Move to the E&I competitively solicited contract with Schindler Elevator Corporation to help you ensure cost effective, reliable maintenance on all of your elevator and escalator equipment – regardless of the manufacturer.

With Schindler, you select a solution designed to deliver the maximum ROI for your maintenance dollar, based on your individual requirements.

Contract Highlights:

- Schindler Service programs provide expert servicing for all brands of elevators and escalators, ensuring your institution gets the most out of the equipment’s lifetime.
- Dedicated training, engineering, and technical maintenance support services provided by Schindler’s Center for Service Excellence.
- Real-time monitoring of unfiltered performance results on the secure Schindler Customer Score Card™.
- Parts for all manufacturers stocked in the Schindler Logistics Center, allowing for immediate repairs and replacement.
- Access to Schindler Digital, cloud-based service tools that help diagnose problems, leading to faster service. Schindler Digital provides mobile access to review updates and reports on the status of elevators on campus.
- Complete programs for capital planning and modernization for all brands of elevators and escalators — from simple upgrades to full replacements.

Schindler Elevator Corporation is the largest escalator and second largest elevator manufacturer in the world, manufacturing, installing, maintaining, and modernizing mobility solutions for nearly every type of building requirement across the globe. For additional details, please contact your Member Relations Representative or David Manz, E&I Portfolio Support Executive for Facilities, at dimanz@eandi.org. You can also visit us at www.eandi.org/facilities.
Ordering Information

Getting Started: Complete the E&I Schindler LOP [www.eandi.org/lop-rfi/schindler-elevator-lop/]

Contract Effective Dates: 6/1/2017 - 5/31/2022

Prices/Discounts: Please visit [www.eandi.org] for complete pricing information.

Place Orders With: Dan Winder
National Accounts Manager
(973) 358-5063
daniel.winder@us.schindler.com

Federal ID Number: 34-1270056

Credit Cards Accepted: American Express, MasterCard and Visa

Payment Terms: Net 30 (In some cases, exceptions can be made if mutually agreed upon by both parties)

Invoicing By: Schindler

Delivery Terms: FOB destination, prepaid and allowed

Return Policy: Exchange and returns are typically not applicable throughout a maintenance agreement. Change Orders are required as well as applicable costs for new installation and modernization projects.

Claims: All claims associated with Schindler facility are directed to the carrier. Member will obtain full credit for damaged product if returned to Schindler.

Warranty: Please visit [www.eandi.org] for warranty information

Request Literature: marketinglit@eandi.org

Contract Number: CNR-01436

RFP Number: 683319

Note: When placing orders, please identify yourself as an E&I Member. The information contained herein is confidential and proprietary to E&I and its members and is not to be shared with any third party.