://eandi.webex.com/eandi/onstage/g.php?MTID=e43b41f1450112e343528220aa32eb6c4 See below for a picture of the page in WebEx where you register for this event. There are two links, highlighted in yellow, on the page. Either may be used to register for this meeting.	June 25, 2019 11:30 AM Eastern Time
Deadline for submission of RFP-related written questions	June 28, 2019
E&I Response to RFP-related questions	July 08, 2019
1 PM ET Deadline for Receipt of Proposals (“Receipt”)	August 01, 2019
Evaluation, Clarifications Begins	August 02, 2019
Best and Final Offers on or about	September 12, 2019
Negotiations Begin on or about	September 25, 2019
Letter of Intent (LOI)	October 15, 2019
Anticipated Award(s)	November 01, 2019
Acceptance of Agreement	December 01, 2019
Execution of Agreement	January 01, 2020
Implementation	January 06, 2020

Event Information: E&I Cooperative Services, Inc. Pre-Proposal conference - RFP 683484 for MRO Supplies

Registration is required to join this event. If you have not registered, please do so now.

English : New York Time

Event status: Not started ([Register](#))
Date and time: Tuesday, June 25, 2019 11:30 am
Eastern Daylight Time (New York, GMT-04:00)
[Change time zone](#)
Duration: 1 hour 30 minutes
Description: This WebEx presentation will review the E&I RFP #683484 for Maintenance Repair and Operations (MRO) Supplies and Other Related Products & Services (MRO Supplies). A review of the RFP documents will take place as well as answering of any questions that arise during the presentation.

Join Event Now

You cannot join the event now because it has not started.

Registration ID:

[Join Now](#)

[Join by browser](#) **NEW!**

Please see your registration confirmation for the registration ID. If you lost your registration ID, [click here](#) to have it sent to you again.

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Before you join the event, please [click here](#) to make sure that you have the appropriate players to view UCF (Universal Communications Format) rich media files in the event.

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Part 5: PROPOSAL FORMAT AND CONTENTS

This portion of the RFP includes how to submit a proposal response, the requirements, formatting, how questions can be raised and will be addressed. Finally, this portion of the RFP identifies the specific rights reserved by E&I and other restrictions imposed on the RFP Process.

5.1 Proposal Requirements

All proposals are subject to the conditions specified herein. E&I, in its sole discretion, may reject a Proposal as non-responsive if Supplier fails to follow these instructions and requirements.

- A. Supplier must submit the response in two separate envelopes as follows:
- First envelope shall contain the proposal response ONLY, excluding pricing, and marked “RFP683484 – Proposal Response”
 - two ‘originals’ (duly marked), each in three ring binders, and signed by a representative authorized to sign the proposal on behalf of Supplier
 - one electronic copy in Microsoft Word and Excel formats on a USB flash drive
 - Second envelope shall contain pricing ONLY, and marked “RFP683484 – Pricing”
 - two ‘originals’ (duly marked), each in three ring binders, and signed by a representative authorized to sign the proposal on behalf of Supplier
 - one electronic copy in Microsoft Excel format on a USB flash drive

Each of the required copies, ‘Originals’ and electronic, must comply with the format specified herein. In the event of discrepancy between the Suppliers’ submissions, the ‘original’ copy of the submission shall prevail. Fax or email submissions will not be accepted. Failure of the Supplier to submit the files in the proper format will result in rejection of your entire proposal.

- B. Proposals must be received by the Receipt of Proposals date and time specified in the Schedule of Events above at E&I’s office listed on the RFP cover page.
- C. Each Supplier is solely responsible for the timely delivery of its proposal. Failure to meet the proposed date and time shall be grounds for rejection.
- D. The Request for Proposal (RFP) number should be clearly marked on the outside of the sealed package.
- E. Office hours for receipt of proposals are Monday through Thursday, 8:30 A.M. through 4:00 P.M ET. Proposals shall be submitted by mail, courier or delivered in person at the address indicated on the RFP cover page prior to the closing date & time set for receipt of proposals, as determined by the reported time in E&I’s main office.
- F. DO NOT ALTER THIS RFP document IN ANY WAY. The only acceptable changes or alterations to this RFP will be made in the form of addenda and issued only by E&I.
- G. A Supplier may withdraw or modify its proposal prior to the Receipt of Proposals deadline. Proposals submitted prior to the Receipt of Proposals deadline may be modified or withdrawn only by written notice to E&I; no oral modifications will be permitted.

Any modifications to a previously submitted proposal:

- shall be in writing and in the same manner and form as required by this RFP
 - shall be contained in a sealed envelope, clearly marked with the RFP number and “Modification of Proposal” notation
 - will be corrected in accordance with such written request at the opening of the proposal
- H. Elaborate proposals (e.g. expensive artwork) beyond that sufficient to present a complete and effective proposal are not necessary or desired. E&I will not pay for any information requested nor is it liable for costs incurred by the Supplier in responding to this RFP.
- I. All submitted proposals constitute an offer by each respective Supplier and shall remain irrevocable for a period of 180 days following the Receipt of Proposals deadline.

Part 5: PROPOSAL FORMAT AND CONTENTS

5.2 Required Proposal Format

While there is no intent to limit the contents of any proposal, proposals shall conform to the tab format outlined below to ensure that all pertinent information necessary for evaluation is included and to facilitate review.

Table of Contents/Page Identification

Include a Table of Contents and number the pages in the proposal consecutively.

Tab 1 Executive Summary

Executive Summary should consist of a concise non-technical summary providing a management overview of the proposal that outlines the Supplier's commitment and approach to meeting E&I's requirements.

If public, provide a URL to a link of the three (3) most recent annual reports. If private, provide copies of the most recent three (3) year audited financial statements or other documented evidence of financial stability to assure required performance upon request.

Tab 2 Pricing

This tab shall include Attachments A, A-1 and, if applicable, additional pricing. Supplier shall provide information for this tab in a sealed envelope separate from the proposal as instructed in Section 5.1 A.

Tab 3 Agreement/Exceptions

Suppliers must include Attachment I and indicate agreement with or exception to all specifications, terms and conditions, requirements and obligations of the RFP.

Tab 4 Scope of Services and Supplier Questionnaire

Supplier must address the items that require a response in Part 2, the Scope of Services
Supplier must also complete and submit their response to all sections of Attachment C as described in Section 2.6.

Tab 5 Execution of Offer, Mutual Non-Disclosure Agreement, and Acknowledgement of Addenda

Supplier must complete the Execution of Offer and Mutual Non-Disclosure Agreement documents in Part 6, signed by a representative authorized to sign the proposal on behalf of Supplier.
Addenda, if any, shall also be included and signed.

Tab 6 Attachments D-M

Supplier must complete all Attachments as indicated on each form. Note; Attachment I should be placed in Tab 3 as per the instructions above.

Attachment D – Hub Forms – State of TX

Attachment E – Compliance Language – State of Connecticut

Attachment F – Protest Procedures

Attachment G – General Certification Forms

Attachment H – EDGAR Certifications

Attachment J – Conflict of Interest Certification

Attachment K – MWBE Certification Form

Attachment L – Tax Information Form

Tab 7 Additional Attachments

Alternate proposal, additional items, services and/or processes (excluding pricing) that Supplier would like E&I to consider in lieu of or in addition to proposal response to this RFP. Pricing for alternate proposal must be labeled “Alternate Proposal Pricing” and included in “Tab 2 – Pricing” as described above.

5.3 Pre-Proposal Conference

A Pre-Proposal conference may be held in person or via teleconference call. Supplier participation in the conference is optional but is strongly encouraged. Suppliers wishing to participate should RSVP by going to the URL listed in the Schedule of Events (Section 4.3).

E&I reserves the right to schedule additional conference calls as needed at a later date prior to the due date of the proposal.

Part 5: PROPOSAL FORMAT AND CONTENTS

5.4 Questions and Clarification

- A. Any questions regarding this RFP must be directed via email to the Contract Manager as noted on the cover page of this document.
- B. All questions must be received no later than the deadline for submission of RFP –related written questions, as noted in the Schedule of Events.
- C. A Supplier is expected to raise any questions, exceptions or concerns they have regarding the RFP. If Supplier discovers any significant ambiguity, error, conflict, discrepancy, omission or other deficiency in this RFP, Supplier should immediately notify the Contract Manager via email of the deficiency and request modification or clarification of the RFP document.
- D. Any questions and responses specific to the terms and conditions, process, procedures, language, specifications and other parts of the RFP may be made public and may be shared with other Suppliers in the form of an addendum to the RFP. Questions and responses that contain proprietary information will be answered confidentially.
- E. Questions and answers will be provided via an addendum and posted on the E&I web site.

5.5 Rights Reserved by E&I and Restrictions on RFP Process

- A. E&I reserves the right to issue Addenda to this RFP at any time prior to the “Receipt” date; acknowledgement of such Addenda must accompany the RFP response as a part of the proposal as instructed in Part 5, Section 5.2.
- B. E&I reserves the right to reject any or all proposals or any part thereof.
- C. E&I reserves the right to make an award and/or multiple awards by section, in whole, or to make no award as determined to best meet the needs of the membership.
- D. E&I recommends that a Supplier’s initial proposal reflect its most favorable terms. E&I reserves the right to negotiate with any Supplier(s) and to arrive at its final decision and/or to request additional information or clarification on any matter included in the proposal.
- E. If this RFP is regional in scope, E&I, upon mutual agreement of the Supplier, may expand the Agreement to additional regions* or nationally* (*see Definitions - Part 1, Section 5, Contract Region Key).
- F. E&I, in its sole discretion, reserves the right to waive any irregularity or minor variance in any proposal received, including but not limited to obvious mathematical errors in extension of pricing, failure to date the proposal, or failing to execute any certification not considered salient to price, delivery or acceptance of an Agreement award.
- G. E&I reserves the right to select the most responsible Supplier(s) without further discussion, negotiation, or prior notice.
- H. E&I may presume that any proposal is a final proposal revision (formerly referred to as “Best-and-Final Offer”).
- I. E&I reserves the right to delete specific line items in order to provide a basis for an evaluation of the prices quoted by all Suppliers.
- J. **Any discussion with E&I personnel, other than the Vice President, Strategic Sourcing and Contract Management or the Contract Manager listed on the cover page of this RFP, regarding this RFP while the RFP is in progress (from the time Supplier receives this RFP until final award is made) is strictly prohibited. Such contact and discussion may result in disqualification of Supplier’s proposal.**
- K. E&I is the sole owner of all data and information contained within the RFP document and accompanying attachments. Supplier shall use this information exclusively to prepare a proposal. Supplier should not disclose this information to any other firm or use it for any other purpose unless required by law or legal process.
- L. Supplier proposals will be opened and reviewed at the convenience of E&I.

Part 5: PROPOSAL FORMAT AND CONTENTS

- M. All proposals and related information submitted become the property of E&I; they will not be returned and may be subject to disclosure under the Freedom of Information Act, Open Records laws or other laws existing in E&I Members' states. As such, proposal(s) may be released to third parties, without prior notice to Supplier(s), as required to comply with legal requirements.
- N. Suppliers must clearly mark "Confidential" on any portion of their respective responses which are considered to contain confidential or proprietary information. Suppliers are not allowed to mark their entire proposal "Confidential".

5.6 Protest Rules

By submission of a proposal in response to this RFP, Supplier acknowledges and expressly agrees that any dispute regarding E&I's conduct of the procurement, evaluation or selection of proposals, or E&I's award or non-award decision (such dispute hereinafter a "Protest"), shall be governed by the following rules:

- A. No Protest shall be allowed concerning the reasonableness, fairness, form, or content of the terms of this solicitation. Notwithstanding any statement to the contrary, express or implied, Supplier expressly agrees that the terms of this solicitation are solely within E&I's discretion. Supplier expressly waives any right to seek injunctive relief or to maintain any other form of claim concerning the solicitation terms.
- B. All Protests concerning or related to the evaluation and selection of proposals and award decision or other topics not waived pursuant to this Section 5.6 shall be filed with E&I within seven (7) calendar days of the date on which the Supplier was informed of the award or non-award decision, and be in accordance with E&I's Protest Procedures as described in Attachment F. Supplier expressly agrees that a timely filed Protest in accordance with E&I's Protest Procedures as described in Attachment F is the sole and exclusive dispute resolution procedure for any dispute or challenge to E&I's conduct of the procurement, evaluation or selection of proposals, or E&I's award or non-award decision. Supplier expressly waives any right to bring any action or claims (whether in contract, quasi-contract, tort, or other), in any forum, disputing or challenging E&I's conduct of the procurement, evaluation or selection of proposals, or the award or non-award of a contract under this solicitation, other than a timely filed Protest with E&I pursuant to this Section 5.6 and in accordance with E&I's Protest Procedures as described in Attachment F.
- C. The Supplier expressly agrees that in any Protest, the Supplier's sole remedy shall be its reasonable bid or proposal preparation costs. In the event of a successful Protest, the reasonableness and amount of such bid or proposal preparation costs shall be determined by E&I in its sole discretion. Supplier expressly agrees that E&I shall have no liability for lost profits, attorneys' fees, injunctive relief, and other equitable relief in connection with any dispute or challenge to E&I's conduct of the procurement, evaluation or selection of proposals, or E&I's award or non-award decision, and Supplier expressly waives any right to seek lost profits, attorneys' fees, injunctive relief, and other equitable relief.
- D. Supplier expressly agrees that E&I shall have the right to collect from Supplier its reasonable attorneys' fees, costs, and necessary disbursements incurred in defending against any action Supplier brings against E&I in any forum not authorized by this Section and the Protest Procedures regarding E&I's conduct of the procurement, evaluation or selection of proposals, or E&I's award or non-award decision or in otherwise enforcing this Section 5.6 or E&I's Protest Procedures as described in Attachment F.

