



**Industry** Higher Education

**Employees** 12,000

**Geographies** USA

**Endowment** 9.7B

*"Implementing Candex has transformed our high-volume, low-spend process, enhancing efficiency for payees, campus partners, and our back office—truly one of our most impactful advancements in years."*



Roger Herndon  
Director of Payment  
Services

### The situation

As a trailblazer in procurement automation, Vanderbilt sought to streamline its procure-to-pay (P2P) process for all payments, including non-standard distributions (NSDs.) However, the challenge of onboarding thousands of infrequent Payees into Oracle proved to be time-consuming and inefficient. The lengthy process posed challenges for Payees and impacted Vanderbilt's reputation for excellence.

### How we did it

By partnering with Candex, Vanderbilt has significantly reduced their vendor master and brought much-needed order to their purchasing processes for one-time payments. Initially enabled for specific "people pay" categories like honorariums and reimbursements, Candex's effectiveness has led Vanderbilt to expand use of Candex for all NSDs. Candex's integration as a punchout catalog from Oracle allows Vanderbilt to manage previously unmanaged spend, putting them under a full P2P process with excellent reporting for better visibility of all transactions.

### Results

- ✓ Automation goals - achieved with electronic invoicing
- ✓ Governance improvement - full P2P process on all purchases and payments
- ✓ Enhanced Payee experience - 100% acceptance rate
- ✓ Reduced administrative tasks - significant time and resource savings