

UPS FAQ's and Campus Ship Video Tutorials Guide



How do I create a shipping label?

Use UPS Campus Ship by following the UPS Campus Ship Tutorial Videos below:

- ✓ UPS Campus Ship Tour
<https://www.ups.com/us/en/media.page?videoId=5411033713001>
- ✓ Chapter 1: Getting Started
<https://www.youtube.com/watch?v=AxawQsj1EXE>
- ✓ Chapter 2: My Settings
<https://www.youtube.com/watch?v=CgKqlaRnzMQ>
- ✓ Chapter 3: Shipping https://www.youtube.com/watch?v=EfYE_udh0M0
- ✓ Chapter 4: Completing Your Shipment
https://www.youtube.com/watch?v=GAdqBeh_wI
- ✓ Chapter 5: Shipping History
<https://www.youtube.com/watch?v=znmEt4FHAZs>
- ✓ Chapter 6: Resources Tab
https://www.youtube.com/watch?v=ktHol_rQm7c
- ✓ **UPS Campus Ship Help Desk (877) 289 6418**

How do I order supplies?

- ✓ Select the Resources tab in UPS Campus Ship
- ✓ Call the **UPS Enterprise Accounts Support Desk at (800) 877 1497**
be prepared to state your six digit UPS account number
- ✓ Email the **UPS Enterprise Accounts Support Desk** at EnterpriseSupport@UPS.com include your six digit UPS account number in the subject or body of your email

What if I need assistance with International shipments?

- ✓ Contact the **UPS International Support Desk at (800) 782 7892**
- ✓ Review UPS International Countries and Regulations : [UPS International](#)
- ✓ Access the UPS International Export Guide : [UPS TradeAbility](#)

What if I need assistance with Hazardous Material / Category A / Category B / Biological shipments?

- ✓ **UPS Hazardous Material Support** can be reached at **(800) 554 9964**
- ✓ Access the UPS Hazardous Materials Guide: [UPS HAZMAT](#)