Part 6: EXECUTION OF OFFER & MUTUAL NON-DISCLOSURE AGREEMENT

The undersigned Supplier has carefully examined all instructions, requirements, specifications, terms and conditions of this RFP and certifies:

1. It is a reputable company regularly engaged in providing products and/or services necessary to meet requirements, specifications, terms and conditions of the RFP and Contract.
2. It has the necessary experience, knowledge, abilities, skills, and resources to satisfactorily perform the supplier expectations, requirements, specifications, terms and conditions of the RFP and Contract. Further, if awarded, the Supplier agrees to perform the requirements, specifications, terms and conditions of the RFP and Contract.
3. All statements, information and representations prepared and submitted in response to this RFP are current, complete, true, and accurate. Supplier acknowledges that E&I will rely on such statements, information and representations in selecting the successful Supplier(s).
4. It is not currently barred or suspended from doing business with the Federal government, any of the Members represented, or any of their respective agencies.
5. It shall be bound by all statements, representations, warranties, and guarantees made in its proposal.
6. Submission of a proposal indicates the Supplier's acceptance of the evaluation technique, the Supplier's recognition that some subjective judgments may be made by E&I and its Membership as part of the evaluation, and the acceptance of the rules governing Protests set forth in Section 5.6 of this RFP.
7. That all of the requirements of this RFP and Contract have been read and understood. In addition, Supplier's compliance with all requirements, terms and conditions will be assumed by E&I if not otherwise noted in the proposal in Attachment I – Exception Form.
8. The individual signing below has authority to enter into the Execution of Offer on behalf of Supplier.
9. Supplier acknowledges that the Agreement may be canceled if any conflict of interest or appearance of a conflict of interest is discovered by E&I, in its sole discretion.

CORPORATE NAME:			
ADDRESS:			
CITY, STATE, ZIP CODE:			
AUTHORIZED SIGNATURE:			
PRINT NAME:			
TITLE:			
EMAIL ADDRESS:			
DATE:			
PHONE:		FAX:	

Part 6: EXECUTION OF OFFER & MUTUAL NON-DISCLOSURE AGREEMENT



Mutual Non-Disclosure Agreement

I, _____ authorized representative of _____ (hereinafter "Supplier"),
having an office at _____

WHEREAS:

The Supplier and E&I (together, the "Parties") acknowledge that the information mutually exchanged on this _____ day of _____, 20____ and subsequently is considered to be proprietary, and such disclosure(s) are made in confidence and for the limited purpose of evaluating the information and assisting in business development.

NOW THEREFORE:

1. I agree as an individual and as a representative of one of the Parties to treat such disclosure of proprietary information as confidential. The Parties further agree not to manufacture, sell, use or disclose to others such confidential proprietary information without the express written consent of the other.
2. I understand that all information considered to be proprietary by the Parties and subject to this Agreement shall be in writing and marked with an appropriate legend designating such material as confidential at the time of disclosure to the receiving Party. In the event confidential proprietary information is disclosed in another tangible form, the sending Party shall inform the receiving Party that the information is confidential and proprietary.
3. I understand that any information disclosed which is already within either Party's knowledge as indicated by their respective records, or which is presently within the public domain, or at a later time becomes available from another source or otherwise enters the public domain is not to be considered the confidential proprietary information of either Party.
4. I agree that all tangible materials disclosed hereunder shall be returned to the respective Party within ten (10) business days of such written request.
5. I agree that a disclaimer will be included in 'all' written or verbal contact with the E&I constituency giving each Member the option to be removed/deleted from future contact by Supplier.

Educational & Institutional Cooperative Services, Inc.

Company Name

Company Name

By (Signature)

By (Signature of Authorized Representative)

Gary D. Link

By (Print Name)

By (Print Name)

Chief Business Development Officer

Title

Title

E-Mail: glink@eandi.org

E-Mail: _____

Tel: (631) 630-8252

Fax: (631) 273-3370

Tel: _____

Fax: _____

For E&I Office Use Only

Date Member List sent to Supplier Contact _____

Sent by: _____

ATTACHMENT A – Financial Offer Summary & Price Sheet

Supplier must identify all costs, fees or charges for which the members and/or E&I may be billed. Costs not indicated in your proposal will not be paid. Attachment A in its entirety (this summary and pricing worksheets) must be included in Tab 2 of proposal response.

1. Pricing

Pricing shall include discount from a published list price file or book for products being proposed. Services must be submitted listing a description of the service, and the price for the service, if any. Services, including any that are no-charge, must be listed in the price file as requested in this RFP. Suppliers electing to propose pricing on additional products or services must submit additional items on a separate list. The list must be labeled as “Additional Items.” E&I retains the right to accept or reject additional items in part or in whole.

The percentage discounts for the proposed products and the price for any services shall be applicable to all orders made under a resulting Agreement with Supplier. Percentage discounts off Supplier’s list price shall remain firm for the life of the Agreement unless improved for the benefit of the membership.

Supplier is authorized to offer members enhanced pricing and/or member-specific agreements on a case-by-case basis and both shall be considered part of the resulting Agreement. The Supplier is required to make available any special product offerings or promotions made available by the manufacturer or distributor.

2. Price Adjustments

Price increases, not to exceed 2%, are allowed once per year. Price increases require a minimum 90-day advance written notice by Supplier and approval from E&I prior to implementation. Price decreases are allowed at any time during the term of the Agreement. Supplier shall provide E&I written notice immediately of all price decreases.

3. Member Direct Rebates

Suppliers are encouraged to propose direct rebates as means of generating revenue and increasing operating funds for members. Describe any financial considerations or creative offerings such as signing bonuses, rebates, multi-year discounts, growth incentives, programs resulting in the member being charged a reduced amount, early payment discounts, scholarship sponsorships, etc. For any proposed rebates, Suppliers must also include a pricing/discount structure alternative for any members who are unable to accept rebates (i.e. credits that can be used towards future purchases, additional pricing discounts in lieu of rebates, etc.).

In addition, Supplier may offer improvements to the contract administrative fee requirements, upfront supplier-funded marketing support dollars, assignment of existing sales volume, or other forms of incentive programs. Such proposals may be considered as providing added value/incentive. E&I reserves the right to explore/negotiate for such additional improvements as we move through the RFP process of evaluation, clarifications, negotiations, “final proposal revision” (formerly referred to as “Best and Final Offer”) to final award.

4. Certification of Independent Pricing

Supplier certifies, and in the case of a joint offer, each Supplier hereto will certify as to its own organization, that: (1) it has not either directly or indirectly entered into any agreement, participated in any collusion or otherwise taken any action in restraint of free competitive pricing in connection with the proposal; (2) the prices in the proposal have been arrived at independently without consultation or communication, or agreement, as to any matter relating to such prices with any other Supplier or with any competitor; (3) unless otherwise required by law, the prices quoted in the offer have not been knowingly disclosed by the Supplier and will not be knowingly disclosed by it directly or indirectly to any other Supplier or to any competitor; and (4) no attempt has been made or will be made by Supplier to restrict competition unfavorably.

CORPORATE NAME:			
AUTHORIZED SIGNATURE:			
PRINT NAME:			
TITLE:			
EMAIL ADDRESS:			
PHONE:		DATE:	

ATTACHMENT A1 – Price Sheet Template

ATTACHMENT A1 – Price Sheet Template

See Excel file marked Attachment A1 to submit proposed pricing.

Usage data is not provided, Suppliers are expected to provide the best pricing available on all items.

Discounts proposed are also expected to be the best available and must remain firm for the life of any resulting contract, unless improved to the benefit of the E&I member.

ATTACHMENT B Relevant Terms and General Terms & Conditions

The following terms and conditions shall govern any Agreement issued as a result of this solicitation. They are to be reviewed by competent legal or other personnel and any exceptions noted on Attachment I. It should be noted that any exceptions, as well as additional or attached terms and condition which are determined to be unacceptable to E&I, may result in the disqualification of your proposal.

A. Relevant Terms

A1 Customer Support

Supplier shall provide a single point of contact plus a backup for each member. This individual may support multiple members. Members shall have access to their corresponding customer service representative during normal business hours of every business day (8am to 5pm ET).

A2 Orders

All terms and conditions of an individual member's standard procurement terms for ordering may apply. With each ordering occurrence, it is mutually agreed that the Supplier's notice of acceptance shall create an agreement between the parties thereto containing all specifications, terms and conditions of the Agreement.

A3 Invoices and Payment

Invoices shall be directed to the appropriate location(s) specified by the member. Invoices and payment terms must comply with the requirements of each member. The member placing the order with the Supplier shall alone be liable or responsible for payment for products and/or services ordered and will be invoiced direct by the Supplier. Neither E&I nor its other members shall be liable for the indebtedness of any one member.

If a member does not specify payment terms, the default payment term for members shall include invoicing at time of billing or delivery completion, whichever is later. Payments would then be made within thirty (30) days after receipt of a valid invoice or delivery, whichever is later, or as per a specific State's statute.

Cash discounts for prompt payment may be offered to any member from the date of receipt and acceptance of products or the invoices, whichever is later. Supplier is encouraged to offer/propose cash discounts for expedited payment of invoices rendered under this Agreement. Negotiated cash discounts with member institutions for aggregated billing (monthly/bi-weekly, etc.) may be negotiated on an individual basis. Cash discounts are not to be netted against sales in calculating the CAF.

A4 Order Fulfillment, Distribution and Installation Agreements

Order Accuracy rate shall be maintained at 99% or greater. Order Accuracy rate is defined as "the number of items delivered as ordered divided by the total number of items ordered."

Order Fill rate shall be maintained at 98% or greater. Order Fill rate is defined as "the number of items on an order filled completely as ordered divided by to the total number of lines on an order."

Supplier, within twenty-four (24) hours after receiving a purchase order, shall notify the member of any potential delivery delays. The following information regarding backorder(s) shall be provided to the member:

- PO Number, if applicable
- Item ID
- Item Name & Description
- Reason for shortage
- Plan of action (when delivery may be expected or suggested replacement)

Members may have their own order fulfillment/distribution/installation agreements with a third-party agent or distributor. The terms and pricing of this Agreement are passed through to the member and separate from any additional distributor terms and conditions, fees or markups resulting from members' separate fulfillment/distribution/installation agreements.

ATTACHMENT B Relevant Terms and General Terms & Conditions

A5 Delivery

Deliveries to members range from but are not limited to: (1) one central receiving location, (2) multi-campus locations, (3) campus building(s), or (4) department(s). Frequency of delivery may range from: (1) daily, (2) weekly, (3) monthly, or (4) as needed to assure that institutions' needs are met. Delivery may be based on storeroom delivery, Just-in-Time agreements, drop shipments, and delivered and installed.

Normal delivery of orders must be accomplished at established times as set by the member. On-time delivery shall be maintained at 95% or greater. On-time delivery is defined as delivery of order within the specified delivery time frame after the placement of order. Orders will be defined as late without approved notification. The Supplier(s) shall have the capability of expediting the delivery of orders to assure no shortage of product during installation.

Title and risk of loss shall pass to the member at the F.O.B. destination point or after installation by authorized dealer/representative. The title and risk of loss of the products shall not pass to a given member until receipt and acceptance of the products at the point of delivery and or installation. The products furnished shall be delivered:

F.O.B. Destination, Full Freight Allowed (Supplier pays freight)

Selection of a carrier for shipment will be the Supplier's option unless otherwise specified by the member. If special delivery or handling charges are applicable, they shall be pre-approved by the order initiator.

The Supplier shall maintain records evidencing the delivery of products and upon request by the member provide such proof of delivery.

A6 Member Specific Agreements (MSA)

Member and Supplier may enter into a separate member specific agreement to further define the level of service requirements over and above the minimum defined in this Agreement, e.g., invoice requirements, ordering requirements, on campus service, specialized delivery, etc. Any member specific agreement developed is exclusively between the member and Supplier. E&I, its agents, members and employees shall not be made party to any claim for breach of such agreement.

A7 Third Party Distributors/Subcontractors

In the event that Supplier chooses to subcontract any service or delivery of the products under the terms herein, Supplier shall fully warrant prompt performance of the subcontractor in a fully complete, workmanlike manner customary to the trade. Failure by the subcontractor to perform in a timely manner as specified above shall not relieve Supplier of its obligations to make complete timely delivery of products, supplies or service at no additional cost to the member.

A8 Substitutions

No substitutions of alternate items for products ordered are permitted without the express prior written approval of the member. Any and all remanufactured or refurbished products are not acceptable, in lieu of a new product, unless authorized by the member.

A9 Minimum Orders

Supplier must specify any minimum order charge or conditions under which the established price will be adjusted. It is preferred there not be a minimum order quantity or charge.

A10 Supplemental Charges

Supplier shall be required to state all supplemental charges that may be assessed in addition to the pricing for the products and/or services provided including additional shipping charges, cost of products, delivery, freight fuel surcharges, installation or any other charges incurred by the member. If Supplier offers multiple pricing options (i.e.: drop ship, inside delivery, delivered and installed) they must be specified herein.

A11 Emergency Purchases

Members reserve the right to make purchases of items included under this Agreement when emergency conditions exist. All emergency purchases shall be reported as regular sales to E&I.

ATTACHMENT B Relevant Terms and General Terms & Conditions

A12 Storage

If applicable, Supplier or Dealer shall be responsible for all warehousing and storage expenses, which may be incurred, until products are delivered and/or installed as per the terms of the member's order.

