



Reliability you can see. Success you can measure.

Move to the E&I competitively solicited contract with [Schindler Elevator Corporation](#) to help you ensure cost effective, reliable maintenance on all of your elevator and escalator equipment – regardless of the manufacturer.

With Schindler, you select a solution designed to deliver the maximum ROI for your maintenance dollar, based on your individual requirements.

Contract Highlights:

- Schindler Service programs provide expert servicing for all brands of elevators and escalators, ensuring your institution gets the most out of the equipment’s lifetime.
- Dedicated training, engineering, and technical maintenance support services provided by Schindler’s Center for Service Excellence.
- Real-time monitoring of unfiltered performance results on the secure Schindler Customer Score Card™.
- Parts for all manufacturers stocked in the Schindler Logistics Center, allowing for immediate repairs and replacement.
- Access to Schindler Digital, cloud-based service tools that help diagnose problems, leading to faster service. Schindler Digital provides mobile access to review updates and reports on the status of elevators on campus.
- Complete programs for capital planning and modernization for all brands of elevators and escalators – from simple upgrades to full replacements.
- ISO 14001-2004 certified Environmental Management System.

Schindler Elevator Corporation is the largest escalator and second largest elevator manufacturer in the world, manufacturing, installing, maintaining, and modernizing mobility solutions for nearly every type of building requirement across the globe.

For additional details, please contact your [Member Relations Representative](#) or David Manz, *Business Development Manager, Facilities*, at dmanz@eandi.org. You can also visit us at www.eandi.org/facilities.



Contract Details

Getting Started:	Complete the E&I Schindler LOP www.eandi.org/lop-rfi/schindler-elevator-lop/
Contract Effective Dates:	7.1.2017 - 6.30.2027
Prices/Discounts:	Please visit www.eandi.org for complete pricing information.
Place Orders With:	Dan Winder National Accounts Manager (973) 358-5063 daniel.winder@us.schindler.com
Federal ID Number:	34-1270056
Credit Cards Accepted:	American Express, MasterCard and Visa
Payment Terms:	Net 30 (In some cases, exceptions can be made if mutually agreed upon by both parties)
Invoicing By:	Schindler
Delivery Terms:	FOB destination, prepaid and allowed
Return Policy:	Exchange and returns are typically not applicable throughout a maintenance agreement. Change Orders are required as well as applicable costs for new installation and modernization projects.
Claims:	All claims associated with Schindler facility are directed to the carrier. Member will obtain full credit for damaged product if returned to Schindler.
Warranty:	Please visit www.eandi.org for warranty information
Request Literature:	David Manz, <i>Business Development Manager, Facilities</i> , at dmanz@eandi.org .
Contract Number:	CNR-01436
RFP Number:	683319

Note: All E&I contract-related information and documentation is provided exclusively for the use of E&I members and shall not be distributed and/or shared outside of E&I's membership. Doing so is detrimental to the Cooperative and its members, as it impacts E&I's ability to negotiate and maintain competitive agreements.

