VP, INFORMATION TECHNOLOGY

About the Position:

E&I has an exciting opportunity for a Vice President, Information Technology in our Information Technology Department, of our Operations & Support Services Division. The Vice President, Information Technology will report to the Chief Operating Office & Assistant Treasurer and will be based in our corporate office in Jericho, NY.

Under the direction of the Chief Operating Office & Assistant Treasurer, the Vice President, Information Technology is the primary person responsible for defining and delivering IT strategy and innovative capabilities across the enterprise, including but not limited to data governance, business intelligence and data analytics support, development and support, infrastructure, security, business continuity, technical services, and technology innovation. The position is a key contributor in the Cooperative’s strategy and planning process and will collaborate with senior management and business leaders to develop innovative technical solutions that contribute to the Cooperative’s strategic plan.

Essential Duties and Responsibilities:

Strategy

- Provide thought-leadership and make key contributions to the formulation of the Cooperative’s business and digital strategies.
- Proactively advise senior management on emerging technologies and digital trends that are most relevant to the Cooperative’s goals and evolving needs.
- Help determine capital investment parameters, priorities and risks for enterprise-wide IT initiatives to maximize the return on investment.
- Review, recommend, and oversee all vendors and managed service agreements for computing, telecommunications, IT services, and equipment.
- Continuously evaluate processes and technology, recommending process improvements and the necessary equipment and software to gain efficiencies.

Leadership

- Develop an IT vision, strategy, and a roadmap, and lead the IT team and its business partners in effective execution.
- Ensure that current and planned technical architecture, investments and solutions are aligned with the Cooperative’s business objectives.
- Build strong relationships with business groups and leaders across the enterprise and develop a detailed understanding of their issues, challenges and opportunities.
- Implement and maintain the most appropriate and effective IT organizational design to support and engage with all business units.
- Provide subject matter expertise and guidance in technology, infrastructure management, monitoring, data, cyber security, network communications, and IT disaster recovery.
Team Development
- Foster a culture of innovation, transparency and accountability in IT.
- Ensure that the organization has strong systems analysis and project management skills, and the ability to execute business-critical projects.
- Develop and maintain a plan that provides for succession and continuity in the most critical IT positions.

IT Operations
- Direct the design, planning, implementation, and maintenance of the computing infrastructure that supports the Cooperative’s operations and business applications.
- Establish metrics for managing IT effectiveness and for measuring the impact of IT on the business.
- Direct implementation and execution of upgrades/system releases via well-defined plans, deadlines, and accountability.
- Establish appropriate service levels and the processes to ensure that KPIs are met.
- Maintain oversight of all IT projects, ensuring that commitments are properly planned, staffed, monitored and reported.
- Establish a comprehensive information security program to ensure the integrity, confidentiality and availability of relevant data.
- Lead the design, implementation and maintenance of an enterprise-wide disaster recovery and business continuity plan.
- Establish and enforce IT policies, processes, portfolio management (i.e. hardware, software, etc.), development standards and methodologies.
- Responsible for oversight of procuring, installing, and maintaining all computer hardware and software and all other products and supplies necessary to keep computer systems operable and to fulfill management’s requests for computer support.
- Review, recommend, and oversee all vendor and managed service agreements for computing, telecommunications, IT services, equipment, and licenses.
- Maintain security of all data proprietary to the Cooperative, our members and business partners and provide for the complete backup of all computer systems in case of system failure or disaster.
- Perform other duties as assigned.

Education and/or Experience:
- Bachelor’s Degree in computer science or related field
- Advanced degree in computer science or related field, preferred
- 15 + years of career experience in technology, including a minimum of 10 years in a management leadership position
- Experience with systems administration, business intelligence (information builders), salesforce, project management, cloud-based solutions and security is a plus.
- Excellent Negotiation and Project Management skills are required as well as a deep understanding of business process, business process re-engineering, the dynamics of change, change management and Organizational Learning.
Education and/or Experience (continued):

- Excellent written and oral communication skills. Must have the ability to take complex technology issues and solutions and communicate them in a manner that is understood by persons who are not well versed in technology.
- Must have strong interpersonal skills, maturity and good judgment; demonstrates a positive can-do attitude; have effective communication skills with a diverse range of individuals.
- Excellent presentation skills.
- Minimal National Travel (5%)

E&I offers a competitive salary and comprehensive benefits package which includes Medical, Dental, Vision, Life & AD&D Insurance, LTD, STD, FSA, 401(k) plus employer contribution, AFLAC, and other company sponsored benefits.

Interested applicants, please send your salary requirements with resume and cover letter attached to resumes@eandi.org with the position listed in the subject heading. All responses will be viewed in the strictest confidence.

E&I is an equal opportunity employer and is committed to providing equal opportunities for employment and advancement without regard to an individual’s race, color, religion, national origin, age, sex, sexual orientation, marital status, or any characteristic protected by local, state, or federal law.

APPLY NOW