A13 Tracking Lost and Damaged Shipments

If Supplier fails to deliver, or erroneously delivers products, Supplier is required to take immediate corrective action to make the correct delivery at no cost to member.

Should any action on the part of the Supplier or a subcontractor cause visible damage to the facilities during transport, the Supplier is required to immediately contact member and forward a confirming damage report detailing the damages. Supplier shall be able to track all shipments and provide order status to members.

A14 Returns – Defective and Non-Conforming Products or Services

If any products or services furnished under the Agreement are defective or non-conforming, or fail to meet warranties, specifications or any other provisions of the Agreement or members' purchase orders, any of the following remedies shall be available to the member:

- Repair and Replacement: Supplier shall promptly repair, replace, or correct non-conforming or defective products and services at the Supplier's own expense.
- Cancellation: member may cancel an order or any part thereof or any undelivered portion thereof without incurring any liability to Supplier and any payments made by member for products or services purchased shall be refunded by the Supplier and/or its agents.
- Like-for-Like: Like-for-like equipment throughout the entire term of the contract maintenance or warranty shall be provided at no cost to the member in the event that the equipment experiences excessive down-time or fails to maintain acceptable quality standards.
- Removal: Supplier shall remove such products at its own expense and if the Supplier fails to remove such products, member may return all or any portion of such products at the expense of Supplier.
- Risk of Loss and Storage: All products shall be held at Supplier's risk and the Supplier shall pay all expenses incurred including storage costs.
- Supplier Liability: The Supplier shall be liable for any and all losses, claims, expenses, (including reasonable attorney's fees and court costs) and other incidental and consequential damages resulting from such failure to meet all the requirements of this Agreement and/or a member order.
- Products under warranty. The decision to replace such products or accept warranty repair shall be at the sole discretion of the member except in the event the member fails to provide timely notice of product failure to the Supplier.
- After the Warranty Period: After the warranty period, the Supplier is responsible to make sure that service agreements are available to the member. The Supplier, the manufacturer or an authorized third party may provide the maintenance.

A15 Reasons for Return or Credit

The Supplier shall accept the following as reasons for return or credit:

- The product is defective or nonconforming.
- The product is incorrectly ordered or shipped. The product is received as an overage or the order is duplicated and shipped in error and the overage is noted on the shipping document(s).
- The product receipt is late or delayed and because of the late or delayed delivery is deemed in good faith by the member to be unusable or no longer needed.

Supplier and/or its agents will issue credit with waiver of any claims against member.

A16 Restocking Policy

Supplier shall not impose a restocking fee on member under the following circumstances:

- Item is returned due to damage, incorrect product shipped, or Supplier customer service order entry error.
- Inventory is returned within 24 hours of delivery.
- Inventory is returned but exchanged for other inventory.

Re-stocking fees for all other reasons can be no greater than 10% of the value of the items needing re-stocking.

ATTACHMENT B Relevant Terms and General Terms & Conditions

A17 Warranty and Product Condition of Sale

At a minimum, there shall be a three (3) year warranty from the date of delivery to include parts, labor and travel. For third party providers, the manufacturer's standard warranty shall apply. Lifetime warranties shall remain in force regardless of whether the resulting Agreement is still in place.

Supplier may offer a warranty that clearly illustrates an improvement to the manufacturer's standard warranty and benefit to the member. Supplier should track the product warranty for all products sold to member. Loaner products shall be made available while member's equipment is out for warranty repair.

Supplier certifies and warrants that all products sold to members shall be:

- New and genuine
- Free from defects in content and materials
- Provided as per manufacturer's requirements
- Sold or manufactured via legal and reputable channels
- Not misbranded

A18 Extended Warranty Option

Supplier may offer an optional one (1) year warranty extension on any or all products sold. The same terms and conditions that apply to the standard warranty coverage shall apply during additional year of ownership if the extended warranty option is included in the original purchase.

A19 User Manuals

Supplier shall provide on-line links to original instruction manuals for each unit ordered, including complete documentation on all components used. Electronic notification of bulletins, revisions and corrections shall be provided as they are issued. Instruction manuals shall contain:

- Definition of equipment capabilities
- Technical description of equipment operation
- Description of malfunction identification
- Troubleshooting procedures
- Detailed schematics
- Installation and use instructions
- Operating system software manual

A20 New and Discontinued Products

The Supplier shall, at least thirty (30) days prior to their introduction or discontinuance, notify E&I and the membership of any new or discontinued products. Unless noted otherwise the discount and pricing established for new products will be equal to the pricing structure proposed. If the Supplier offers a different discount structure for new products, then a separate category of "New Products" pricing should be added to the proposed discount structure on appropriate attachment. In such a case, the Supplier should clearly indicate the number of months products are considered as "new products."

A21 Replacement Parts

If Supplier offers replacement parts, then a separate category of "Replacement Parts" pricing should be added to the proposed discount structure.

A22 Business Review Meetings

In order to maintain a partnership between the member and the Supplier, members may require business review meetings. These meeting shall be held on a quarterly basis, if not more frequently. The business review meeting shall include, but not be limited to, the following:

- Review of Supplier performance
- Review of minimum required reports (as described in the following section)

ATTACHMENT B Relevant Terms and General Terms & Conditions

A23 Reporting

At a minimum, the following reports shall be provided to members, as requested, in an electronic format on a quarterly basis:

- Total orders year to date, including item ID, item description, unit of measure, total quantity ordered, total quantity shipped, sales price, list price, total sales price (total quantity shipped x sales price), method of payment, department
- Overall order accuracy and fill rates
- Number of orders returned due to Customer error
- Total re-stocking charges (\$) applied
- Number of orders returned due to Supplier error
- Total dollar value of surcharges, transaction fees, delivery charges, and other misc. charges
- Current market updates, i.e. company news, systems failures, product recalls, etc.

A24 Employee Purchase Program

Supplier may offer discounted products to members' students, faculty and staff for personal purchases. If offering an Employee Purchase Program, Supplier shall describe how it intends to protect members from liability from personal purchases made by students and employees.

A25 Samples

If requested, Supplier is to provide samples of the products. Samples for evaluation must be provided free of charge. The quantity of any sample requested will be reasonable but sufficient to undertake an appropriate evaluation.

ATTACHMENT B Relevant Terms and General Terms & Conditions

B. General Terms and Conditions

B1 Interpretation, Enforcement and Forum of Laws

For disputes between the member and Supplier, this Agreement shall be governed by, construed, interpreted, and enforced solely in accordance with the laws of the state in which the member resides and the venue of any action shall lie in such state.

For disputes between E&I and Supplier, this solicitation and any resulting Agreement shall be governed by, construed, interpreted, and enforced solely in accordance with the laws of the State of New York, and the venue of any action shall lie in the appropriate federal or state courts located in the State of New York.

B2 Compliance with Law

Supplier warrants and certifies that in the performance of this Agreement, it has complied with or will comply with all applicable statutes, rules, regulations and orders of the United States, and any state or political subdivision thereof, including but not limited to, laws and regulations pertaining to labor, wages, hours and other conditions of employment. All federal, state, and local laws, statutes, ordinances, standards, orders, rules and regulations contained in the attached forms are hereby integrated into this contract.

B3 Funding Provided by Federal Contracts or Grants

Where Federal Contracts or Grants provide funding to members, it is the responsibility of the Supplier and the member to comply with all FAR (Federal Acquisition Regulations) and EDGAR (Educational Department General Administrative Regulations) applicable laws and regulations by completing any certifications and disclosures and any other requirements. Refer to Attachment H – EDGAR Certifications.

B4 Insolvency

In the event of any proceedings in bankruptcy or insolvency by or against Supplier, or in the event of the appointment (with or without its consent) of an assignee for the benefit of creditors, or a receiver, E&I may cancel this Agreement without prior notice and without incurring any liability whatsoever to Supplier.

B5 Assignments

Supplier shall not assign this Agreement or any of Supplier's rights or obligations hereunder, without E&I's prior written consent. Any purported assignment made without E&I's prior written consent shall be void and of no effect.

B6 Resale

If E&I and/or member purchase any products for resale, the customer shall have the benefit of every right, warranty, and interest enjoyed by E&I and/or member.

B7 Patent Trademark and Copyright Infringement

The Supplier warrants that the products/services hereby sold, either alone or in combination with other materials, do not infringe upon or violate any patent, copyright, trademark, trade secret, application or any other proprietary right of any third party existing under laws of the United States or any foreign country. The Supplier agrees, at its own expense, to defend any and all actions or suits alleging such infringements and will hold E&I, its officers, agents, servants, employees and members harmless from any and all losses, expenses, claims, (including reasonable attorney's fees), or judgments arising out of cases of such infringement.

B8 Use of Name, Logos, etc. in Advertising

Supplier agrees not to make reference to this Agreement or use the logo of E&I or any of its members in any advertising material of any kind without the expressed written permission of the party involved. E&I agrees not to make reference to this Agreement or use the logo of Supplier in any advertising and marketing materials of any kind without the expressed written permission of the Supplier.

ATTACHMENT B Relevant Terms and General Terms & Conditions

B9 Transactions between Supplier and E&I member

The purchase of products and/or services by a member from Supplier is a transaction solely between member and Supplier. Supplier acknowledges that E&I makes no representation or commitment that any quantities will be purchased, or services utilized and agrees that E&I shall have no liability relating to member decisions to purchase or not purchase Supplier products or to use or not use Supplier services. It is understood and agreed that if any litigation arises between Supplier and any E&I member, Supplier shall not make E&I a party to that litigation. A violation of this provision shall be deemed a material breach of this Agreement warranting termination by E&I, and Supplier agrees to indemnify E&I against and hold it harmless from all costs associated with such litigation, including reasonable attorney's fees.

B10 Education Pricing/Pricing Parity

The Education pricing, terms and conditions established under this Agreement are to be equal to or better than those offered to other comparable institutions, government sector and/or consortiums serving public and private higher education and healthcare. If, during the term of this Agreement, Supplier offers more favorable terms, conditions or prices to members, other comparable institutions, and/or consortiums, Supplier agrees to notify E&I in writing. Supplier agrees to immediately amend the Agreement to reflect the more favorable terms, conditions or prices. E&I must be notified of any proposed changes thirty (30) days prior to their implementation.

B11 Responsibility for Damage Claims

The Supplier shall hold harmless E&I and the member from all suits, actions or claims brought on account of any injuries or damages sustained by any person or property as a consequence of any neglect in safeguarding the work by the Supplier; or from claims or amounts arising or recovered under the "Workman's Compensation Law" or any other laws. Supplier shall be responsible for all damage or injury to property occurring during the prosecution of the work resulting from any act, omission, neglect, or misconduct on their part or on the part of any of their employees, in the manner or method of executing the work; or from their failure to execute the work properly; until all claims have been settled and suitable evidence to that effect furnished to E&I and the member.

B12 Protection of Property and Liability

The Supplier shall take care not to damage the premises or the property of others, and in case such damage occurs as the result of operations under this contract, they shall make appropriate restitution. If the Supplier fails to pay for damage, the damages may be deducted from any remaining balance due to the Supplier or may be processed as a breach of contract to the full extent the law allows.

B13 Indemnification of E&I and Member

Supplier agrees to indemnify and hold harmless E&I and its members from and against all liability, to the extent of and in proportion to, losses, damages, claims, liens, and expenses (including reasonable legal fees) arising out of or connected with the products purchased, work or services performed, or resulting from property damage or injuries incurred by or to any third party, the member or its officers, agents, servants and employees by reason of any defect in manufacture, construction, inspection, delivery, material, workmanship, and/or design of any products and services furnished hereunder, excepting only such liability as may result solely from the acts of negligence of the member, E&I or its employees. Supplier, at the request of the Member and/or E&I, shall undertake to participate fully in the defense of the Member (in accordance with the statutes of the State where the Member resides) and/or E&I against any and all suits and to investigate and participate fully in the defense of the Member (in accordance with the statutes of the State where the Member resides) and/or E&I against any and all claims whether justified or not, if such claim or suit is commenced against Member or E&I, or their respective officers, agents, servants, and employees.

B14 Insurance

If fabrication, construction, installation, service or other work is specified to be conducted on member's premises, Supplier shall maintain in force during the period of such work the following coverages: (a) worker's compensation, as required by the laws of the State of member; (b) commercial general liability for bodily injury and/or property damage in an amount of not less than \$1,000,000 single limit, per occurrence; (c) automobile liability for bodily injury and/or property damage in an amount of not less than \$1,000,000 single limit, per occurrence. Supplier shall provide a certificate of insurance naming E&I and member as additional insured. Upon award, Supplier shall furnish to E&I satisfactory proof of such insurance coverage.

Individual members may require coverage in addition to the above limits. If the need for additional coverage develops, it will be the responsibility of the member to arrange for such coverage with the Supplier. Supplier shall furnish to member satisfactory proof of such insurance coverage prior to commencement of the work.

ATTACHMENT B Relevant Terms and General Terms & Conditions

B15 Licenses/Permits/Taxes and Tax-Exempt Status

Supplier shall be responsible for obtaining all permits, licenses and bonding, to comply with the rules and regulations of any state, federal, municipal or county laws or any city government, bureau or department applicable and assume all liability for all applicable taxes.

E&I is a non-profit corporation. Members are 501(c)(3) corporations but have varying requirements to either pay or are exempt from state sales tax.

All prices listed and discounts offered are exclusive of all taxes. Supplier has the duty to collect all taxes in connection with the sale, delivery or use of any items, products or services included herein from member or from E&I (if for the purpose of resale), at the taxable rate in effect at the time of invoicing. Supplier shall comply with the state sales tax requirements of each member. If sales to member are exempt from such taxes, member shall furnish to Supplier a certificate of exemption in form and timeliness acceptable to the applicable taxing authority.

B16 Americans With Disabilities Act and Rehabilitation Act

Supplier shall comply with all applicable provisions of the Americans with Disabilities Act, the Rehabilitation Act of 1973 and applicable federal regulations. All electronic and information technology and products and services to be used by E&I member institutions' faculty/staff, students program participants or other constituencies must be compliant with the Americans With Disabilities Act and Section 508 of the Rehabilitation Act of 1973, as amended from time to time. Compliance means that a disabled person can acquire the same information, engage in the same interactions and enjoy the same services as a nondisabled person, in an equally effective manner, with substantially equivalent ease of use.

B17 Compliance with Immigration Reform and Control Act of 1986

Supplier is aware of, is fully informed, and in full compliance with its obligations under the Immigration Reform and Control Act of 1986. Supplier shall be responsible for assuring that all persons engaged in the performance of work hereunder are authorized to work as required by the Act in both its present form and any future requirements passed under said Act.

B18 Alcohol, Tobacco & Drug Rules and Regulations

Employees of the Supplier and its subcontractors shall comply with all instructions, pertaining to conduct and building regulations of the members. The member reserves the right to request the removal or replacement of any undesirable employee at any time.

All buildings on the member's grounds are tobacco-free. Use of tobacco products is not permitted in any area inside member's buildings. The Supplier is expected to respect this tobacco-free policy and fully comply with it. The Supplier agrees that in the performance of this Agreement, neither the Supplier nor any of its employees shall engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance, including alcohol, in conducting any activity covered by this Agreement. E&I and the member reserve the right to request a copy of the Drug Free Workplace Policy. The Supplier further agrees to insert a provision similar to this statement in all subcontracts for services required.

B19 Non-Appropriation of Funds

An order by a member may be cancelled due to non-appropriation of funds. This funding out clause is required by several states and can be for non-appropriation of State and Federal funds.

B20 Weapons, Explosive Devices and Fireworks

Supplier agrees that neither its employees or agents nor its subcontractors, their employees or agents shall use, possess, display or store any weapon, explosive device or fireworks on all land and buildings owned, leased or under the control of E&I member institutions or their affiliated or related entities, unless written permission is given by the commanding officer of the member's police department or a designated representative. Notification by Supplier to all persons or entities who are employees, agents, officers, subcontractors, consultants, guests, invitees or licensees of Supplier ("Supplier Notification Parties") is a requirement of this Agreement. Supplier further agrees to enforce this requirement against all Supplier Notification Parties.

ATTACHMENT B Relevant Terms and General Terms & Conditions

B21 Equal Opportunity and Non-Discrimination

The parties will comply with all applicable federal and state laws, rules, regulations, and executive orders governing equal employment opportunity, immigration, and non-discrimination, including but not limited to the Americans with Disabilities Act.

Except as otherwise provided under 41 CFR Part 60, all contracts that meet the definition of “federally assisted construction contract” in 41 CFR Part 60-1.3 must include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, “Equal Employment Opportunity” (30 FR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, “Amending Executive Order 11246 Relating to Equal Employment Opportunity,” and implementing regulations at 41 CFR part 60, “Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor.”

The provisions of Section 202 of Executive Order 11246, 41 CFR 60-1.1, 41 CFR 60-250.4 and 41 CFR 60-741.4 are incorporated herein by reference and shall be applicable to this Agreement unless this Agreement is exempted under the rules, regulations, or orders of the U.S. Secretary of Labor.

If applicable, the parties will abide by the requirements of 41 CFR 60-1.4(a), 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals based on their status as protected veterans or individuals with disabilities and prohibit discrimination against all individuals based on their race, color, religion, sex or national origin. Moreover, these regulations require that covered prime contractors and subcontractors take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, national origin, protected veteran status or disability.

B22 Sexual Harassment

Title IX protects individuals from discrimination based on sex, including sexual harassment. E&I fosters an environment that is built on respect and free of sexual harassment. Federal law and the policies of E&I prohibit sexual harassment. Supplier is required to exercise control over its employees so as to prohibit acts of sexual harassment. If a member in its reasonable judgment determines that any employee of Supplier has committed an act of sexual harassment, Supplier agrees as a term and condition of this Agreement to cause such person to be removed from member’s facility and to take such other action as may be reasonably necessary to cause the sexual harassment to cease.

B23 Employee Documentation

At any time during the term of the Agreement, a member may require Supplier to provide a complete dossier of each employee who has been given an assignment at the member institution. This may include employment history, education, job references, certificates and licenses, conviction records and documentation of random drug testing.

B24 Expropriation

Suppliers should indicate if, by any existing agreement with any party, its operations, delivery vehicles and or personnel can be in any way expropriated or annexed. If such an agreement exists, Supplier should indicate when this agreement or those terms will expire.

B25 Hazardous Materials and OSHA Communication Standards

The Supplier shall be responsible for providing Material Safety Data Sheets (MSDS) to the appropriate user(s). The Supplier shall retain title and/or ownership and responsibility for hazardous materials delivered in error. Within three working days of notification, the Supplier must retrieve hazardous materials that are delivered in error. The Supplier is responsible for the safe and legal disposal of all hazardous materials generated in the performance of the Agreement. In addition, the Supplier shall be responsible for providing its employees chemical safety training mandated by OSHA Hazard Communication Standard. The Supplier shall provide E&I and its members with safety/recall updates for any equipment/products provided.

B26 Compliance with Specifications

The Supplier warrants that all products supplied under this Agreement shall conform to specifications, drawings, samples, or other descriptions contained or referenced herein and shall be merchantable, of good quality and workmanship, and free from defect. The Supplier also warrants that all products covered by this Agreement which are the product of the Supplier or are in accordance with its specifications, will be fit and subject to the member’s inspection before acceptance, and also to later rejection if use reveals defects not apparent upon receipt; and if rejected will be held at Supplier’s risk and expense for storage and other charges; after 60 days of storage, products may be disposed of without cost to member, at Supplier’s expense. Neither receipt of products nor payment therefor shall constitute a waiver of this provision.

ATTACHMENT B Relevant Terms and General Terms & Conditions

Supplier also warrants that all of the services to be performed under this Agreement shall be performed in a professional and workmanlike manner and in conformity with industry standards by persons reasonably suited by skill, training, and experience for the type of services they are assigned to perform, that Supplier owns or has sufficient rights in all products and services to be delivered by Supplier, that the products and services delivered by Supplier will not infringe upon or violate any intellectual property of any third parties, and that any code or software developed or delivered by Supplier under this Agreement will not contain any viruses, worms or other disabling devices or codes.

B27 Gratuities

E&I may, by written notice to Supplier, cancel the Agreement if it discovers that gratuities, in the form of entertainment, gifts or the like, were offered or given by Supplier to any officer or employee of E&I or any member with a view toward securing an Agreement or securing favorable treatment with respect to the awarding of this Agreement.

B28 Covenant Against Contingency Fees

Supplier certifies that it has neither offered nor paid a contingency fee to any individual, agent, employee of E&I, or employee of any member to secure or influence the decision to award this Agreement to Supplier.

B29 Suspension or Debarment

Supplier certifies that it is presently not debarred, suspended, proposed for debarment, declared ineligible, is not in the process of being debarred, nor is voluntarily excluded from covered transactions by any federal department or agency.

E&I may, by written notice to the Supplier, immediately terminate the Agreement if it is determined that the Supplier has been debarred, suspended, or otherwise lawfully prohibited from participating in any public procurement activity, including but not limited to, being disapproved as a subcontractor by any public procurement unit or other governmental body.

Supplier certifies that the Supplier and its principals are eligible to participate in this transaction and have not been subjected to suspension, debarment, or similar ineligibility determined by any federal, state or local governmental entity, that Supplier is in compliance with all applicable State statutes and rules relating to procurement, and that Supplier is not listed on the federal government's terrorism watch list as described in Executive Order 13224.

B30 Conflict of Interest

In order to avoid even the appearance of any conflict of interest, neither E&I nor Supplier shall employ any officer or employee of the other party for a period of one year from the date hereof.

B31 Strikes or Lockouts

In the event Supplier should become involved in a labor dispute, strike or lockout, Supplier will be required to make whatever arrangements that may be necessary to ensure that the conditions of this Agreement are met in their entirety. Should the Supplier be unable to fulfill its obligations under this Agreement, E&I and/or member shall have the right to make alternative arrangements to insure the satisfactory performance of the Agreement during the time Supplier is unable to perform the required duties. Any costs incurred by E&I and/or any member, as a result of such job action, shall be reimbursed by the Supplier.

B32 Force Majeure

Neither party shall be held responsible for any losses resulting if the fulfillment of any terms or provisions of this Agreement are delayed or prevented by any cause not within the control of the party whose performance is interfered with, and which by the exercise of reasonable diligence, said party is unable to prevent.

B33 Modification of Terms

No waiver or modification of any of the provisions hereof shall be binding unless mutually agreed upon by E&I and the Supplier, in writing, with signatures of authorized representatives of all parties authorizing said modification.

B34 Termination for Convenience

E&I may terminate this Agreement for any reason (convenience) without penalty or liability of any kind by delivering not less than one hundred eighty (180) calendar days prior written notice thereof to the Supplier.

ATTACHMENT B Relevant Terms and General Terms & Conditions

B35 Termination for Default

E&I will notify the Supplier upon discovery of a breach of this Agreement. E&I may terminate this Agreement immediately upon the breach of this Agreement by Supplier by delivering written notice to Supplier, or if such breach is capable of being cured, E&I shall notify the Supplier in writing of such breach and demand that the same be cured within fourteen (14) calendar days. Should the Supplier fail to cure the same within said period, E&I shall then have the right to terminate this Agreement at the end of the fourteenth (14th) day. A notice will be sent to the Supplier to confirm the termination.

The failure of E&I on behalf of its members to exercise its rights of termination for cause due to Supplier's failure to perform as required in any instance shall not constitute a waiver of termination rights in any other instance.

B36 Continuation of Performance Through Termination

Supplier shall continue to perform, in accordance with the requirements of this Agreement, up to the date of termination, as directed in the termination notice.

B37 Holdover Clause

This holdover clause authorizes Supplier to continue to provide products and services pursuant to any quotation, purchase order, or MSA executed prior to the expiration or termination of this Agreement. The term of this Agreement shall then automatically extend through the final invoice date or expiration of the MSA. The terms and conditions specified herein shall remain in effect for the duration of the holdover period.

B38 Independent Audit

Members may, for a period of three years after expiration of the Agreement, audit the Supplier's records pertaining to its compliance with the terms of this Agreement. The audit will be conducted by member and/or its designee. Supplier will provide member with access to records. The audit may address any or all of the following conditions and may not be limited to the stated conditions: product compliance, pricing, order processing, order fulfillment, delivery records, invoicing, and receipt of payment.

B39 Open Records

All information, documentation, and other materials submitted by Supplier in response to the solicitation or under any resulting Agreement may be subject to public disclosure under the Freedom of Information Act and/or Open Records laws of the members.

B40 Student Educational Records.

Student educational records are protected by the federal Family Educational Rights and Privacy Act, 20 U.S.C. § 1232g (FERPA). Supplier will comply with FERPA and will not access or make any disclosures of student educational records to third parties without prior notice to and consent from Member or as otherwise provided by law.

B41 Strict Compliance

The parties may at any time insist upon strict compliance with these terms and conditions, notwithstanding any previous custom, practice or course of dealing to the contrary.

B42 Limitation of Liability

Supplier agrees that E&I shall have no liability for any lost profits, loss of revenue, loss of opportunity, loss of use, indirect damages, special damages, consequential damages, incidental damages, punitive damages or multiple damages arising out of or in connection with this agreement, regardless of any notice of the possibility of such damages and regardless of whether such liability arises in contract, tort (including negligence), or otherwise.

ATTACHMENT B Relevant Terms and General Terms & Conditions

B43 Letter of Participation

E&I Members will complete an online form (“Letter of Participation”) indicating their desire to purchase Products and/or Services offered under this Agreement. The content and format of the Letter of Participation is at the sole discretion of E&I. At a minimum, the Letter of Participation will contain the following fields: First Name, Last Name, Title, Institution Name, Business Unit, Primary Role, Phone, E-mail, and Supplier.

The Letter of Participation shall supersede any previous Member declaration for the purchase of product and services, unless otherwise specified, and will remain in effect during the term of this Agreement, including any renewals and extensions.

Supplier shall provide E&I an email address and point of contact for the receipt of Letters of Participation prior to Contract Launch. Upon receipt of the Letter of Participation, Supplier shall enroll E&I Member in its E&I program within 4 to 7 business days and credit all future purchases to E&I Member and E&I whether an existing or new client of Supplier. Supplier shall provide E&I Member a confirmation email message within 24 hours of its receipt of the Letter of Participation. Supplier will send E&I Member a final confirmation email message once the new or existing account(s) is/are linked to its E&I Agreement.

Notwithstanding the forgoing, Any E&I Members who are existing customers of Supplier will automatically be converted to this Agreement (unless the E&I Member elects to opt out through written notification). The effective date of this automatic conversion shall be the effective date of this Agreement.

B44 Notices

Any notice to be given by any party hereunder shall be in writing, mailed by certified mail, return receipt requested, or by delivery to a reputable overnight courier and shall be effective the earlier of (a) actual receipt or (b) five days after mailing or one day after delivery to overnight courier and shall be addressed as follows:

If to E&I: Gary D. Link C.P.M.
Chief Business Development Officer
E&I Cooperative Services, Inc.
2 Jericho Plaza, Suite 309
Jericho, NY 11753

If to Supplier: <contact name>
<supplier>
<street address>
<city, state, zip>
<phone number>
<e-mail address>

ATTACHMENT C – Supplier Questionnaire

All worksheets of the questionnaire MUST be completed to be considered for evaluation. Include completed Questionnaire in Tab 4 of the proposal response and in Microsoft Excel electronic format.

ATTACHMENT D – HUB Forms – State of TX

Supplier should make a good faith effort to provide subcontracting opportunities to Minority and/or Women Owned companies for consideration for Members in the State of Texas.

The forms for this Attachment and other information are available to print/download at:

<https://comptroller.texas.gov/purchasing/docs/hub-forms/hsp-allfms.pdf>

Suppliers shall indicate their willingness and commitment to submit a Historically Underutilized Business (HUB) Plan for the State of Texas, if the purchase(s) will exceed \$100,000.00 for an agency. The agency shall make the determination for the need for the HUB Plan and as requested by each agency the Supplier shall immediately comply.

This form must be completed and returned with Supplier's Proposal:

☐ Yes ☐ No

Supplier agrees to make a good faith effort to submit a HUB Plan for the State of Texas, as stated above

ATTACHMENT E – Compliance Language – State of Connecticut

Connecticut State Institutions of Public Higher Education may be interested in purchasing the product(s) and/or service(s) included in this solicitation. Therefore, pursuant with State of Connecticut requirements, Suppliers must complete the following forms/affidavits to satisfy State requirements.

Ethics Forms

Suppliers complete the following ethics forms from the State of Connecticut Office of Policy and Management website. (http://www.ct.gov/opm/cwp/view.asp?a=2982&q=386038&opmNav_GID=1806)

- Gift and Campaign Contribution Certification (OPM Ethics Form 1)
- Consulting Agreement Affidavit (OPM Ethics Form 5)
- Affirmation of Receipt of State Ethics Laws Summary (OPM Ethics Form 6)
- Iran Certification (OPM Ethics Form 7)

Nondiscrimination Certification Forms

Suppliers must select and complete the appropriate nondiscrimination certification form from the State of Connecticut Office of Policy and Management website.

(http://www.ct.gov/opm/cwp/view.asp?a=2982&q=390928&opmNav_GID=1806)

Definitions

- Individual: a person who is not an entity
- Entity: corporation, limited liability company, or partnership

Explanation of Forms:

- Form A. Representation: For use by an individual when entering into any contract, regardless of contract value.
- Form B. Representation: For use by an entity when entering into any contract valued at less than \$50,000 for any year of the contract.
- Form C. Affidavit: (Recommended) For use by an entity when entering into any contract valued at \$50,000 or more for any year of the contract and the entity certifies through an affidavit that a complying nondiscrimination policy is currently in place.
- Form D. New Resolution: For use by an entity when entering into any contract valued at \$50,000 or more for any year of the contract and the entity has a complying nondiscrimination policy adopted by a new resolution of the board of directors, shareholders, managers, members, or other governing body.
- Form E. Prior Resolution: For use by an entity when entering into any contract valued at \$50,000 or more for any year of the contract and the entity has a complying nondiscrimination policy adopted by a prior resolution of the board of directors, shareholders, managers, members, or other governing body.

This form must be completed with Supplier's Proposal:

- ☐ Yes ☐ No Supplier agrees to accurately complete and submit the appropriate aforementioned documentation upon award.
- ☐ Yes ☐ No Supplier agrees to sell items and/or services included in this Request for Proposal to Connecticut State Institutions of Public Higher Education.

ATTACHMENT F – Protest Procedures

Any actual or prospective offeror or contractor (“Protesting Party”) who is aggrieved in connection with a solicitation or selection for award may file a written protest up to seven (7) calendar days after issuance of a Non-Award Letter in accordance with the procedures described in this Attachment F and pursuant to the Protest Rules in Section 5.6 above.

F1 Filing of Protest

1. The Protesting Party shall send its written protest to:

Vice President of Strategic Sourcing & Contract Management
E&I Cooperative Services, Inc
Attention: Solicitation Protest
2 Jericho Plaza, Suite 309
Jericho, NY 11753

2. The written protest shall contain the following:

- a. Name, address, telephone number, fax number, and email address of the Protesting Party;
 - b. The signature of the Protesting Party or their representative;
 - i. The signature of an attorney or Protesting Party on a protest or other document constitutes a certificate by the signer that the signer has read such document, that to the best of the signer's knowledge, information, and belief formed after reasonable inquiry, and that it is not interposed for any improper purpose, such as to harass, limit competition, or to cause unnecessary delay, or needless increase in the cost of the procurement. If a protest or other document is signed in violation of this subsection before or after appeal to the Chief Business Development Officer, the Protesting Party shall be liable to pay E&I the amount of the reasonable expenses incurred because of the filing of the protest, including E&I's reasonable attorneys' fees.
 - c. Identification of the solicitation and award that is being protested;
 - d. A detailed statement of the legal and factual grounds of the protest including copies of relevant documents;
 - e. The form of relief requested.
3. E&I shall be entitled to payment of its reasonable expenses incurred because of the filing of the protest, including E&I's reasonable attorneys' fees, in the event of a decision by the Chief Business Development Officer that:
 - a. A protest or other document was signed, before or after appeal to the Chief Business Development Officer, in violation of subsection 2.b.(i) above;
 - b. The protest has been brought or pursued in bad faith; or
 - c. The protest does not state on its face a valid basis for protest.

The Protesting Party shall post a bond in an amount of \$10,000 at the time of filing the written protest payable to E&I Cooperative Services, Inc. Such protest bond shall be in form and substance acceptable to E&I and shall be immediately payable to E&I to secure payment under section 3 above. E&I does not waive any right to seek payment of additional amounts if the bond is not adequate to reimburse E&I the full amount of its reasonable expenses caused by the protest.

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ATTACHMENT F – Protest Procedures

4. E&I shall hold such protest bond for at least fourteen (14) calendar days after the date of the final determination by E&I. If the Protesting Party appeals the determination in accordance with the procedures herein, E&I shall hold such protest bond until instructed by the Chief Business Development Officer to either keep the bond or return it to the Protesting Party.
5. The Vice President of Strategic Sourcing & Contract Management shall have the authority to resolve the protest. If deemed necessary, the Vice President of Strategic Sourcing & Contract Management may request a meeting with the Protesting Party to seek clarification of the protest issues.
6. The Vice President of Strategic Sourcing & Contract Management shall promptly issue a decision in writing within seven (7) calendar days of receipt of the written protest. E&I will mail a copy of the decision or otherwise furnish a copy to the Protesting Party which will include the reasons for the action taken.

F2 Waiver of Protest

Any of following actions shall constitute a Protesting Party's waiver of protest proceedings and litigation.

- If the Protesting Party does not adhere to the Protest procedures as outlined herein to include filing a written protest within seven (7) calendar days after issuance of a Non-Award Letter in conjunction with an E&I competitive solicitation, or in the case of an appeal within five (5) calendar days of the protest decision.
- If the subject matter of the Protest was known or should have been known to the Protesting Party before the Deadline for Submission of RFP–Related Written Questions and the Protesting Party did not raise the issue in a written comment.
- If the Protesting Party fails to post a bond at the time of filing the written protest payable to E&I Cooperative Services, Inc. in an amount equal to \$10,000. The bond shall be conditioned upon the payment of all costs which may be adjudged against the Protesting Party filing the protest action.

F3 Appeals

1. The Protesting Party may file an appeal of the decision made by the Vice President of Strategic Sourcing & Contract Management with the Chief Business Development Officer, within five (5) calendar days of the written protest decision.
2. The Protesting Party shall send Appeals to:

Chief Business Development Officer
E&I Cooperative Services, Inc
Attention: Protest Appeals
2 Jericho Plaza, Suite 309
Jericho, NY 11753
3. The decision by the Chief Business Development Officer is final and shall be given in writing and submitted to the Protesting Party within five (5) calendar days of receipt of the written appeal.
4. No further appeal of E&I decision on the protest is authorized, and Supplier expressly waives any right to invoke any other authority or dispute resolution mechanism concerning matters addressed by these Protest Procedures.

ATTACHMENT G – General Certification Forms

CERTIFICATION OF AUTHORIZATION, PERMITS, AND BUSINESS CERTIFICATES REQUIREMENT

For the duration of the Contract, Supplier must have and maintain current licenses, permits, fees, business certificates and similar authorizations required by the respective city, county, state, and federal government to conduct business and provide awarded products and/or services to the Members. Upon the request of E&I or Members, Supplier shall provide copies of all licenses, business certificates, permits, and fees as being paid and current that are required to do business by the city, county and state for the type of business Supplier provides, or seeks to provide, to the Members.

Supplier understands and agrees to abide by the Authorization, Permits, and Business Certificates Requirement above. Supplier certifies that it has all current licenses, certificates, similar authorizations required to conduct business and/or provide awarded products and/or services to the Members.

_____ Initials of Authorized Representative of Supplier

CERTIFICATION OF INSURANCE REQUIREMENT

I, the undersigned Supplier, do hereby certify that I shall maintain all insurance policies required by and in accordance with Section B14 of this RFP. I further understand and agree that I must make the certificates of insurance and insurance policies available to E&I and Members upon request.

_____ Initials of Authorized Representative of Supplier

CERTIFICATION OF NON-COLLUSION STATEMENT

I, the undersigned Supplier, do hereby certify that:

- a) All statements of fact in such proposal are true.
- b) Such Proposal was not made in the interest of or on behalf of any undisclosed person, partnership, company, association, organization or corporation.
- c) Such Proposal is genuine and not collusive or sham.
- d) Supplier has not, directly or indirectly by agreement, communication or conference with anyone, attempted to induce action prejudicial to the interest of the E&I or Members or of any other bidder or anyone else interested in the proposed procurement.
- e) Supplier did not, directly or indirectly, collude, conspire, connive or agree with anyone else that said bidder or anyone else would submit a false or sham bid or proposal, or that anyone should refrain from bidding or withdraw his bid or proposal.
- f) Supplier did not, in any manner, directly or indirectly seek by agreement, communication or conference with anyone to raise or fix the bid or proposal price of said bidder or of anyone else, or to raise or fix any overhead, profit or cost element of his bid or proposal price, or that of anyone else.
- g) Supplier did not, directly or indirectly, submit his bid or proposal price or any breakdown thereof, or the contents thereof, or divulge information on data relative thereto, to any corporation, partnership, company, association, organization, bid depository, or to any member or agent thereof, or to any individual or group of individuals, except to E&I, or to any person or persons who have a partnership or other financial interest with said Proposer in his business.
- h) Supplier did not provide, directly or indirectly to any officer or employee of E&I any gratuity, entertainment, meals, or anything of value, whatsoever, which could be construed as intending to invoke any form of reciprocation or favorable treatment.
- i) No officer or principal of the undersigned Supplier is related to any officer or employee of E&I by blood or marriage within the third degree or is employed, either full or part time, by E&I either currently or within the last two (2) years.
- j) No officer or principal of the undersigned Supplier nor any subcontractor to be engaged by the principal has been convicted by a court of competent jurisdiction of any charge of fraud, bribery, collusion, conspiracy or any other act in violation of any state or federal anti-trust law in connection with the bidding, award of, or performance of any public work contract and/or agreement with any public entity.
- k) I have answered the questions regarding non-collusion truthfully and to the best of my knowledge.

_____ Initials of Authorized Representative of Supplier

ATTACHMENT G – General Certification Forms

SUPPLIER AGREES TO COMPLY WITH ALL APPLICABLE FEDERAL, STATE, AND LOCAL LAWS, RULES, REGULATIONS, AND ORDINANCES. IT IS FURTHER ACKNOWLEDGED THAT SUPPLIER CERTIFIES COMPLIANCE WITH ALL PROVISIONS, LAWS, ACTS, REGULATIONS, ETC. AS SPECIFICALLY NOTED ABOVE.

Supplier's Name: _____

Address, City, State, and Zip Code: _____

Phone Number: _____ Fax Number: _____

Printed Name and Title of Authorized Representative: _____

Email Address: _____

Signature of Authorized Representative: _____

Date: _____

ATTACHMENT H – EDGAR Certifications

EDGAR Certifications

When an E&I Member seeks to procure goods and services using funds under a federal grant or contract (“federal funds”), specific federal laws, regulations, and requirements may apply in addition to those under state law. This includes, but is not limited to, the procurement standards of the Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards, 2 CFR 200 (sometimes referred to as the “Uniform Guidance” or “new EDGAR”). All Suppliers submitting proposals must complete this EDGAR Certification Form regarding Supplier’s willingness and ability to comply with certain requirements that may be applicable to specific E&I Member purchases using federal funds. This completed form will be made available to E&I Members for their use while considering their purchasing options. E&I Members may also require Supplier to enter into ancillary agreements, in addition to E&I’s Master Agreement’s general terms and conditions, to address the Member’s specific contractual needs, including but not limited to, contract requirements for a procurement using federal funds.

The following certifications and provisions are required and apply when Members expend federal funds for any contract resulting from this procurement process. Members will provide notification to Supplier, in writing, if federal funds are to be used and thus these requirements met.

Pursuant to 2 CFR 200.326, all contracts, including small purchases, awarded by the Agency and the Agency’s subcontractors shall contain the procurement provisions of Appendix II to part 200, as applicable, which are detailed in this document. **Accordingly, the parties agree that the following terms and conditions apply to the Contract between E&I and Supplier in all situations where Supplier has been notified by Member (in writing) that Supplier is paid or will be paid with federal funds:**

For each of the items below, Supplier should certify Supplier’s agreement and ability to comply, by having Supplier’s authorized representative complete and initial the applicable boxes and sign the acknowledgment at the end of this form. If you fail to complete any item in this form, E&I will consider Supplier’s response as “NO,” the Supplier is unable or unwilling to comply. A “NO” response to any of the items may, if applicable, impact the ability of an E&I Member to purchase from the Supplier using federal funds.

REQUIRED CONTRACT PROVISIONS FOR NON-FEDERAL ENTITY CONTRACTS UNDER FEDERAL AWARDS APPENDIX II TO 2 CFR PART 200

(A) Contracts for more than the simplified acquisition threshold currently set at \$150,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate.

Pursuant to Federal Rule (A) above, when Member expends federal funds, Member reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party. Provisions regarding Supplier default are included in the E&I RFP Attachment B & Master Agreement Attachment B General Terms and Conditions. Any contract awarded will be subject to such E&I Terms and Conditions, as well as any additional terms and conditions in any Purchase Order, E&I Member Ancillary Contract, or Member Construction Contract agreed upon by Supplier and E&I Member, which must be consistent with and protect the E&I Member at least to the same extent as the E&I Terms and Conditions and minimum requirements of law. The remedies under the Contract are in addition to any other remedies that may be available under law or in equity. By submitting a Proposal, you agree to these Supplier violation and breach of contract terms.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

ATTACHMENT H – EDGAR Certifications

(B) Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effected and the basis for settlement. (All contracts in excess of \$10,000)

Pursuant to Federal Rule (B) above, when Member expends federal funds, Member reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of termination for cause and/or termination for convenience. Provisions are included in the E&I RFP Attachment B & Master Agreement Attachment B General Terms and Conditions. Any contract awarded will be subject to such E&I Terms and Conditions, as well as any additional terms and conditions in any Purchase Order, E&I Member Ancillary Contract, or Member Construction Contract agreed upon by Supplier and E&I Member, which must be consistent with and protect the E&I Member at least to the same extent as the E&I Terms and Conditions and minimum requirements of law. The remedies under the Contract are in addition to any other remedies that may be available under law or in equity. By submitting this Proposal, you agree to these termination terms.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

(C) Equal Employment Opportunity. Except as otherwise provided under 41 CFR Part 60, all contracts that meet the definition of “federally assisted construction contract” in 41 CFR Part 60-1.3 must include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, “Equal Employment Opportunity” (30 FR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, “Amending Executive Order 11246 Relating to Equal Employment Opportunity,” and implementing regulations at 41 CFR part 60, “Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor.” The equal opportunity clause provided under 41 CFR 60-1.4(b) is hereby incorporated by reference. Supplier agrees that such provision applies to any Member purchase or contract that meets the definition of “federally assisted construction contract” in 41 CFR Part 60-1.3 and Supplier agrees that it shall comply with such provision.

Pursuant to Federal Rule (C) above, when Member expends federal funds on any federally assisted construction contract, the equal opportunity clause is incorporated by reference herein.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier
If not applicable, see below*

*Non-Applicability Agreement: Supplier certifies that this section is not applicable to Supplier. Supplier shall state reason for non-applicability. Supplier further certifies that if this section does become applicable, then Supplier will comply with this section and immediately notify E&I and all affected members, in writing, of such applicability and immediately complete respective certifications.

Reason for Non-Applicability: _____

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

(D) Davis-Bacon Act, as amended (40 U.S.C. 3141-3148). When required by Federal program legislation, all prime construction contracts in excess of \$2,000 awarded by non-Federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, “Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction”). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week.

Current prevailing wage determinations issued by the Department of Labor are available at www.wdol.gov. Supplier agrees that, for any purchase to which this requirement applies, the award of the purchase to the Supplier is conditioned upon Supplier’s acceptance of the wage determination.

The non-Federal entity must report all suspected or reported violations to the Federal awarding agency. The contracts must also include a provision for compliance with the Copeland “Anti-Kickback” Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, “Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States”). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.

ATTACHMENT H – EDGAR Certifications

Pursuant to Federal Rule (D) above, when Member expends federal funds during the term of an award for all contracts and subgrants for construction or repair, Supplier will be in compliance with all applicable Davis-Bacon Act provisions.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier
If not applicable, see below*

*Non-Applicability Agreement: Supplier certifies that this section is not applicable to Supplier. Supplier shall state reason for non-applicability. Supplier further certifies that if this section does become applicable, then Supplier will comply with this section and immediately notify E&I and all affected members, in writing, of such applicability and immediately complete respective certifications.

Reason for Non-Applicability: _____

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

(E) Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708). Where applicable, all contracts awarded by the non-Federal entity in excess of \$100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

Pursuant to Federal Rule (E) above, when Member expends federal funds, Supplier certifies that Supplier will be in compliance with all applicable provisions of the Contract Work Hours and Safety Standards Act during the term of an award for all contracts by Member resulting from this procurement process.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier
If not applicable, see below*

*Non-Applicability Agreement: Supplier certifies that this section is not applicable to Supplier. Supplier shall state reason for non-applicability. Supplier further certifies that if this section does become applicable, then Supplier will comply with this section and immediately notify E&I and all affected members, in writing, of such applicability and immediately complete respective certifications.

Reason for Non-Applicability: _____

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

(F) Rights to Inventions Made Under a Contract or Agreement. If the Federal award meets the definition of “funding agreement” under 37 CFR §401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that “funding agreement,” the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, “Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements,” and any implementing regulations issued by the awarding agency.

Pursuant to Federal Rule (F) above, when federal funds are expended by Member, Supplier certifies that during the term of an award for all contracts by Member resulting from this procurement process, Supplier agrees to comply with all applicable requirements as referenced in Federal Rule (F) above.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier
If not applicable, see below*

ATTACHMENT H – EDGAR Certifications

*Non-Applicability Agreement: Supplier certifies that this section is not applicable to Supplier. Supplier shall state reason for non-applicability. Supplier further certifies that if this section does become applicable, then Supplier will comply with this section and immediately notify E&I and all affected members, in writing, of such applicability and immediately complete respective certifications.

Reason for Non-Applicability: _____

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

(G) Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended—Contracts and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251- 1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

Pursuant to Federal Rule (G) above, when federal funds are expended by Member, Supplier certifies that during the term of an award for all contracts by Member resulting from this procurement process, Supplier agrees to comply with all applicable requirements as referenced in Federal Rule (G) above.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier
If not applicable, see below*

*Non-Applicability Agreement: Supplier certifies that this section is not applicable to Supplier. Supplier shall state reason for non-applicability. Supplier further certifies that if this section does become applicable, then Supplier will comply with this section and immediately notify E&I and all affected members, in writing, of such applicability and immediately complete respective certifications.

Reason for Non-Applicability: _____

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

(H) Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), “Debarment and Suspension.” SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

Pursuant to Federal Rule (H) above, Supplier certifies that currently and during the term of an award for all contracts resulting from this procurement process, neither Supplier nor its principals is presently listed on government-wide exclusions in SAM, is not debarred, suspended, proposed for debarment, declared ineligible, voluntarily excluded, or otherwise excluded from participation by any federal department or agency, other than under Executive Order 12549.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

(I) Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding \$100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

Pursuant to Federal Rule (I) above, when federal funds are expended by Member, Supplier certifies that during the term and after the awarded term of an award for all contracts by Member resulting from this procurement process, the Supplier certifies that it is in compliance with all applicable provisions of the Byrd Anti-Lobbying Amendment (31 U.S.C. 1352). The undersigned further certifies that:

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E&I Cooperative Services, Inc.	V03/19

ATTACHMENT H – EDGAR Certifications

- (1) No Federal appropriated funds have been paid or will be paid for on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying", in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all covered sub-awards exceeding \$100,000 in Federal funds at all appropriate tiers and that all subrecipients shall certify and disclose accordingly.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

RECORD RETENTION REQUIREMENTS FOR CONTRACTS INVOLVING FEDERAL FUNDS

When federal funds are expended by Member for any contract resulting from this procurement process, Supplier certifies that it will comply with the record retention requirements detailed in 2 CFR § 200.333 (so long as Member provided notice, in writing, to Supplier that federal funds would be used, as required by E&I policy). Supplier further certifies that it will retain all records as required by 2 CFR § 200.333 for a period of three years after grantees or subgrantees submit final expenditure reports or quarterly or annual financial reports, as applicable, and all other pending matters are closed.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

CERTIFICATION OF COMPLIANCE WITH THE ENERGY POLICY AND CONSERVATION ACT

When Member expends federal funds for any contract resulting from this procurement process, Supplier certifies that it will comply with the mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (42 U.S.C. 6321 et seq.; 49 C.F.R. Part 18).

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier
If not applicable, see below*

*Non-Applicability Agreement: Supplier certifies that this section is not applicable to Supplier. Supplier shall state reason for non-applicability. Supplier further certifies that if this section does become applicable, then Supplier will comply with this section and immediately notify E&I and all affected members, in writing, of such applicability and immediately complete respective certifications.

Reason for Non-Applicability: _____

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

CERTIFICATION OF EQUAL EMPLOYMENT STATEMENT

It is the policy of E&I and its Members not to discriminate on the basis of race, color, national origin, gender, limited English proficiency or handicapping conditions in its programs. Supplier agrees not to discriminate against any employee or applicant for employment to be employed in the performance of this Contract, with respect to hire, tenure, terms, conditions and privileges of employment, or a matter directly or indirectly related to employment, because of age (except where based on a bona fide occupational qualification), sex (except where based on a bona fide occupational qualification) or race, color, religion, national origin, or ancestry. Supplier further agrees that every subcontract entered into for the performance of this Contract shall contain a provision requiring non-discrimination in employment herein specified, binding upon each subcontractor. Breach of this covenant may be regarded as a material breach of the Contract.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

ATTACHMENT H – EDGAR Certifications

CERTIFICATION OF COMPLIANCE WITH BUY AMERICA PROVISIONS

Supplier certifies that Supplier is in compliance with all applicable provisions of the Buy America Act. Purchases made in accordance with the Buy America Act must still follow the applicable procurement rules for free and open competition.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier
If not applicable, see below*

*Non-Applicability Agreement: Supplier certifies that this section is not applicable to Supplier. Supplier shall state reason for non-applicability. Supplier further certifies that if this section does become applicable, then Supplier will comply with this section and immediately notify E&I and all affected members, in writing, of such applicability and immediately complete respective certifications.

Reason for Non-Applicability: _____

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

CERTIFICATION OF ACCESS TO RECORDS – 2 C.F.R. § 200.336

When federal funds are used, Supplier agrees that the Member's Inspector General or any of their duly authorized representatives shall have access to any books, documents, papers and records of Supplier that are directly pertinent to Supplier's discharge of its obligations under the Contract for the purpose of making audits, examinations, excerpts, and transcriptions. The right also includes timely and reasonable access to Supplier's personnel for the purpose of interview and discussion relating to such documents.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

CERTIFICATION OF APPLICABILITY TO SUBCONTRACTORS

Supplier agrees that all contracts it awards pursuant to the Contract shall be bound by the foregoing terms and conditions.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

CERTIFICATION OF COMPLIANCE WITH PROCUREMENT OF RECOVERED MATERIALS

Supplier agrees that where applicable, it will comply with Section 6002 of the Solid Waste Disposal Act.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier
If not applicable, see below*

*Non-Applicability Agreement: Supplier certifies that this section is not applicable to Supplier. Supplier shall state reason for non-applicability. Supplier further certifies that if this section does become applicable, then Supplier will comply with this section and immediately notify E&I and all affected members, in writing, of such applicability and immediately complete respective certifications.

Reason for Non-Applicability: _____

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

CERTIFICATION OF PROFIT AS SEPARATE ELEMENT OF PRICE

For purchases using federal funds in excess of \$150,000, a member may be required to negotiate profit as a separate element of the price. See, 2 CFR 200.323(b). When required by a member, Supplier agrees to provide information and negotiate with the member regarding profit as a separate element of the price for a particular purchase. However, Supplier agrees that the total price, including profit, charged by Supplier to the member shall not exceed the awarded pricing, including any applicable discount, under Supplier's Cooperative Contract.

ATTACHMENT H – EDGAR Certifications

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier
If not applicable, see below*

*Non-Applicability Agreement: Supplier certifies that this section is not applicable to Supplier. Supplier shall state reason for non-applicability. Supplier further certifies that if this section does become applicable, then Supplier will comply with this section and immediately notify E&I and all affected members, in writing, of such applicability and immediately complete respective certifications.

Reason for Non-Applicability: _____

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

CERTIFICATION OF GENERAL COMPLIANCE AND COOPERATION WITH E&I MEMBERS

In addition to the foregoing specific requirements, Supplier agrees, in accepting any Purchase Order from a Member, it shall make a good faith effort to work with members to provide such information and to satisfy such requirements as may apply to a particular Member purchase or purchases including, but not limited to, applicable recordkeeping and record retention requirements.

Does Supplier agree? YES _____ Initials of Authorized Representative of Supplier

SUPPLIER AGREES TO COMPLY WITH ALL APPLICABLE FEDERAL, STATE, AND LOCAL LAWS, RULES, REGULATIONS, AND ORDINANCES. IT IS FURTHER ACKNOWLEDGED THAT SUPPLIER CERTIFIES COMPLIANCE WITH ALL PROVISIONS, LAWS, ACTS, REGULATIONS, ETC. AS SPECIFICALLY NOTED ABOVE.

Supplier's Name: _____

Address, City, State, and Zip Code: _____

Phone Number: _____ Fax Number: _____

Printed Name and Title of Authorized Representative: _____

Email Address: _____

Signature of Authorized Representative: _____

Date: _____

ATTACHMENT I – Exception Form

All deviations and exceptions to the RFP must be expressly stated in this Exception Form (additional pages to this form may be added if necessary). In the absence of any entry on this Exception Form, Supplier assures E&I and Members of its full agreement and compliance with all specifications, terms and conditions, requirements and obligations of the RFP. **All exceptions must detail the section number, paragraph number, page number, and the specific language excepted.**

**YOU MUST SIGN AND SUBMIT THIS FORM IN TAB 3 OF YOUR PROPOSAL
REGARDLESS OF WHETHER THERE ARE EXCEPTIONS LISTED OR NOT.**

Section Reference	Original Language	Exceptions/Revisions	Explanation

Supplier Name

Signature of Authorized Representative

Printed Name

Date

ATTACHMENT J – Conflict of Interest Certification

I. CONFLICT OF INTEREST QUESTIONNAIRE INSTRUCTIONS

Supplier must complete Attachment C – Supplier Questionnaire, Section II, A2 - Personnel Conflicts of Interest by indicating if any employees, officers, directors, members, agents or consultants of Supplier are related to any employee, officer or director of E&I. If no Conflicts of Interest exist, Supplier must write N/A in the space provided.

SUPPLIER MUST SIGN AND SUBMIT THIS CONFLICT FORM EVEN IF NO CONFLICT EXISTS.

I hereby certify that I have read Attachment C, Section II, Personnel Conflicts of Interest, and I agree and understand that the failure to disclose a conflict of interest and/or the failure to sign and submit Attachment J with this proposal, even if no conflict exists, may result in disqualification.

Supplier Name

Signature of Authorized Representative

Printed Name

Date

ATTACHMENT K – MWBE Certification Form

Attachment K – MWBE Certification Form

This form must be completed with Supplier's Proposal. Indicate all that apply within each section.

Business Class

- ☐ Large Business Concern
- ☐ Women Owned Business
- ☐ Small Business Concern
- ☐ Small Disadvantage Business
- ☐ Disabled Owned Business
- ☐ Disabled Veteran Owned Business
- ☐ Historically Underutilized Business (HUB)
- ☐ HUB Zone Business

Minority Business Status Business Ownership 51% owned, operated and controlled

- ☐ MBE African American
- ☐ MBE Asian Pacific
- ☐ MBE Hispanic American
- ☐ MBE Native American
- ☐ MBE Asian Indian American
- ☐ Caucasian/Non-Minority
- ☐ Other
- ☐ Not Disadvantage

Third Party Certification

To promote your company within the E&I Membership, E&I requests third-party certification for all diverse business classes and ownerships. If your company has been certified by one or more organizations, including the Federal, State or Municipal Government, the SBA, or the NMSDC, please provide the respective organization's name and certification number here, and include a copy of the certification with your proposal.

Certifying Organization

Certification Number

Supplier Name

Signature of Authorized Representative

Printed Name

Date

ATTACHMENT L – Tax Information Form

Form W-9 (Rev. December 2014) Department of the Treasury Internal Revenue Service	Request for Taxpayer Identification Number and Certification	Give Form to the requester. Do not send to the IRS.
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Print or type
See Specific Instructions on page 2.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.
2 Business name/disregarded entity name, if different from above
3 Check appropriate box for federal tax classification; check only one of the following seven boxes: <div style="display: flex; justify-content: space-between; font-size: x-small;"> <div> <input type="checkbox"/> Individual/sole proprietor or single-member LLC <input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶ _____ Note. For a single-member LLC that is disregarded, do not check LLC; check the appropriate box in the line above for the tax classification of the single-member owner. <input type="checkbox"/> Other (see instructions) ▶ _____ </div> <div> <input type="checkbox"/> C Corporation <input type="checkbox"/> S Corporation <input type="checkbox"/> Partnership <input type="checkbox"/> Trust/estate </div> </div>
4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) _____ Exemption from FATCA reporting code (if any) _____ <i>(Applies to accounts maintained outside the U.S.)</i>
5 Address (number, street, and apt. or suite no.)
6 City, state, and ZIP code
7 List account number(s) here (optional)

Requester's name and address (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Note. If the account is in more than one name, see the instructions for line 1 and the chart on page 4 for guidelines on whose number to enter.

Social security number <div style="display: flex; justify-content: space-between; border-bottom: 1px solid black;"> </div>	or Employer identification number <div style="display: flex; justify-content: space-between; border-bottom: 1px solid black;"> </div>
--	--

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 3.

Sign Here Signature of U.S. person ▶ _____	Date ▶ _____
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General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at www.irs.gov/fw9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.

By signing the filled-out form, you:

- Certify that the TIN you are giving is correct (or you are waiting for a number to be issued).
- Certify that you are not subject to backup withholding, or
- Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
- Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See *What is FATCA reporting?* on page 2 for further information.

Note. If you are a U.S. person and a requester gives you a form other than Form W-9 to request your TIN, you must use the requester's form if it is substantially similar to this Form W-9.

Definition of a U.S. person. For federal tax purposes, you are considered a U.S. person if you are:

- An individual who is a U.S. citizen or U.S. resident alien;
- A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States;
- An estate (other than a foreign estate); or
- A domestic trust (as defined in Regulations section 301.7701-7).

Special rules for partnerships. Partnerships that conduct a trade or business in the United States are generally required to pay a withholding tax under section 1446 on any foreign partners' share of effectively connected taxable income from such business. Further, in certain cases where a Form W-9 has not been received, the rules under section 1446 require a partnership to presume that a partner is a foreign person, and pay the section 1446 withholding tax. Therefore, if you are a U.S. person that is a partner in a partnership conducting a trade or business in the United States, provide Form W-9 to the partnership to establish your U.S. status and avoid section 1446 withholding on your share of partnership income.

In the cases below, the following person must give Form W-9 to the partnership for purposes of establishing its U.S. status and avoiding withholding on its allocable share of net income from the partnership conducting a trade or business in the United States:

- In the case of a disregarded entity with a U.S. owner, the U.S. owner of the disregarded entity and not the entity;
- In the case of a grantor trust with a U.S. grantor or other U.S. owner, generally, the U.S. grantor or other U.S. owner of the grantor trust and not the trust; and
- In the case of a U.S. trust (other than a grantor trust), the U.S. trust (other than a grantor trust) and not the beneficiaries of the trust.

Foreign person. If you are a foreign person or the U.S. branch of a foreign bank that has elected to be treated as a U.S. person, do not use Form W-9. Instead, use the appropriate Form W-8 or Form 8233 (see Publication 515, Withholding of Tax on Nonresident Aliens and Foreign Entities).

Nonresident alien who becomes a resident alien. Generally, only a nonresident alien individual may use the terms of a tax treaty to reduce or eliminate U.S. tax on certain types of income. However, most tax treaties contain a provision known as a "saving clause." Exceptions specified in the saving clause may permit an exemption from tax to continue for certain types of income even after the payee has otherwise become a U.S. resident alien for tax purposes.

If you are a U.S. resident alien who is relying on an exception contained in the saving clause of a tax treaty to claim an exemption from U.S. tax on certain types of income, you must attach a statement to Form W-9 that specifies the following five items:

1. The treaty country. Generally, this must be the same treaty under which you claimed exemption from tax as a nonresident alien.
2. The treaty article addressing the income.
3. The article number (or location) in the tax treaty that contains the saving clause and its exceptions.
4. The type and amount of income that qualifies for the exemption from tax.
5. Sufficient facts to justify the exemption from tax under the terms of the treaty article.

Example. Article 20 of the U.S.-China income tax treaty allows an exemption from tax for scholarship income received by a Chinese student temporarily present in the United States. Under U.S. law, this student will become a resident alien for tax purposes if his or her stay in the United States exceeds 5 calendar years. However, paragraph 2 of the first Protocol to the U.S.-China treaty (dated April 30, 1984) allows the provisions of Article 20 to continue to apply even after the Chinese student becomes a resident alien of the United States. A Chinese student who qualifies for this exception (under paragraph 2 of the first protocol) and is relying on this exception to claim an exemption from tax on his or her scholarship or fellowship income would attach to Form W-9 a statement that includes the information described above to support that exemption.

If you are a nonresident alien or a foreign entity, give the requester the appropriate completed Form W-8 or Form 8233.

Backup Withholding

What is backup withholding? Persons making certain payments to you must under certain conditions withhold and pay to the IRS 28% of such payments. This is called "backup withholding." Payments that may be subject to backup withholding include interest, tax-exempt interest, dividends, broker and barter exchange transactions, rents, royalties, nonemployee pay, payments made in settlement of payment card and third party network transactions, and certain payments from fishing boat operators. Real estate transactions are not subject to backup withholding.

You will not be subject to backup withholding on payments you receive if you give the requester your correct TIN, make the proper certifications, and report all your taxable interest and dividends on your tax return.

Payments you receive will be subject to backup withholding if:

1. You do not furnish your TIN to the requester,
2. You do not certify your TIN when required (see the Part II instructions on page 3 for details),

3. The IRS tells the requester that you furnished an incorrect TIN,

4. The IRS tells you that you are subject to backup withholding because you did not report all your interest and dividends on your tax return (for reportable interest and dividends only), or

5. You do not certify to the requester that you are not subject to backup withholding under 4 above (for reportable interest and dividend accounts opened after 1983 only).

Certain payees and payments are exempt from backup withholding. See *Exempt payee code* on page 3 and the separate Instructions for the Requester of Form W-9 for more information.

Also see *Special rules for partnerships* above.

What is FATCA reporting?

The Foreign Account Tax Compliance Act (FATCA) requires a participating foreign financial institution to report all United States account holders that are specified United States persons. Certain payees are exempt from FATCA reporting. See *Exemption from FATCA reporting code* on page 3 and the Instructions for the Requester of Form W-9 for more information.

Updating Your Information

You must provide updated information to any person to whom you claimed to be an exempt payee if you are no longer an exempt payee and anticipate receiving reportable payments in the future from this person. For example, you may need to provide updated information if you are a C corporation that elects to be an S corporation, or if you no longer are tax exempt. In addition, you must furnish a new Form W-9 if the name or TIN changes for the account; for example, if the grantor of a grantor trust dies.

Penalties

Failure to furnish TIN. If you fail to furnish your correct TIN to a requester, you are subject to a penalty of \$50 for each such failure unless your failure is due to reasonable cause and not to willful neglect.

Civil penalty for false information with respect to withholding. If you make a false statement with no reasonable basis that results in no backup withholding, you are subject to a \$500 penalty.

Criminal penalty for falsifying information. Willfully falsifying certifications or affirmations may subject you to criminal penalties including fines and/or imprisonment.

Misuse of TINs. If the requester discloses or uses TINs in violation of federal law, the requester may be subject to civil and criminal penalties.

Specific Instructions

Line 1

You must enter one of the following on this line; do not leave this line blank. The name should match the name on your tax return.

If this Form W-9 is for a joint account, list first, and then circle, the name of the person or entity whose number you entered in Part I of Form W-9.

a. Individual. Generally, enter the name shown on your tax return. If you have changed your last name without informing the Social Security Administration (SSA) of the name change, enter your first name, the last name as shown on your social security card, and your new last name.

Note. ITIN applicant: Enter your individual name as it was entered on your Form W-7 application, line 1a. This should also be the same as the name you entered on the Form 1040/1040A/1040EZ you filed with your application.

b. Sole proprietor or single-member LLC. Enter your individual name as shown on your 1040/1040A/1040EZ on line 1. You may enter your business, trade, or "doing business as" (DBA) name on line 2.

c. Partnership, LLC that is not a single-member LLC, C Corporation, or S Corporation. Enter the entity's name as shown on the entity's tax return on line 1 and any business, trade, or DBA name on line 2.

d. Other entities. Enter your name as shown on required U.S. federal tax documents on line 1. This name should match the name shown on the charter or other legal document creating the entity. You may enter any business, trade, or DBA name on line 2.

e. Disregarded entity. For U.S. federal tax purposes, an entity that is disregarded as an entity separate from its owner is treated as a "disregarded entity." See Regulations section 301.7701-2(c)(2)(iii). Enter the owner's name on line 1. The name of the entity entered on line 1 should never be a disregarded entity. The name on line 1 should be the name shown on the income tax return on which the income should be reported. For example, if a foreign LLC that is treated as a disregarded entity for U.S. federal tax purposes has a single owner that is a U.S. person, the U.S. owner's name is required to be provided on line 1. If the direct owner of the entity is also a disregarded entity, enter the first owner that is not disregarded for federal tax purposes. Enter the disregarded entity's name on line 2, "Business name/disregarded entity name." If the owner of the disregarded entity is a foreign person, the owner must complete an appropriate Form W-8 instead of a Form W-9. This is the case even if the foreign person has a U.S. TIN.

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Line 2

If you have a business name, trade name, DBA name, or disregarded entity name, you may enter it on line 2.

Line 3

Check the appropriate box in line 3 for the U.S. federal tax classification of the person whose name is entered on line 1. Check only one box in line 3.

Limited Liability Company (LLC). If the name on line 1 is an LLC treated as a partnership for U.S. federal tax purposes, check the "Limited Liability Company" box and enter "P" in the space provided. If the LLC has filed Form 8832 or 2553 to be taxed as a corporation, check the "Limited Liability Company" box and in the space provided enter "C" for C corporation or "S" for S corporation. If it is a single-member LLC that is a disregarded entity, do not check the "Limited Liability Company" box; instead check the first box in line 3 "Individual/sole proprietor or single-member LLC."

Line 4, Exemptions

If you are exempt from backup withholding and/or FATCA reporting, enter in the appropriate space in line 4 any code(s) that may apply to you.

Exempt payee code.

- Generally, individuals (including sole proprietors) are not exempt from backup withholding.
- Except as provided below, corporations are exempt from backup withholding for certain payments, including interest and dividends.
- Corporations are not exempt from backup withholding for payments made in settlement of payment card or third party network transactions.
- Corporations are not exempt from backup withholding with respect to attorneys' fees or gross proceeds paid to attorneys, and corporations that provide medical or health care services are not exempt with respect to payments reportable on Form 1099-MISC.

The following codes identify payees that are exempt from backup withholding. Enter the appropriate code in the space in line 4.

- 1—An organization exempt from tax under section 501(a), any IRA, or a custodial account under section 403(b)(7) if the account satisfies the requirements of section 401(f)(2)
- 2—The United States or any of its agencies or instrumentalities
- 3—A state, the District of Columbia, a U.S. commonwealth or possession, or any of their political subdivisions or instrumentalities
- 4—A foreign government or any of its political subdivisions, agencies, or instrumentalities
- 5—A corporation
- 6—A dealer in securities or commodities required to register in the United States, the District of Columbia, or a U.S. commonwealth or possession
- 7—A futures commission merchant registered with the Commodity Futures Trading Commission
- 8—A real estate investment trust
- 9—An entity registered at all times during the tax year under the Investment Company Act of 1940
- 10—A common trust fund operated by a bank under section 584(a)
- 11—A financial institution
- 12—A middleman known in the investment community as a nominee or custodian
- 13—A trust exempt from tax under section 664 or described in section 4947

The following chart shows types of payments that may be exempt from backup withholding. The chart applies to the exempt payees listed above, 1 through 13.

IF the payment is for . . .	THEN the payment is exempt for . . .
Interest and dividend payments	All exempt payees except for 7
Broker transactions	Exempt payees 1 through 4 and 6 through 11 and all C corporations. S corporations must not enter an exempt payee code because they are exempt only for sales of noncovered securities acquired prior to 2012.
Barter exchange transactions and patronage dividends	Exempt payees 1 through 4
Payments over \$600 required to be reported and direct sales over \$5,000 ¹	Generally, exempt payees 1 through 5 ²
Payments made in settlement of payment card or third party network transactions	Exempt payees 1 through 4

¹ See Form 1099-MISC, Miscellaneous Income, and its instructions.

² However, the following payments made to a corporation and reportable on Form 1099-MISC are not exempt from backup withholding: medical and health care payments, attorneys' fees, gross proceeds paid to an attorney reportable under section 6045(f), and payments for services paid by a federal executive agency.

Exemption from FATCA reporting code. The following codes identify payees that are exempt from reporting under FATCA. These codes apply to persons submitting this form for accounts maintained outside of the United States by certain foreign financial institutions. Therefore, if you are only submitting this form for an account you hold in the United States, you may leave this field blank. Consult with the person requesting this form if you are uncertain if the financial institution is subject to these requirements. A requester may indicate that a code is not required by providing you with a Form W-9 with "Not Applicable" (or any similar indication) written or printed on the line for a FATCA exemption code.

- A—An organization exempt from tax under section 501(a) or any individual retirement plan as defined in section 7701(a)(37)
- B—The United States or any of its agencies or instrumentalities
- C—A state, the District of Columbia, a U.S. commonwealth or possession, or any of their political subdivisions or instrumentalities
- D—A corporation the stock of which is regularly traded on one or more established securities markets, as described in Regulations section 1.1472-1(c)(1)(i)
- E—A corporation that is a member of the same expanded affiliated group as a corporation described in Regulations section 1.1472-1(c)(1)(i)
- F—A dealer in securities, commodities, or derivative financial instruments (including notional principal contracts, futures, forwards, and options) that is registered as such under the laws of the United States or any state
- G—A real estate investment trust
- H—A regulated investment company as defined in section 851 or an entity registered at all times during the tax year under the Investment Company Act of 1940
- I—A common trust fund as defined in section 584(a)
- J—A bank as defined in section 581
- K—A broker
- L—A trust exempt from tax under section 664 or described in section 4947(a)(1)
- M—A tax exempt trust under a section 403(b) plan or section 457(g) plan

Note. You may wish to consult with the financial institution requesting this form to determine whether the FATCA code and/or exempt payee code should be completed.

Line 5

Enter your address (number, street, and apartment or suite number). This is where the requester of this Form W-9 will mail your information returns.

Line 6

Enter your city, state, and ZIP code.

Part I. Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. If you are a resident alien and you do not have and are not eligible to get an SSN, your TIN is your IRS individual taxpayer identification number (ITIN). Enter it in the social security number box. If you do not have an ITIN, see *How to get a TIN* below.

If you are a sole proprietor and you have an EIN, you may enter either your SSN or EIN. However, the IRS prefers that you use your SSN.

If you are a single-member LLC that is disregarded as an entity separate from its owner (see *Limited Liability Company (LLC)* on this page), enter the owner's SSN (or EIN, if the owner has one). Do not enter the disregarded entity's EIN. If the LLC is classified as a corporation or partnership, enter the entity's EIN.

Note. See the chart on page 4 for further clarification of name and TIN combinations.

How to get a TIN. If you do not have a TIN, apply for one immediately. To apply for an SSN, get Form SS-5, Application for a Social Security Card, from your local SSA office or get this form online at www.ssa.gov. You may also get this form by calling 1-800-772-1213. Use Form W-7, Application for IRS Individual Taxpayer Identification Number, to apply for an ITIN, or Form SS-4, Application for Employer Identification Number, to apply for an EIN. You can apply for an EIN online by accessing the IRS website at www.irs.gov/businesses and clicking on Employer Identification Number (EIN) under Starting a Business. You can get Forms W-7 and SS-4 from the IRS by visiting IRS.gov or by calling 1-800-TAX-FORM (1-800-829-3676).

If you are asked to complete Form W-9 but do not have a TIN, apply for a TIN and write "Applied For" in the space for the TIN, sign and date the form, and give it to the requester. For interest and dividend payments, and certain payments made with respect to readily tradable instruments, generally you will have 60 days to get a TIN and give it to the requester before you are subject to backup withholding on payments. The 60-day rule does not apply to other types of payments. You will be subject to backup withholding on all such payments until you provide your TIN to the requester.

Note. Entering "Applied For" means that you have already applied for a TIN or that you intend to apply for one soon.

Caution: A disregarded U.S. entity that has a foreign owner must use the appropriate Form W-8.

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Part II. Certification

To establish to the withholding agent that you are a U.S. person, or resident alien, sign Form W-9. You may be requested to sign by the withholding agent even if items 1, 4, or 5 below indicate otherwise.

For a joint account, only the person whose TIN is shown in Part I should sign (when required). In the case of a disregarded entity, the person identified on line 1 must sign. Exempt payees, see *Exempt payee code* earlier.

Signature requirements. Complete the certification as indicated in items 1 through 5 below.

- 1. Interest, dividend, and barter exchange accounts opened before 1984 and broker accounts considered active during 1983.** You must give your correct TIN, but you do not have to sign the certification.
- 2. Interest, dividend, broker, and barter exchange accounts opened after 1983 and broker accounts considered inactive during 1983.** You must sign the certification or backup withholding will apply. If you are subject to backup withholding and you are merely providing your correct TIN to the requester, you must cross out item 2 in the certification before signing the form.
- 3. Real estate transactions.** You must sign the certification. You may cross out item 2 of the certification.
- 4. Other payments.** You must give your correct TIN, but you do not have to sign the certification unless you have been notified that you have previously given an incorrect TIN. "Other payments" include payments made in the course of the requester's trade or business for rents, royalties, goods (other than bills for merchandise), medical and health care services (including payments to corporations), payments to a nonemployee for services, payments made in settlement of payment card and third party network transactions, payments to certain fishing boat crew members and fishermen, and gross proceeds paid to attorneys (including payments to corporations).
- 5. Mortgage interest paid by you, acquisition or abandonment of secured property, cancellation of debt, qualified tuition program payments (under section 529), IRA, Coverdell ESA, Archer MSA or HSA contributions or distributions, and pension distributions.** You must give your correct TIN, but you do not have to sign the certification.

What Name and Number To Give the Requester

For this type of account:	Give name and SSN of:
1. Individual	The individual
2. Two or more individuals (joint account)	The actual owner of the account or, if combined funds, the first individual on the account ¹
3. Custodian account of a minor (Uniform Gift to Minors Act)	The minor ²
4. a. The usual revocable savings trust (grantor is also trustee)	The grantor-trustee ¹
b. So-called trust account that is not a legal or valid trust under state law	The actual owner ¹
5. Sole proprietorship or disregarded entity owned by an individual	The owner ³
6. Grantor trust filing under Optional Form 1099 Filing Method 1 (see Regulations section 1.671-4(b)(2)(i)(A))	The grantor ⁴
For this type of account:	Give name and EIN of:
7. Disregarded entity not owned by an individual	The owner
8. A valid trust, estate, or pension trust	Legal entity ⁴
9. Corporation or LLC electing corporate status on Form 8832 or Form 2553	The corporation
10. Association, club, religious, charitable, educational, or other tax-exempt organization	The organization
11. Partnership or multi-member LLC	The partnership
12. A broker or registered nominee	The broker or nominee
13. Account with the Department of Agriculture in the name of a public entity (such as a state or local government, school district, or prison) that receives agricultural program payments	The public entity
14. Grantor trust filing under the Form 1041 Filing Method or the Optional Form 1099 Filing Method 2 (see Regulations section 1.671-4(b)(2)(i)(B))	The trust

¹ List first and circle the name of the person whose number you furnish. If only one person on a joint account has an SSN, that person's number must be furnished.

² Circle the minor's name and furnish the minor's SSN.

³ You must show your individual name and you may also enter your business or DBA name on the "Business name/disregarded entity" name line. You may use either your SSN or EIN (if you have one), but the IRS encourages you to use your SSN.

⁴ List first and circle the name of the trust, estate, or pension trust. (Do not furnish the TIN of the personal representative or trustee unless the legal entity itself is not designated in the account title.) Also see *Special rules for partnerships* on page 2.

*Note. Grantor also must provide a Form W-9 to trustee of trust.

Note. If no name is circled when more than one name is listed, the number will be considered to be that of the first name listed.

Secure Your Tax Records from Identity Theft

Identity theft occurs when someone uses your personal information such as your name, SSN, or other identifying information, without your permission, to commit fraud or other crimes. An identity thief may use your SSN to get a job or may file a tax return using your SSN to receive a refund.

To reduce your risk:

- Protect your SSN.
- Ensure your employer is protecting your SSN, and
- Be careful when choosing a tax preparer.

If your tax records are affected by identity theft and you receive a notice from the IRS, respond right away to the name and phone number printed on the IRS notice or letter.

If your tax records are not currently affected by identity theft but you think you are at risk due to a lost or stolen purse or wallet, questionable credit card activity or credit report, contact the IRS Identity Theft Hotline at 1-800-908-4490 or submit Form 14039.

For more information, see Publication 4535, *Identity Theft Prevention and Victim Assistance*.

Victims of identity theft who are experiencing economic harm or a system problem, or are seeking help in resolving tax problems that have not been resolved through normal channels, may be eligible for Taxpayer Advocate Service (TAS) assistance. You can reach TAS by calling the TAS toll-free case intake line at 1-877-777-4778 or TTY/TDD 1-800-829-4059.

Protect yourself from suspicious emails or phishing schemes. Phishing is the creation and use of email and websites designed to mimic legitimate business emails and websites. The most common act is sending an email to a user falsely claiming to be an established legitimate enterprise in an attempt to scam the user into surrendering private information that will be used for identity theft.

The IRS does not initiate contacts with taxpayers via emails. Also, the IRS does not request personal detailed information through email or ask taxpayers for the PIN numbers, passwords, or similar secret access information for their credit card, bank, or other financial accounts.

If you receive an unsolicited email claiming to be from the IRS, forward this message to phishing@irs.gov. You may also report misuse of the IRS name, logo, or other IRS property to the Treasury Inspector General for Tax Administration (TIGTA) at 1-800-366-4484. You can forward suspicious emails to the Federal Trade Commission at: spam@uce.gov or contact them at www.ftc.gov/idtheft or 1-877-IDTHEFT (1-877-438-4338).

Visit IRS.gov to learn more about identity theft and how to reduce your risk.

Privacy Act Notice

Section 6109 of the Internal Revenue Code requires you to provide your correct TIN to persons (including federal agencies) who are required to file information returns with the IRS to report interest, dividends, or certain other income paid to you; mortgage interest you paid; the acquisition or abandonment of secured property; the cancellation of debt; or contributions you made to an IRA, Archer MSA, or HSA. The person collecting this form uses the information on the form to file information returns with the IRS, reporting the above information. Routine uses of this information include giving it to the Department of Justice for civil and criminal litigation and to cities, states, the District of Columbia, and U.S. commonwealths and possessions for use in administering their laws. The information also may be disclosed to other countries under a treaty, to federal and state agencies to enforce civil and criminal laws, or to federal law enforcement and intelligence agencies to combat terrorism. You must provide your TIN whether or not you are required to file a tax return. Under section 3406, payers must generally withhold a percentage of taxable interest, dividend, and certain other payments to a payee who does not give a TIN to the payer. Certain penalties may also apply for providing false or fraudulent information.